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Best Practices in High Fidelity Patient Simulation to Enhance Higher Order Thinking Skills

by

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Submitted in Partial Fulfillment of the Requirements

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# DEDICATION

To Jeff, who did the laundry.



### **ACKNOWLEDGEMENTS**

I wish to thank Dr. Kathleen Scharer, who first taught me classroom management as a new faculty member and then taught me just about everything else. Without her support and sometimes weekly phone calls this paper would never have been completed. In over ten years, she has never had an unkind word for all my foibles and idiosyncrasies. I am greatly saddened that she is retiring for her guidance and patience with me and other faculty and students has been immense. Her presence on the faculty has served teaching, research, scholarship, and friendship. May she cruise by me again one day.

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### Abstract

Undergraduate nursing education has begun to use very expensive and time intensive high fidelity simulation activities without making full use of the ability to build higher order thinking skills in students. Current research in high fidelity patient simulation has tended to be subjective and focus on critical thinking. However, reflective thinking habits of mind must be in place before full use can be made of critical thinking skills. A comprehensive search of all reflective thinking literature used in conjunction with simulated patient experiences by healthcare students was undertaken. A guideline was created for nurse faculty to use that outlined current best practices in simulation to maximize reflective thinking. Though the research on which the guideline was based has been mainly subjective, several analytical studies were found that supported the findings. Policy changes to incorporate reflective thinking and the associated activities were recommended for nursing students and continuing nursing education. Nurse researchers and educators should incorporate reflective thinking exercises with their simulated patient undertakings to maximize higher order thinking skills.



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# LIST OF ABBREVIATIONS

AACN	American Association of Colleges of Nursing
CASP	Critical Appraisal Skills Programme
CCTDI	California Critical Thinking Dispositions Inventory
CCTST	California Critical Thinking Skills Test
DML	Debriefing for Meaningful Learning
HaPI	Health and Psychosocial Instruments
HFPS	high fidelity patient simulation
HSRT	Health Sciences Reasoning Test
LSCJR	Lasater Clinical Judgment Rubric
OPT model	Outcome Present state Test model
OSCE	Objective Structured Clinical Examination
pt/pts	patient/patients
RJI	
SIGN	Scottish Intercollegiate Guidelines Network
WGCTA	Watson Glasgow Critical Thinking Assessment



### CHAPTER 1

### INTRODUCTION

### **Background and Significance of the Problem**

This introductory section presents the evidence for the adoption of reflection thinking exercises during high fidelity patient simulation (HFPS) in order to increase critical thinking in undergraduate nursing students. High fidelity patient simulation has been the most expensive type of simulated patient activity and during this century has been rapidly incorporated into undergraduate nursing education programs (Hoffmann, O'Donnell, & Kim, 2007; Medley & Horne, 2005; Rhodes & Curran, 2005). A large investment in equipment, manpower, and training to simulate patient situations has been required to undertake HFPS, over five times the cost of medium fidelity manikins (Lapkin & Levett-Jones, 2011). In order to make cost effective use of HFPS, objectives should include measures designed to increase students' higher level thinking skills and not focus solely on skills which could be more cheaply obtained using other methods (Lapkin & Levett-Jones, 2011).

**Critical thinking.** Critical thinking has been the higher level thinking skill that is the standard for undergraduate nursing programs (American Association of Colleges of Nursing [AACN], 2008; National League for Nursing Accrediting Commission, 2006). This emphasis has also been supported by the National Council of the State Boards of Nursing (2012). However, the evidence does not generally support that changes in critical thinking has been increased during the course of a nursing student's education



(Chau, Chang, Lee, Ip, & Wootton, 2001; Notarianni, 1991; Profetto-McGrath, 2003; Walsh & Seldomridge, 2006). A comprehensive definition of critical thinking, and the related skills and dispositions, was determined by the American Psychological Association's Delphi study (Facione, 1990). The consensus definition of critical thinking has been: "purposeful, self-regulatory judgment which results interpretation, analysis, evaluation, and inference, as well as the explanation of the . . . considerations upon which that judgment was based" (Facione, 1990, p. 2). Facione went on to describe the agreed upon skills and sub-skills that supported critical thinking (see Appendix A). Also described by the study, were affective dispositions that were seen as conducive to critical thinking (see Appendix B). The Delphi study opinion was that although critical thinking dispositions and skills transcend subject matter there may be additional knowledge, methods, or techniques needed to solve discipline specific problems (Facione, 1990). The APA definition has not been surpassed as the standard by which critical thinking is measured.

Facione (1990) believed it was not enough to teach a student logical analysis to promote critical thinking. Logic analysis was described by Dewey (1933), in his seminal work on critical and reflective thinking, as an abstract idea, while thinking has been based in context, such as a patient situation. Therefore, the teaching of formal logic has not been enough to allow the learner to apply logic to problems or situations (Dewey, 1933). This corresponds to Brookfield (1987) who believed that the process of critical thinking is supported by the processes of reflective analysis of the experienced situation. Brookfield proposed that reflection on assumptions and actions was a skill that needed to be developed in order to critically think.



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Measures of critical thinking in nursing. The three most common objective measures of critical thinking in nursing students are the California Critical Thinking Dispositions Inventory (CCTDI), the California Critical Thinking Skills Test (CCTST) and the Watson-Glaser Critical Thinking Appraisal (WGCTA). The CCTST and the CCTDI were based on the APA (Facione, 1990) consensus definition of critical thinking. The CCTDI is a valid and reliable instrument made of seven subscales that describe the dispositions thought to be essential in order for a person to be able to critically think: truthseeking, openmindness, analyticity, systematicity, self-confidence, inquisitiveness, and cognitive maturity (Facione, Facione, & Sanchez, 1994). The CCTST is also a valid and reliable instrument and is comprised of five subscales that describe the skills needed to critically think about a situation or problem: analysis, evaluation, inference, deduction, and induction (Facione & Facione, 1994). The WGCTA definition of critical thinking has been frequently used by nursing schools (Vaughan-Wrobel, O'Sullivan, & Smith, 1997). The validity and reliability of the WGCTA has been well established in other undergraduate majors (Hassan & Madhum, 2007). There are five subscales contained within the WGCTA: inference/discrimination, recognition of assumptions, deduction, interpretation, and evaluation of arguments (Vaughan-Wrobel et al., 1997).

A systematic review of the changes in CCTDI, CCTST, WGCTA scores of undergraduate nursing students after a problem-based learning intervention revealed small improvements in the overall scores (Ling-Na, Bo, Ying-qing, Shao-yu, & Hui-Ming, 2014). However, the meta-analysis of the eight randomized controlled trials showed no significant changes in any of the CCTST and most of the WGCTA subscale



scores (Ling-Na et al., 2014). Additionally, two of the studies did not find any improvement in overall CCTST, CCTDI, or WGCTA scores (Ling-Na et al., 2014).

Profetto-McGrath's (2003) cross-sectional study measured critical thinking skills and dispositions in baccalaureate nursing students over four years using the CCTST and the CCTDI. In the sample of 228 volunteers, CCTST scores increased with each year of college, with the exception of the third year; however these increases were not statistically significant ( Profetto-McGrath, 2003). The relationship between the students' critical thinking skills and dispositions was statistically significant (Profetto-McGrath, 2003). Eighty-five percent of the students had acceptable scores on the CCTDI; however, there was not a statistically significant difference in scores over the four years (Profetto-McGrath, 2003). The lack of a statistically significant progression in skills was felt to be related to the students' cognitive developmental level (Profetto-McGrath, 2003) as measured by Perry's (1970) schema of cognitive and ethical developmental levels.

Over the course of 15 years, Perry (1970) conducted reflective interviews of college students, at the end of their freshman, sophomore, junior, and senior years. Perry's model classified students as being in one of nine stages of intellectual and ethical development based on their reflective thinking processes. The first five stages dealt primarily with intellectual development, while the final four represented moral development and identify formation (Perry, 1970). Students were generally observed progressing from dualistic thinking, multiplicity, relativism, and possibly to commitment in relativism (Perry, 1970). Unfortunately, students might also have regressed, delayed, or escaped the commitment stage and avoided personal responsibility (Perry, 1970). The lowest levels of cognitive and ethical development, Positions 1, 2, and 3, are dualistic,



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which are exemplified by dichotomous or right/wrong beliefs and thinking. The next set of positions, 4, 5, and 6, were defined as multiplistic or relativistic viewpoints that embraced the graduations of beliefs held by others and appreciated the effect of context on decision making (Perry, 1970). The highest levels of cognitive and ethical development, positions 7, 8, and 9, were defined by the students' level of commitment and personal responsibility in regards to their belief system (Perry, 1970). Also included within the model are positions describing: a retreat to an earlier level, a delay at one level, and an escape to negativity at position 4 or 5 (Perry, 1970).

Students in Profetto-McGrath's (2003) study were judged as being at the dualistic or multiplistic stage of cognitive development and had not progressed on to the relativistic or commitment stage of cognitive development. Cognitive development was seen as requiring more than four years of undergraduate education to optimally mature (Profetto-McGrath, 2003). The lowest sub-score on the CCTDI was truth-seeking and this was felt to reflect the lecture presentation of large volumes of material that needed to be memorized (Profetto-McGrath, 2003). Profetto-McGrath reported that another explanation for the low scores on the truth-seeking scale could have been that the students felt faculty did not welcome student questions or requests for clarification. Implications of this study include the recommendation that nurse educators learn about critical thinking skills and dispositions, and utilize strategies to develop critical thinking skills and dispositions in students (Profetto-McGrath, 2003). Some of the suggested strategies for improving critical thinking skills included reflective journals, papers, and the use of Socratic questioning. (Profetto-McGrath, 2003). Additionally, another researcher found no difference between student's scores on California CCTST after



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participating in an educational intervention using videotaped vignettes even though knowledge scores improved (Chau et al., 2001).

McCarthy, Schuster, Zehr, & McDougal (1999) used the CCTST and the CCTDI to determine if there was a difference in the critical thinking of sophomore and senior BSN students. The large sample was comprised of 156 sophomore students and 85 seniors (McCarthy et al., 1999). The seniors scored significantly higher on the CCTST and the CCTDI, which were significantly correlated in the combined cohorts (McCarthy et al., 1999). The study was limited by possible differences in the cohorts and does not mention how many students were in the senior class cohort as sophomores and had failed to progress (McCarthy et al., 1999). A significant flaw in the choice of a cross sectional study is the failure to mention why the sophomore cohort was almost twice the size of the senior cohort (McCarthy et al., 1999). The sophomore and senior students had similar GPAs and scores on the American College Test (McCarthy et al., 1999). However, a longitudinal study would have revealed if sophomores who did not score well on the CCTST and CCTDI also failed to progress (McCarthy et al., 1999).

Colucciello (1997) also conducted a cross sectional study of nursing students using the CCTST and the CCTDI. A total of 328 students were in the sample: 94 second semester sophomores, 65 first semester juniors, 64 second semester juniors, 59 first semester seniors, and 46 second semester seniors (Colucciello, 1997).. As with McCarthy et al.'s (1999) sample, the cohort size decreases from sophomore to senior year (Colucciello, 1997). The first semester junior cohort had the highest overall CCTST score (Colucciello, 1997). The second semester sophomore cohort had the lowest CCTST score, but the students had not yet been admitted to the nursing program and did



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not necessarily meet the requirements for admission (Colucciello, 1997). Similar to Profetto-McGrath (2003), Colucciello found that the truth-seeking subscale of the CCTDI was the lowest of all the subscales. Overall, a significant positive association between the CCTST and the CCTDI scores was found (Colucciello, 1997). The first semester juniors' and the first and second semester seniors' scores were significantly higher than the sophomores CCTDI scores (Colucciello, 1997). This study was limited by the fact that the sophomore cohort was not yet admitted to the program and was not equivalent to the other cohorts (Colucciello, 1997). There was not a progression in the CCTST cohort scores or a clear pattern to the CCTDI scores (Colucciello, 1997).

The evidence is mixed at best supporting the use of CCTST and the CCTDI to measure changes in undergraduate nursing students. Although McCarthy et al. (1999) found higher CCTST and CCTDI scores in senior versus sophomore students, no explanantion was given for the much smaller sample size of senior students. Therefore, the CCTST and CCTDI have not been shown to be appropriate measures of changes in the thinking skills of undergraduate nursing students (Chau et al., 2001; Colucciello, 1997; Profetto-McGrath, 2003).

When using a critical thinking instrument that was designed for nursing, the WGCTA, mixed results have been found (Gross, Takazawa, & Rose, 1987; Magnussen, Ishida, and Itano, 2000; Notarianni, 1991; Sedlak, 1997; Walsh & Seldomridge, 2006). Sedlak (1997) felt that measures such as the WGCTA might be less useful than longitudinal studies since the development of critical thinking is an ongoing process. The WGCTA has been thought to be a more accurate measure of metacognitive processes than the CCTSI and CCTDI, due to the combination of well- and ill-structured problems



(King & Kitchener, 1994). Gross et al. (1987) found improvement in WGCTA scores after students completed either the associate's or Bachelor's degree program at the University of Hawaii. Magnussen et al. (2000) found that after an inquiry-based learning intervention, low scoring students improved their scores on the WGCTA, but the high scoring students' average score declined and in medium scoring students there was no significant change in pre and post scores.

Notarianni's (1991) pre-test/post-test longitudinal study measured critical thinking in 321 associate's and bachelor's degree nursing students using two versions of the WGCTA. Neither first nor third year students in BSN programs showed statistically significant gains in WGCTA scores. There was a statistically significant drop in the WGCTA scores of second year BSN students. Forth year students also showed a drop in their scores but it was not statistically significant. Additionally, second year associate's degree students had a statistically significant drop in their scores. Overall the WGCTA scale showed insignificant or negative changes in the critical thinking of nursing students over the course of their studies. The WGCTA did not show that nursing students increased their critical thinking skills over a year of instruction or program of study (Notarianni, 1991).

Critical thinking as measured by the WGCTA in nursing students appears to be correlated to the students' ability to successfully complete a simulated patient scenario (Brooks & Shepherd, 1990). In their study of 200 nursing students, Brooks and Shepherd (1990) found a small but statistically significant positive link between WGCTA scores and clinical decision-making as measured by the Nursing Performance Simulation



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Instrument. The Nursing Performance Simulation Instrument consists of four questions about 6 patients that ask the student to:

- choose whether a patient care activity is warranted,
- prioritize the needs of the patients,
- decide to whom the patients need to be referred, and
- choose between a pair of actions within the context of three clinical situations (Brooks & Shepherd, 1990).

Interestingly, although the generic BSN students had higher critical thinking scores, their Nursing Performance Simulation Instrument scores were identical to students in an associate's degree or diploma program (Brooks & Shepherd, 1990). Students enrolled in a RN to BSN program showed high clinical judgment scores (Brooks & Shepherd, 1990). The RN to BSN program students had completed three years of clinical practice before enrolling, and this was felt to have contributed to their significantly higher Nursing Performance Simulation Instrument scores (Brooks & Shepherd, 1990). Statistical significance was also demonstrated in the higher critical thinking scores of both the generic or RN to BSN students as compared to students in an associate's degree or diploma program (Brooks & Shepherd, 1990). Students may be self-selecting according to their critical thinking ability into a diploma, ADN or BSN program. Additionally, being enrolled in a BSN program may contribute to the development of critical thinking skills (Brooks & Shepherd, 1990). However, both the CCTDI and WGCTA were used from 1997 to 2002 in another undergraduate nursing program with no consistent findings and no explanations that seemed to fit the data (Walsh & Seldomridge, 2006).



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Standardized measures have not been shown to measure improvements in the critical thinking of nursing students after educational interventions or over the course of their education (Cant & Cooper, 2010; Gross et al., 1987; Magnussen et al., 2000; Notarianni, 1991; Walsh & Seldomridge, 2006). This is not surprising since Gordon (2000) found that while nurse faculty agreed on the skills and dispositions of critical thinking as defined by Facione (1990), faculty did not agree on the concepts related to critical thinking. Additional concepts identified by nurse faculty included decision-making and clinical reasoning (Gordon, 2000). Another reason why standardized instruments do not tend to record differences in nursing students thinking about patients is that standardized instruments by their very nature tend to measure reductionist logic skills and not the holistic thinking desired in nursing (Walsh & Seldomridge, 2006). No best objective standardized method for measuring critical thinking in nursing students has been identified (Navedo, 2006).

The preceding objective evidence has been supported by the subjective opinions of leaders in nursing education. In 2001, Stone, Davidson, Evans, and Hansen surveyed the deans and directors of NLN-accredited nursing programs at the baccalaureate level or higher on their beliefs on critical thinking. Stone, et al. (2001) found that the deans and directors felt the CCTDI and CCTST contained skills and traits that were essential to the practice of nursing. However, the deans and directors did not believe that the CCTST was an appropriate measure of the critical thinking skills of a nurse (Stone, et al., 2001). Perhaps this is because the critical thinking skills of a nurse lead to clinical judgments that are not just composed of logical analysis. The highly valued clinical judgment of an experienced nurse has been context driven and developed through the application of



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critical and reflective thinking to varied clients and situations (Kuiper & Pesut, 2004). Kuiper and Pesut (2004) postulated further that both critical and reflective thinking skills have been needed for the development of clinical judgment.

Chabeli (2007) concluded that although critical thinking is entwined with the nursing process, and it is difficult for nurse educators to encourage and measure critical thinking in nursing students. Measuring critical thinking in undergraduate nursing students has brought mixed results (Chau et al., 2001; Gross et al., 1987; Magnussen et al., 2000; McCarthy et al., 1999; Notarianni, 1991; Profetto-McGrath, 2003; Sedlak, 1997; Walsh & Seldomridge, 2006). Perhaps the reason for these mixed results has been that critical thinking measures tend to use well defined problems, while patients are unique and their clinical presentation may be ambiguous and might not match a textbook case (Chabeli, 2007).

Sedlak's (1997) qualitative study found that sophomore nursing students' reflective writing journals showed evidence of critical thinking after exposure to critical thinking content. An additional benefit gained by students from reflecting on their experiences has been that reflection promotes critical thinking and self-directed learning (Sedlak, 1997). A primary difficulty in measuring critical thinking changes in nursing students has been that the experiences and the lessons learned through reflection are inherently unique to the individual and not easily quantified or compared (Boyd & Fales, 1983). Perhaps this has been the reason why standardized objective measures have not been conclusively shown to be useful measures of critical thinking in nursing students and may not be valid measures of meaningful learning for this population (Boyadjian-



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Samawi, 2006). However, it does appear that critical thinking can be encouraged through the use of reflective techniques (Sedlak, 1997).

**Reflective thinking.** Reflective thinking has been proposed as a precursor to critical thinking (Brookfield, 1987). Changes in reflective thinking have been successfully measured in undergraduates, including nurses (King & Kitchener, 1994). Little evidence has been found that examines reflective thinking with HFPS (Decker, 2007; Stirling, Smith, & Hogg, 2012). However, there exists a large reservoir of evidence examining reflective thinking during other simulated patient exercises. The question remains: can undergraduate nursing faculty make use of the evidence in other simulated patient experiences to improve the reflective thinking abilities of students using HFPS?

Since the current evaluative instruments used for critical thinking have not measured changes in the thinking of nursing students over the course of their education, perhaps measuring gains in reflective thinking would stand as a proxy. Dewey's book *How We Think* (1933) framed the arguments for the teaching of thinking as the mission of formal education. The term critical thinking was not used, but instead the term reflective thinking was used to describe what educators should teach. Dewey's delineation of the term reflective thinking, laid the foundation for both critical and reflective thinking of other authors. Dewey believed that reflective thinking involves "a careful comparing and balancing of evidence and suggestions, a process of evaluating what occurs. . ." (p. 76). Reflective thought is the method by which critical thinking is carried out. "The function of reflective thought is, therefore, to transform a situation in which there is experienced obscurity, doubt, conflict, disturbance of some sort, into a



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situation that is clear coherent, settled, harmonious" (Dewey, 1933, pp. 100-101). What Dewey called reflective thinking is the "turning a subject over in the mind and giving it serious and consecutive consideration" (p. 3). Consecutive, in this usage meant that the thoughts are determined by the outcome of the preceding ideas, in the sense of consequences. Thoughts are linked as in a chain and are stronger than the usual sort of stream of consciousness thinking. Reflective thought has two stages: a state of doubt, hesitation, or controversy, and the mental searching for meaning to resolve the doubt. Therefore, reflective thought is driven by perplexity. The next step in the reflective process is the selection and weighing of evidence that is applicable to problem. Then, the choice of principles and their application is considered. The last step is the formation of a decision which closes the problem (Dewey, 1933).

Schon's (1983, 1987) work on reflective practice was rooted in Dewey's theory. Schon believed that reflection was poorly understood by those involved in the education of professionals that instead relied upon the technical-rational approach. He believed that the technical-rational approach that has prevailed in nursing, where procedure lists and textbook cases dominate, has been inappropriate for the training of professionals who work in ill-defined, complex, muddled situations (Schon, 1987). This thought is echoed by Grunwald & Corsbie-Massay (2006), who posits that behaviorist theory has promoted the use of a technical-rational approach that does not focus on internal thought process but concentrates instead on the use of memory. Behaviorists have seen critical thinking as a method to be applied to a problem in order to solve it, rather than an approach that encompasses the recognition of an ill-defined problem and examination of the underlying assumptions (Grunwald & Corsbie-Massay, 2006). To a behaviorist, simulation is best



used to assist the student to have a successful experience and that causes the student to replicate the behaviors that led to the successful experience (Grunwald & Corsbie-Massay, 2006). However, the goal of the reflective process has been to promote cognitive and affective changes after an experience and not merely a honing of recognition and psychomotor skills (Boyd & Fales, 1983; Sedlak, 1997).

Schon (1983) defined two different types of reflection that occur at different time in reference to an encounter. The names for the different types of reflection have been called various things by different authors. For clarity, Schon's concept of reflection during action is defined as reflection takes place while the practitioner is in the midst of caring for a patient. Reflection takes place after the encounter is finished, will be referred to as reflection after action. Greenwood (1993) expanded Schon's (1983, 1987) work to include the concept of reflection before action which is thought direct at planning for future situations. Dewey (1933) wrote that one of the advantages of reflecting before action has been that once an action is undertaken, it cannot be undone. Reflection before action involves thinking through the anticipated problem, planning intended actions, and considering the consequences (Greenwood, 1993). Reflection before action has allowed students to organize their thinking, problem solve, and mentally rehearse the scenario (Greenwood, 1993). Reflection before action may occur while completing the research for a simulation, after the briefing, or at any point before the student begins to take action.

Boud (2001) also included a preparatory reflective thinking stage he called, reflection in anticipation of events (reflection before action). There are three main foci of Boud's reflection before action: the learner, context, and learning skills and strategies.



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The learner aspect is concerned with the intentions, goals, and expectations of the learner. Additionally, the learner aspect encompasses the strength of these concerns, and the bearing these concerns may have on steering the learner away from other possibilities. The second focus is on the context of the event. The context includes all features of the situation, including any briefing or preparation on the part of the learner. The last focus is on learning skills and strategies which consists of: what the learner plans to notice, fall back plans, and rehearsal for the cognitive, psycho-motor, and affective domains, (Boud, 2001). All of these aspects must be taken in account when planning simulated patient experiences.

Since Dewey (1933) first wrote about critical and reflective thinking, authors have been teasing out the relationship between the two. Three types of reflection have been identified: reflecting during action, reflecting after action, and reflecting before action (Boud, 2001; Greenwood, 1993; Schon, 1983, 1987). Healthcare professional education needs to include reflective thinking activities in order to prepare students for solving the ill-defined problems that they will encounter in their work (Boud, 2001; Greenwood, 1993).

**Measuring reflective thinking.** King and Kitcherer (1994) applied Perry's (1970) model of cognitive and ethical development to reflective judgment and continued to assess students through reflective interviews. The seven stage reflective judgment model is summarized in Table 1.1. In summary, students in the pre-reflective stages believed that knowledge was established and did not recognize the difference between well-defined and ill-structured problems. In the quasi-reflective stages (4 and 5), the difference between well-defined and ill-structured problems are recognized. Judgments



Justification of Beliefs No justification needed
No justification needed
-
Not examined, one correct answer
Based on authority, personal opinion used in the absence of concrete evidence
Citing of evidence, reasoning, knowledge and beliefs are unique to individual
Based on situation, weighed against other explanations.
Synthesis of evidence and expert opinions, variety of perspectives, weighting of evidences, utility of solution, perceived need for action
Exhaustive investigations resulting in comprehensive, credible, or convincing evidence based on current research and experience
re cr ba

Table 1.1 Seven Stages of King and Kitchener's Reflective Judgment Model

*Note.* Adapted from "Developing Reflective Judgment: Understanding and Promoting Intellectual Growth and Critical Thinking Adolescents and Adults," by P.M. King and K.S. Kitchener, 1994.



in ill-structured problems were challenging and the students did not know how to deal with making a decision when all the elements were not well defined. In the reflective judgment stages (6 and 7) the students recognized that data must be appraised and that the absolute truth may be unknown. Reflective judgment has been seen both as developing progressively and the key to solving ill-structured problems. King and Kitchener believed that reflective thinking was developed through the "interaction between the individual's conceptual skills and environments that promote or inhibit the acquisition of these skills (p. 7)." The Reflective Judgment Interview (RJI) developed by King and Kitchener was designed to allow interviewers to code student responses to open ended questions. The RJI measured the student's level of knowledge development and belief justification about ill-structured situations based on the student's use of evidence, experience, reason, and inquiry. In the King and Kitchener's original longitudinal study, the RJI was given to 20 high school, 20 college, and 20 doctoral students. The students were followed for 10 years and tested up to four times (in 1977, 1979, 1983, and 1987). Scores on the RJI were directly correlated to the seven stages of reflective judgment. The average reflective judgment score on the RJI tended to rise from 2.77 to 5.29 in the original high school student sample over the ten years of the study. The original college juniors' RJI scores also rose, from 3.76 to 5.05. Doctoral students' scores did not change significantly over the same time period, but did rise from 5.67 to 6.21. This was possibly due to the ceiling affect, since the doctoral students' scores were approaching seven, although no student had a perfect score. In seven other longitudinal studies reviewed by King and Kitchener (1994), 241 individuals, ranging in age from teens to middle-aged adults were interviewed according to the RJI protocol. The individuals' educational



levels varied from high school to graduate school. Individuals, who had completed at least two RJI, had either stable or rising RJI scores. The amount of time between interviews was positively correlated with a rise in scores.

Additionally, King and Kitchener (1994) reviewed the results of 25 crosssectional studies. These studies had results that correlated with the students' educational level and the scores were moderated by academic ability. Compilation of the crosssectional studies revealed average an RJI score of 3.2 for high school students, 3.8 for college students, and 4.8 for graduate students. Twenty of the 25 studies measured RJI scores in a total of 966 college students under the age of 25. In these twenty studies, the average freshman score was 3.6 and the average senior score was 4.0; demonstrating a rise in reflective thinking scores over the course of college education. The rise in scores may have been affected by many factors other than classroom, lab, and clinical experiences, with the most obvious being age. However, 137 adult learners' scores, as measured in five of the cross-sectional studies reviewed by King and Kitchener, were very similar to the traditionally aged students, demonstrating a rise in scores from freshman to senior year. The six studies of adults not currently in an educational program provided a control. Adults, who had previously earned a college degree, scored an average of 4.3 and adults who had not completed a college degree scored an average of 3.6. Overall, the higher RJI scores appeared to be correlated with increasing educational attainment. However, individual scores also revealed regressions and stalls that demonstrated considerable variability in how a person passes through the stages of reflective judgment. Reflective judgment typically follows the Reflective Judgment



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Model, enrollment in an educational environment either as student or faculty at any point in life resulted in higher overall RJI scores (King & Kitchener, 1994).

As part of a larger study, Navedo (2006) evaluated seven senior nursing students using two of the standardized dilemmas from the RJI, truth in news reporting and the safety of chemical additives, and two additional researcher created nursing dilemmas. The two researcher-created dilemmas involved post-operative pain relief with narcotics, and early hospital discharge. Students were rated independently by two reviewers and were either given a single stage score of 1-7 or a range of two adjacent scores. Inter-rater reliability was calculated on 80 out of 85 scores to be from 85.7 to 89.5 percent on the dilemmas and 90 percent or greater on individuals except for one student where there was 50 percent agreement. Using a two tailed test the Pearson's Product-moment Correlation was .505 (p<0.01). After calculating reliability, the reviewers met and were able to resolve any differences in scoring. Individual scores on specific dilemmas and composite scores both ranged from 3-4 to 5-6. Navedo found that the two researcher-developed nursing dilemma scores correlated best with each other (r=.823, p<0.05). The postoperative narcotic use dilemma had significant correlations with the truth in news reporting (r=.706, p<0.05), but was not correlated as highly (r=588, p<0.01), with the safety of chemical additives dilemma. However, the early discharge scenario was not significantly correlated with either of the standard RJI scenarios. The overall mean student score was 4.43. Using both standard and researcher developed dilemmas, senior nursing students were able to show comparable scores on the RJI to other traditionally aged undergraduate students. Since other traditionally aged undergraduate students have been able to show gains in the RJI over the course of their education; then perhaps the



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RJI or similar dilemmas can be used to evaluate changes in the thinking of baccalaureate nursing students (Navedo, 2006).

Kataoka-Yahiro and Saylor (1994) developed a critical thinking model specifically for nursing based in part on Perry's (1970) work. The model categorized critical thinking to three levels: basic, complex, and commitment (Kataoka-Yahiro & Saylor, 1994). The components of critical thinking that were thought to lead to nursing judgment consisted of: competencies in critical thinking, attitudes for critical thinking, standards in critical thinking, experience in nursing, and specific knowledge base in nursing (Kataoka-Yahiro & Saylor, 1994). Competencies in critical thinking while considered overlapping were further broken down into general critical thinking, specific to patient situations, and specific to nursing process (Kataoka-Yahiro & Saylor, 1994). Each level of critical thinking in Kataoka-Yahiro and Saylor's model corresponds to three of Perry's (1970) positions. Basic level thinking was considered comparable to dichotomous thinking or dualism (Kataoka-Yahiro & Saylor, 1994). Complex level thinking encompassed the multiplistic and relative thinkers, who had the ability to think about their thinking (Kataoka-Yahiro & Saylor, 1994). Commitment level was used as the top level of intellectual development in both models (Kataoka-Yahiro & Saylor, 1994). The model on nursing judgment, while consisting of many subcomponents not listed here, was considered a simpler way for nurse educators to classify student's critical thinking (Kataoka-Yahiro & Saylor, 1994). No studies were found that used the Kataoka-Yahiro and Saylor model with nursing students. Rapps (1998) used the model in a study of graduate nurses. Critical thinking level was not directly measured and years of experience as a proxy measure of critical thinking level (Rapps, 1998). The findings



of the study did not support a model of critical thinking and cognitive development (Rapps, 1998). This was not surprising since an inappropriate proxy was used. The Kataoka-Yahiro & Saylor's model has yet to be tested in undergraduate nursing students and, therefore, was of limited utility for this review.

**Patient simulation.** Alinier (2007) arranged simulation methods into five categories. The lowest level of simulations, Level 0, does not involve manikins but is a passive cognitive experience such as case studies (Alinier, 2007). Level 1, commonly called low fidelity primarily involves psychomotor skills, may be a task trainer such as an IV arm or a basic manikin (Alinier, 2007). A basic manikin is one that does not interact with the student but is designed to allow the student to practice skills such as: catheterization, giving enemas, starting IV's, and dressing wounds (Alinier, 2007). Level 2 simulations are computer simulations of patients and do not involve a manikin (Alinier, 2007). Level 3 simulation uses standardized patients portrayed by actors or volunteers and is a psychomotor, cognitive, and interpersonal activity (Alinier, 2007). Level 4 is considered medium level fidelity and involves manikins that are programmable and partially interact with the student (Alinier, 2007). The highest level of simulation uses fully interactive manikins and is an immersive experience involving psychomotor, cognitive, and interpersonal aspects (Alinier, 2007).

Low, medium, and high fidelity patient simulators have been recent additions to the gamut of simulated experiences which include: clinicals, virtual patients, standardized patients, case studies, and task trainers (Alinier, 2007; Magee, 2006; Nehring, 2008). The term fidelity has referred both to the physical and cognitive fidelity of the experience (Goettl, Ashworth, & Chaiken, 2007). Physical fidelity has most



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commonly been thought of as how closely the manikin and room set up resembles real patient care situations (Goettl et al., 2007). Cognitive fidelity has been described as the way in way a situation resembles the type of choices that must be made in order to solve the problem (Goettl et al., 2007). High fidelity patient simulation can allow for both high physical and cognitive fidelity without the use of human patients or actors playing the role of standardized patients. Within nursing education, HFPS has been seen as a solution to many problems, including the following:

• Lack of clinical space (Medley & Horne, 2005);

• Inability to collaborate with other disciplines (Medley & Horne, 2005; Reese, Jeffries, & Engum, 2010);

• Limited opportunities to present high acuity and low frequency events (Lasater, 2007a);

• Concerns about patient safety when cared for by student nurses (Medley & Horne, 2005); and

• Unnoticed gaps in students' understanding, clinical practice, and skills (Lasater, 2007a).

Supervised clinical practice should be the best place to apply the principles of nursing and learn technical procedures. However, the reality has been that the sometimes too rapid pace of patient care has not been the best environment for learning (Goettl et al., 2007; Sedlak, 1997). Another problem has been that to encourage pattern recognition skills, constellations of patient presentations should be presented many times (Goettl et al., 2007). Finding patients that fulfill the pattern requirements may not be possible (Dewey, 1933). Dewey (1933) believed that a patient of the right kind could be the basis



for reflection that could be applied to many other patient situations but that patients of this kind did not occur frequently. Clinical instructors have often tried to find patients for their students that had conditions which were being covered in class. For example, due to the nature of human morbidity patterns, there may have been many pneumonia and COPD patients in the winter and fewer patients with other problems. With patient simulation, instructors could have presented an appropriate clinical case whenever needed that could have been linked to the course content.

Human patient simulation has been a bridge between the theoretical learning in the classroom and practice learning taking place during clinical experiences (Leigh & Hurst, 2008). Simulation has allowed learners to employ their understanding of principles to new situations. The application of principles to new situations has been the best way for students to demonstrate what they have learned (Dewey, 1933). However, the real strength of HFPS has been the ability to assist the students in forming habits of mind that can improve their practice over time by the incorporation of reflective techniques, before, during, and after their simulation experiences. Reflection has been identified as an essential conduit between theory and practice (Jones & Alinier, 2009) and critical to the experiential learning process (Boud, 2001; Boyd & Fales, 1983).

Experiential learning such as clinical practice and simulation has been based on the theory that ideas are not unchangeable but re-formed through experience (Kolb, 1984). Students have learned by processing their experience during a post experience analysis and creating new memories and meanings (Lederman, 1992). Connections have been made and developed through extended reflection and new understandings formed that allow for a more holistic understanding (Fonteyn & Cahill, 1998). The rapidly



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developing knowledge base of nursing students has made reflective practice an integral part of their development (Fonteyn & Cahill, 1998).

According to Jeffries (2007) current best practice in education as well as simulation has consisted of opportunities for active learning, specific constructive feedback, student-faculty interactions, and collaboration with fellow students. When creating defined scenario roles for students, the potential for self-directed learning must be incorporated into the design. Faculty must be able to support learning and provide appropriate cues, prompts and questions to stimulate thinking and reflection. Specific learning objectives, a defined level of complexity, maximum fidelity, and a debriefing strategy that includes guided reflection must all be delineated in scenario planning. Outcomes that should be measured during simulation include skills, knowledge, student satisfaction, self-confidence, self-efficacy, critical and reflective thinking (Jeffries, 2007). However, not all of these outcomes may be good proxies for changes in critical or reflective thinking.

A well designed simulation activity should have five distinct parts: briefing, simulation, debriefing, extended reflection, and evaluation (Henneman & Cunningham, 2005; Jeffries, 2007). The briefing is defined as including faculty rehearsals as well as conveying to the students information concerning the scenario, directions, and expectations (Jeffries, 2007). The scenario planning should anticipate many possible student actions and include appropriate scripting (Jeffries, 2007). Debriefing should consist of the time spent with the simulation group, instructors, evaluators, and observers in which the scenario is reviewed and meaning is explored (Jeffries, 2007). Extended reflection refers to any activities designed to have the student further reflect on what



happened during the scenario and how things could have been done differently (Henneman & Cunningham, 2005). The evaluation phase should be completed by both students and faculty with an eye toward improving the simulation experience in addition to measuring learning outcomes and skills (Jeffries, 2007).

High fidelity patient simulation has been the newest form of experiential learning employed by nurse educators (Alinier, 2007; Magee, 2006; Nehring, 2008). There have been many educational and practical advantages to using HFPS (Medley & Horne, 2005; Reese et al., 2010). However, authors have not noted that reflective techniques have been used to enhance critical thinking associated with HFPS (Medley & Horne, 2005; Reese et al., 2010). Further, since the basis of experiential learning, such as a simulated patient experience, has been that new meaning is created by analysis and evaluation of the event through reflection (Boud, 2001; Boyd & Fales, 1983), the most effective use of HFPS has not been used reported in the literature.

Critical thinking and simulated nursing experiences. The evidence examining the effect of simulation on critical thinking has been either poorly supported or conflicting. Cant and Cooper's (2010) performed a systematic review of 12 nursing simulation studies and reported on 11 assessed critical thinking (Alinier, 2007; Birch et al., 2007; Brannan, White, & Bezanson, 2008; Brown & Chronister, 2009; Griggs, 2003; Howard, 2007; Jeffries & Rizzolo, 2006; Linden, 2008; Ravert, 2004; Ruggenberg, 2008; Scherer, Bruce, & Runkawatt, 2007; Shepherd, Kelly, Skene, & White, 2007). However, seven of these studies used proxy subjective measures such as the student's self-reported confidence in their capacity to make clinical decisions (Alinier, 2007; Birch et al., 2007; Brannan et al., 2008; ; Griggs, 2003; Jeffries & Rizzolo, 2006; Ruggenberg, 2008;



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Scherer et al., 2007). Linden (2008) used 23 knowledge and application questions to measure cognitive knowledge, which was seen as a precursor of critical thinking. There was a statistically significant change in the knowledge scores (Linden, 2008), however increased knowledge does not necessarily correlate to an increase in critical thinking ability. Howard's (2007) study showed a significant difference between the posttest HESI critical thinking scores of the simulation group at the p = 0.051 level but not at the p < 0.05 level. The control group watched a recorded presentation reviewing the care of a patient and worked through two case studies either alone or in small groups over the course of two hours (Howard, 2007). The reason that Howard found borderline significance may have been because the mean pretest critical thinking score of the control group was higher than the mean posttest score of the control group, the simulation group, and the adjusted posttest score of both groups.

Two of the three remaining studies in Cant and Cooper's (2010) review used objective measures of critical thinking but found no differences in critical thinking between the control groups and the experimental groups (Brown & Chronister, 2009; Ravert, 2004). Brown and Chronister's study used the critical thinking score from the ECG SimTest, which uses questions at the application level or higher. Ravert (2004) used both the CCTST and the CCTDI. Only one study showed a statically significant improvement for the patient simulation trained group and that study used clinical assessment scores as a proxy for critical thinking (Shepherd et al., 2007). In summary, Cant and Cooper's (2010) systematic review did not find that an HFPS intervention that used objective standardized tools that was able to measure significant improvements in critical thinking.



Levett-Jones, Gersbach, Arthur, and Roche (2011) found that critical thinking and clinical reasoning were associated with the ability to make sound clinical judgments as measured by the Structured Observation and Assessment of Practice. The Structured Observation and Assessment of Practice was designed to assess clinical competence using student narrative during their skills check off, and to encourage critical and reflective thinking. Students were assessed during two 3 hour patient care blocks (Levett-Jones et al., 2011). The evaluation of each of their care activities was structured according to the situation, action, and outcome. The situation, action, outcome model placed the student thinking and activities in context with actual patients and examined their knowledge, values, and attitudes through open-ended questions after completion of the observation period. The questions were designed to elicit "intentions, knowledge, rationales, attitudes and values" (p. 66) and support for claims of critical thinking, and clinical reasoning. The student's behaviors were then compared to competency standards for RNs. Both formative and summative feedback were given to the student during a 2 hour debriefing directly following the assessment. The focus of the formative feedback was on providing "individualised, detailed and non-threatening feedback" (p. 66) that identified strengths, weaknesses, and strategies for improvement. Students were encouraged to reflect and plan for improvement. Summative feedback was that the student had either been judged competent, competent once specific remediation had been completed, or not competent and requiring both remediation and reassessment (Levett-Jones et al., 2011). Although the situation, action, outcome format is both time consuming and educator intensive, it could be adapted to a HFPS scenario.



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Critical thinking and reflective practice have been inexorably woven together (Dewey, 1933; Brookfield, 1987). The focus on critical thinking skills and dispositions has ignored that critical thinking is contextual and supported by reflective analysis (Brookfield, 1987; Kuiper and Pesut, 2004). Essentially, the critical thinking of nursing students must always be evaluated in the context of the unique patient and has not shown consistent improvement as measured by standardized testing (Boyd & Fales, 1983, Sedlak, 1997, Boyadjian-Samawi, 2006, Chabeli, 2007). Therefore, in order to promote the critical thinking of nursing students through the use of HFPS, reflective techniques and appropriate tools for measurement must be incorporated into the practice of nurse educators.

Use of reflective thinking activities in simulation. While reflection techniques in conjunction with nursing practice and clinical experiences have been extensively reported, there has been a paucity of articles describing the use of reflection with simulation in undergraduate programs. In a small pilot study of new graduate nurses, Stirling, Smith and Hogg (2012) used a training log to record directed reflections prior to beginning the simulation and answer a different set of reflective questions after the simulation. These logs were then used to guide the debriefing session (Stirling et al., 2012). Usually reflection has first taken place during the simulation itself, when students evaluate the results of their actions while the scenario was being run. The next time students used reflection was during the facilitator led debriefing activity that took place soon after the simulation was completed. Debriefing has been the most common faculty guided reflection activity; however, little research and fewer resources have been available for faculty to learn how to debrief to maximize student reflective learning



(Dreifuerst, 2009). The third time students used reflection was during extended reflection activities that occurred hours or days after the scenario was completed. Extended reflection has been a crucial but often neglected component of simulation activities (Jeffries, 2007). The ways to increase reflective thinking have been documented but have not been effectively used in simulation activities (Jeffries, 2007). The main difference between debriefing and extended reflection activities was that the information exchange between the student and the facilitator takes places hours to days after the simulation experience and the exchange was usually written down. This difference was significant because critically reflective writing encourages the development of metacognitive skills which are necessary when developing critical thinking (Fonteyn & Cahill, 1998).

Reflective thinking consisted a set of skills that has been used to build critical thinking abilities and promoted through the use of specific activities (Fonteyn & Cahill, 1998; Jeffries, 2007). Critical thinking as measured by objective tests has been used as a logical method of problem solving (King & Kitchener, 1994). Critical reflective thinking has been used as the process of reviewing an experience and making decisions about future actions based on lessons learned (Dewey, 1933). By participating in a reflective review of the external experience, internal thought, and emotive processes that took place during an experience, learners have been building their ability to critically think (Boyd & Fales, 1983; Sedlak, 1997). Therefore, each subjective contextual experience has the ability to "teach" through reflection.

### **Purpose of the Project**

The purpose project of this project was to develop a guideline for designing HFPS to promote higher order thinking skills through the use of teach strategies and activities



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designed to enhance student reflection. Exercises to optimize reflective thinking, and methods and mechanisms for evaluating reflective thinking will be extrapolated from all health professions' education simulation research. Due to the paucity of current research findings in the area of high fidelity patient simulation, additional sources of data will come from reflection activities used to shape other lower level simulated experiences.

Many authors believe that reflective thinking has been the basis for critical thinking (Boyd & Fales, 1983; Brookfield, 1987; King & Kitchener, 1994; Navedo, 2006; Sedlak, 1997; Wallace, 1996). Therefore, the focus for advancing critical thinking should be on encouraging reflective thinking during all five phase of the simulation: briefing, the running of the scenario, debriefing, extended reflection, and during evaluation by promoting reflection before the next experience. Exposing students to the reflective process increases awareness, and may result in the student using the process intentionally and discovering its value as a learning tool (Boyd & Fales, 1983). Teaching students to use reflective thinking assists in their developmental progression, and over time leads to even more effective use of this tool (Boyd & Fales, 1983).

## **PICO Question**

The PICO question format was used to guide the search for evidence. The PICO question to be answered was: What is the best way for nursing faculty to maximize undergraduate students' reflective thinking in the course of high fidelity human patient simulation activities as compared to current practice in simulated patient experiences in healthcare pre-professional programs? The P in PICO stood for population. The I stood for intervention. The C in PICO stood for the comparison intervention, while the O stood for the outcome.



**Population description.** The population for this project was defined as the instructors of nursing students who have not yet completed their first nursing degree. Nursing faculty in traditional and accelerated baccalaureate as well as associate's and diploma programs were included.

**Intervention description.** The intervention was defined as reflective thinking activities before, during, and after a HFPS experience. Reflective thinking has been defined in a variety of ways and different authors emphasize different parts of the process. For the purposes of this paper, reflective thinking was the habitual process of intentional and unintentional mental examination, either in the midst of reacting to an event, processing a past event, or for planning of responses to future events. Reflective thinking activities were any instructor designed event, activity, or assignment which was meant to encourage reflective thinking in the student, before during, or after the simulated patient experience. Examples of reflective thinking activities used with simulated events have been: Socratic questioning, thinking aloud on the part of the student, pausing the simulation, journaling, blogs, wikis, and role playing. Simulated patient care experiences have taken many forms: case studies; interactive computer programs; standardized patients; task trainers; low, medium, and high fidelity patient simulators; and supervised student experiences (Alinier, 2007). Any form of simulated patient experience that has employed strategies to motivate students to reflect on their thoughts, feelings, and actions was reviewed.

**Comparison intervention description.** The comparison intervention was defined as simulated patient experiences, that have taken place in classroom, lab, or clinical and that did not specifically incorporate reflective thinking activities. These



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simulated patient activities were: case studies, virtual patients, standardized patients, task trainers, supervised clinical experiences, or low, medium, or high fidelity patient simulation (Alinier, 2007). Research from healthcare pre-professional programs were evaluated including: nursing, medicine, dentistry, physician assistants, pharmacy, and physical, occupational, speech, music, and respiratory therapy.

**Outcomes description.** The defined end result desired outcome was an improved ability to think reflectively about simulated patient situations. Unfortunately, the desired outcome may take years to be realized. Firstly, reflective thinking has been defined as a partially developmental process that takes many years to hone (King & Kitchener, 1994). Secondly, this guideline concerns student nurses, who have had only limited opportunities to experience patient situations, in which to develop their reflective thinking ability. Therefore, the critical outcome was the ability to demonstrate reflective thinking before, during, and after a HFPS experience. Due to difficulty in measuring thought processes, researchers have used proxy measures of reflective thinking processes to determine progress towards the critical outcome. Proxy measures have been: interviews, transcripts, writing samples, behavior checklists, and audio- or video taped simulations or debriefings. In addition to the critical outcome, other important outcomes have been measured by researchers. Many of the important outcomes have been subjective measures of the student's or instructor's opinion. Examples of subjective measures that researchers have used are: either the instructor's belief or the student's improved self-confidence in the student's enhanced ability to make clinical decisions or clinical judgments, or to reason clinically.



# **Evidence Search Process**

I began the search for evidence relevant to this HFPS higher order thinking guideline in a graduate course in 2009. A concurrent search of critical thinking in new graduate nurses revealed that critical thinking seemed to be the province of the competent and/or proficient nurses as their thinking and knowledge development was described by Benner (1982, 1984). Changes in critical thinking would then be out of reach for the student (novice) or new graduate nurse (advanced beginner). Continued research into the area revealed that reflective thinking has been considered to be a stepping stone for critical thinking. I decided to refocus the guideline on reflective thinking after evidence was found that reflective judgment improves measurably during the course of undergraduate education and was part of the foundation for critical thinking (Brookfield, 1987; Dewey, 1933).

## Determining the Depth and Breadth of the Literature Review

An EBSCHO search of CINAHL, MEDLINE, ERIC, and PsychINFO for articles with the subject headings *simulation* and *nursing education* revealed a plethora of evidence (1,343 articles). However, a paucity of evidence was identified that had *reflection* (8) as an additional subject heading. Since there were so few pieces of evidence found on this initial search, I decided to remove *Nursing education* as a search term. The search was expanded search to include all evidence concerning first time professional health related programs designed to work with students, whether graduate or undergraduate.

Then the EBSCHO databases were searched using reflecti\*, education, and simulation as subject terms, without a date limit, and the first source that involved



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health professions was dated 2005. The earliest result of the next EBSCHO search of the same four databases using reflecti\* and simulation as subjects was also published in 2005. Therefore, a publication date delimiter of thirteen years was used because it represents the approximate span of time HFPS has been studied in undergraduate nursing education and includes a five year margin of error for the earliest found items in the preliminary searches.

### Summary

High fidelity patient simulation has been an expensive and time consuming teaching tool in undergraduate nursing education. Best practices must be used in order to warrant the cost in time and money needed to run HFPS. Task trainers, and low and medium fidelity patient simulators justify their expense by teaching nursing students psychomotor skills and rule-governed behaviors. However, HFPS must show a return on investment that justifies their greater expense. Improving the critical thinking skills of nursing students has been one goal mandated in undergraduate nursing education (AACN, 2008; National League for Nursing Accrediting Commission, 2006). Sadly, the evidence has not objectively proven that HFPS improves students' critical thinking skills (Cant & Cooper, 2010). Whether this has been due to, not having a standardized tool that measures changes in nursing students' critical thinking, successful interventions, student developmental levels, or another reason, is not currently known. Perhaps it is time to concentrate on the higher order thinking skills that build critical thinking. Reflective thinking has been believed to be a precursor to improvement in critical thinking (Brookfield, 1987; Dewey, 1933; R. A. Kuiper & Pesut, 2004; Sedlak, 1997). Activities that would improve reflective thinking in HFPS have either been omitted or received



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little attention when compared to the scenario experience (Jeffries, 2007). A search of articles for nursing simulation studies that were centered on improving reflection in simulation revealed only eight out of over thirteen hundred articles. Therefore, the search was expanded to pull together evidence from all health professional education profession programs that used reflection activities in simulated patient activities. This guideline would show how to best use and measure reflective thinking within HFPS in order to build undergraduate nursing students' higher order thinking skills and train them in reflective techniques that could potentially advance their professional practice.



## CHAPTER 2

## **REVIEW OF THE LITERATURE**

### Introduction

Higher order thinking skills, including critical and reflective thinking, in college students was first extensively examined by Dewey (1933). While Schon (1983, 1987), Dewey's student, explored the reflective thinking piece of Dewey's work; Facione (1990) looked at the other component of Dewey's work and developed a comprehensive definition of critical thinking. The National Council of the State Boards of Nursing (2012) and AACN (2008) have chosen to promote the critical thinking side of Dewey's work as an integral part of nursing education. Unfortunately, an improvement in critical thinking of nursing students over the course of their education has not been consistently documented. Part of the problem with trying to measure critical thinking in undergraduate nursing students may be because changes in critical thinking are out of reach of the beginner and novice nurse (Benner, 1984). Equally concerning about promoting critical thinking in undergraduate nursing education has been that the most widely used standardized objective measures of critical thinking, the CCTSI, CCTDI, and WGCTA, may not be the best measure of critical thinking as it is used by nursing students to support clinical reasoning and clinical judgment (Stone et al., 2001).

By comparison reflective thinking has long been embraced by nursing education and over time many methods have evolved to encourage or record students' reflective thinking. Reflective thinking changes have been consistently measured in undergraduate



students (King & Kitchener, 1994) as well as in nursing students (Navedo, 2006) but methods of objectively evaluating reflective thinking have not been fully utilized in HFPS. Further, it is believed that reflective thinking promotes the clinical reasoning and clinical judgment capabilities of nurses (Kuiper & Pesut, 2004). Therefore, this literature review has included reflective thinking literature concerning the education of health professionals in simulated patient experiences that can be utilized by the nurse educator in conjunction with HFPS. This search has sought to gather together the best practices in motivating and guiding students to reflectively think, and assessing reflective thinking in nursing students.

## **Inclusion and Exclusion Criteria**

Since I do not speak another language, all evidence not written in English was excluded. Items about reflection by physician residents, practicing nurses, or nursing graduate students were excluded since they have already been licensed to practice. The decision not to include reflection by licensed nurses may appear in conflict with the inclusion of articles from students of other healthcare programs, particularly those at the post baccalaureate level, for example: medicine and dentistry. The reason for this delineation was that this guideline was focused on the facilitation of reflective thinking in students preparing for professional practice.

After preliminary review of the body of evidence, many types of items were also excluded from the evidence table. Items by healthcare professionals who typically did not have direct patient contact, for example health information management or health administration, were excluded since the focus of this guideline was in the area of patient simulation. Items that were about theory construction and concept analysis were



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excluded, so that the guideline could be formulated on evidence that was drawn either from the reported direct experience of the authors, or a review of the evidence that could be replicated. Expert opinion items were excluded for the same reasons.

## **Literature Review**

The search of the EBSCHO databases using reflecti\*, education, and simulation as subject terms turned up 83 items of which 14 were retained after abstract review. An EBSCHO search of the same four databases using reflecti\* and simulation as subject terms and patient as a text term found 34 articles and six were retained. Fifty-two articles were found in a search of the ProQuest Health and Medicine databases using the subject headings reflection or reflective thinking and simulation. Three of the ProQuest articles were not duplicate findings and were suitable for further consideration. A search of PubMed using the MeSH terms patient simulation and thinking with reflecti\* in the text identified 10 entries. Five entries were retained for further investigation. A second search of PubMed using the MeSH terms patient simulation and reflecti\* as a title or abstract word identified 96 entries. Thirteen articles were retained after abstract review.

A search the Joanna Briggs Institute website turned up no results for reflection or reflective thinking. Since the application of critical and reflective thinking to nursing situations results in clinical reasoning and clinical judgment, these search terms were added. This was so that studies would be included that focus on the use of higher order thinking skills to solve nursing problems. However, no results were included for further review. The search of Health and Psychosocial Instruments (HaPI) was conducted in a similar fashion as the Joanna Briggs Institute. As before, no results were found using reflective or reflection as subject terms. When searching HaPI using reflective or



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reflection as the search terms in the abstract, 79 results were found. However, many of the results concerned the reflections of patients or teaching counselors to use reflective prompts with their patients and no tools were selected for inclusion. In an effort to find any relevant articles, the search of HaPI was expanded using clinical judgment as a search term, 41 results were returned. However, just four tools measured clinical judgment in the education of health professionals and none were suitable for inclusion. Only three results, were returned when clinical reasoning was used as a search term in HaPI, and the one tool worthy of inclusion was a repeat from previous searches. A search of HaPI using clinical decision making as the search term had 26 results but no new tools were found.

Preliminary reviews of abstracts contained in the nursing, education, medical, and psychological databases revealed enough relevant articles to form the basis for a guideline. An additional 500 articles were skimmed or read and 21 were retained for further review. Many of those 500 articles were the result of hand searches of nonindexed journals, Google Scholar searches, reviews of citations, and related references in articles. An additional source of articles was the use of a PubMed's function that allows the researcher to find additional PubMed articles that have cited the source article. This was especially useful since reviews of citations allow the researcher to look back from the publication date and the PubMed function to look forward from the publication date of the source article. A preliminary search was conducted using the terms reflective thinking, reflection, and simulation. Some types of simulated patient experience had not used the term simulation when the articles had been indexed in databases. Therefore, alternate terms describing simulated patient activities were used: case study/studies, task



trainer, virtual patient, standardized patient, standardised patient, clinical, and clinical supervision. All of these types of experiences have been used to simulate a portion of the patient experience and should be considered simulation (Alinier, 2007).

The CINHAL, Medline, ERIC, Psych Info, ProQuest Health and Medicine, and Pub Med databases were searched again using alternate terms for simulated patient experiences. No further review of the Joanna Briggs Institute or the HaPI database was needed since the search term simulation was not used as a delimiter in the prior searches of those resources. The second search of CINHAL, Medline, ERIC, Psych-Info using reflecti\*, education, and case study as subject terms had 409 results. However, only one article, by Ladyshewsky and Gardner (2008), was retained after abstract review. Only one additional article was found when task trainer was used as a subject term in addition to reflecti\* and education, but it was not retained. Using the term standardized patient as the additional subject term revealed 16 results, of which four were retained. Using the British spelling of standardized patient found one article, by Plack, Dunfee, Rindflesch and Driscoll (2008), which was retained. The term clinical had the most results, 580 items, and 96 were retained for additional review. Using the term clinical supervision resulted in 76 articles and nine were retained.

The ProQuest Health and Medicine database was searched with clinical and reflection or reflective thinking as subject terms and an additional 85 entries were found. Eight entries were retained after reviewing the abstracts. When searching using clinical supervision and reflection or reflective thinking as subject terms, two articles were found but neither was retained. No results were found when reflection or reflective thinking



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was used as subject terms and any of the following subject terms: case study, virtual patient, standardized patient, and standardized patient.

The PubMed database was searched again using reflecti\* as a title/abstract word and other terms that might reveal different types of simulated patient experiences. When case study or case studies were used as MeSH terms, no articles were found. Task trainer, virtual patient, standardized patient, clinical and clinical supervision were not listed as a MeSH term so the database was searched using these terms as a title/abstract words in addition to reflecti\*. No articles were found when task trainer was used. Three articles were found when virtual patient was used but were not retained. When standardized patient was used 27 articles were found and five were retained. One article was found using standardized patient as a search term but the article was not retained. When clinical or clinical supervision was used 708 articles were found and 38 were retained.

Overall, 2,337 entries were found in the multiple searches, although many were duplicate items. A total of 225 times retained for additional review. Multiple searches of the higher order thinking literature in healthcare uncovered over 500 pieces of evidence of which 21 were retained for further consideration as part of the evidence base for this paper.

## **Development of Evidence Table**

An evidence table was created to systematically and critically appraise the articles. The table allowed significant elements to be reviewed, rated, and recorded. By organizing the evidence in a table all the articles could be easily compared and contrasted



using the same criteria. Different criteria checklists were created for different types of articles.

**Rating the evidence.** All evidence was then rated using the Scottish Intercollegiate Guidelines Network (SIGN, 2011) levels of evidence contained in Appendix C. The rating of each study is contained in the evidence table in Appendix D along with the review and summary. Evidence was rated on a scale of 1++ to 4 (SIGN; n.d.). A level 1++ indicated a high quality meta-analysis, systematic reviews of randomized controlled trials, or randomized controlled trials that had a low risk of bias (SIGN; n.d.). The lowest level of evidence was expert opinion which was rated as 4 (SIGN; n.d.). No expert opinion evidence was used in the evidence table. Therefore, the lowest level of evidence that was used in the table was level 3, which consists of nonanalytic reports. The bulk of the evidence found was descriptive studies that contained primarily subjective opinions of the students and faculty. I used different types of criteria to consider and rate the different types of study. Next, I will discuss in detail the methods I used to evaluate each of the different type of studies: systematic review, randomized controlled trials, cohort studies, non-analytic studies and mixed methods studies, and qualitative studies.

**Systematic review appraisals.** The Critical Appraisal Skills Programme (2013c) systematic review appraisal tool was used to evaluate the systematic reviews. Systematic reviews were considered for evaluation if they contained a clearly-focused purpose that addressed the PICO question (CASP, 2013c). Next, I determined if all the relevant studies could have been found using the search methods that the researcher described and if the researchers assessed the quality of each of the studies (CASP, 2013c). After that, I



considered whether the results of the studies reviewed had been combined and whether this was an appropriate measure (CASP, 2013c). Then, I looked at how the results were organized, determined how important the results were, and wrote a synopsis of the results (CASP, 2013c). Next, I considered how precise were the results and how confident I was that the study achieved the correct conclusion as a result of their findings (CASP, 2013c). Then I decided whether all important outcomes had been considered for the student, faculty, school, clinical sites, and patients and if these result could be applied to traditional nursing students in the United States (CASP, 2013c). Lastly, I considered whether current practice should be changed by the findings of the systematic review (CASP, 2013c). Based on the results of my review of the study, I rated the systematic review as: 1+, 1-, or 2+. The 1++ designation was not used since no systematic reviews of randomized controlled trials was found in the literature review (SIGN, 2011).

**Randomized controlled trials appraisal.** Randomized controlled trials were rated according to the Critical Appraisal Skills Programme (CASP, 2013b). First, I decided whether the trial addressed an issue that was closely aligned to my PICO question, if the intervention assignments were randomized, and if the outcomes of all participants in the trial were analyzed. These screening questions determined if I continued with analyzing the trial. Next, I looked at how the study was conducted. Was blinding used to screen the students, instructors, and researchers from the intervention? Did the researchers determine if the groups were similar at the beginning of the trial and were any attempts made to try to balance the control and intervention groups? The last question in this section was if the results of the trial were valid and if the control and intervention groups were treated as similarly as possible. The next five questions I used



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to help me gauge the effect of the results. I looked at how large the effect of the outcome was, what the confidence limits were, whether the results were applicable to an undergraduate school of nursing in the United States, whether all practice and educational outcomes were considered, and if the benefits of the intervention was worth the time, effort, and costs (CASP, 2013b).

Quasi-experimental studies. The checklist created by Downs and Black (1998) was used to guide the evaluation of the quasi-experimental. Since the 27 questions in the checklist would create an unmanageable evidence table, the findings from using the checklist were recorded under appropriate headings in the evidence table. Questions such as: "Was an attempt made to blind study subjects to the intervention they have received?" and "Was compliance with the intervention/s reliable?" were skipped because they were not appropriate for this type on intervention (Downs & Black, 1998).

**Cohort studies appraisal.** The Critical Appraisal Skills Programme (CASP, 2010) cohort checklist was used to evaluate cohort studies. First, I determined whether the study addressed my PICO question and whether a cohort study was an appropriate method to use. If I was able to answer these two questions in the positive then I continued to evaluate the study. Next, I looked at how the cohort was recruited and whether it was a representative sample of the population. After that, I looked at the measurement tools' validity and reliability. This impacted the next question to be answered, whether the outcome was measured in such a way as to minimize bias. Confounders were the next factor that I considered. I looked to see if the authors had identified important confounding factors and attempted to control or minimize the confounders. Then, I considered whether the follow up period was an appropriate length



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and if members of the cohort lost to follow up were different from the sample. The last four items I examined concerned the results of the study. Basically, I first looked for what was the result and how strong the association was between or among the factors. I noted the size and range of the confidence interval. I looked for other possible explanations for the results: bias, chance, confounding, poor methods, inappropriate design or other flaws. Then I determined whether these results could be used in a HFPS with undergraduate nursing students. Lastly, I explored how these results fit with the other available evidence (CASP, 2010).

**Mixed methods, non-analytical, and quantitative descriptive studies appraisal.** Mixed methods, non-analytical, and quantitative descriptive studies were evaluated using the Evaluative Tool for Mixed Method Studies (Long, 2005). The tool allowed me to review the parts of the study that were included and skip areas that were not addressed. First, an overview of the article was established by answering five questions. The next set of questions concentrated on the type of study, the intervention(s), the level of detail, and the relationship of the study to my PICO question. Then, the setting, sample, and outcome were described and evaluated. The ethics of the study were then evaluated. If the study used groups, then the comparability of the groups was investigated. If there was a qualitative component, the data collection and data analysis methods, and potential researcher bias were reviewed. The implications of the study for education and practice were determined. Lastly, in other comments deemed important or unique to the study were recorded (Long, 2005).

**Qualitative studies appraisal.** If the study was a qualitative study, then the Qualitative Research Checklist (CASP, 2013a) was used to evaluate the study. First the



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study was evaluated for appropriateness and applicability to the PICO question. If I determined that the evaluation was worth continuing, then the suitability of the research design was assessed. Then the recruitment methods were examined and compared to the aims of the research to decide if the two were well matched. The methods of data collection were reviewed to decide if they addressed the research issue. After that, I tried to determine the relationship between all members of the research team and the participants and decide if there were any concerns about bias or influence. I looked at how the researchers handled potential ethical issues and if an ethics committee or similar oversight had been sought before beginning the research. Then, I examined whether the data had been thoroughly analyzed, if contradictory findings were addressed, how data was organized into themes or categories, and if the researcher(s) examined their own input for possible sources of bias. I determined if the findings were explicit and clear, and explained in relation to the original aims of the study. Lastly, I looked to see if the researchers placed their finding in context with the current evidence, identified new areas of research, and discussed how the research could be used in other contexts (CASP, 2013a).

#### **Summary**

Although critical thinking has been mandated in baccalaureate nursing education (AACN, 2008; National League for Nursing Accrediting Commission, 2006), the focus should be on reflective thinking skills that lead to critical thinking in the professional nurse. Evidence examining reflective thinking in simulated patient experiences has been compiled from a variety of pre-professional healthcare programs. However, reflective thinking exercises have not been fully utilized within HFPS. A review of the relevant



literature using databases in the areas of nursing, allied health, medicine, education, and psychology was undertaken. No new tools were found in the HAPI database or within the Joanna Briggs Institute collection. To maintain consistency in the evaluation of the evidence, the CASP (CASP, 2010, 2013a, 2013b, 2013c) tools were used whenever possible. However, the mixed methods studies were evaluated using the Long (2005) instrument. The SIGN (2011) criteria were used to rate the evidence on a standardized scale. The evidence was winnowed to 83 studies that were compiled in the evidence table (see Appendix D) based on Downs and Black's (1998) quantitative guidelines and CASP's (2013a) qualitative guidelines. Much of the evidence was not from high fidelity simulation experiences but was extrapolated from other forms of simulated patient experiences that run the gamut from case studies to supervised clinicals.



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## CHAPTER 3

## LITERATURE ANALYSIS AND SYNTHESIS

### Introduction

There are many opportunities for nurse faculty to maximize undergraduate nursing students' reflective thinking with HFPS activities. Jeffries (2007) stated that a simulation activity should consist of: briefing, scenario, debriefing, extended reflection, and evaluation. However, a separate pre-briefing or orientation can prepare students for what to anticipate from and expect of the simulation experience (Lasater, 2007b). Jeffries (2007) included the orientation and instructor rehearsals in the category of briefing, while I use the term briefing to refer to scenario specific directions and reminders. Although the major focus has been on reflective exercises that take place during the debriefing and extended reflection phase of HFPS activities; many articles were reviewed that discussed elements that are necessary to creating a learning experience that enables critically reflective thinking. This chapter examined the evidence that reported the best practices in simulated patient activities as related to the promotion of critical reflection.

### **Preparation of the Student for HFPS**

Faculty need to prepare students for simulations including an assessment of the students' knowledge that is needed for the scenario and an estimate of the students' reflective thinking abilities. Decker's (2007) mixed method study found that the students' level of reflective thinking correlated with their ability to complete the



simulation (2007). The descriptive evidence posits that it is necessary to prepare and assess students for the simulation experience and the planned reflective tasks (Cahalin, Markowski, Hickey, & Hayward, 2011; Corrigan & Hardham, 2011; Delany & Watkin, 2009; Hatlevik, 2012; Lasater, 2007b; McMahon, Monaghan, Falchuk, Gordon, & Alexander, 2005; Perera, Mohamadou, & Kaur, 2010; Thompson et al., 2010; Tofil, Benner, Worthington, Zinkan, & White, 2010). Students reported that a general orientation, that went over what to expect during the simulation and what was expected of the students, was seen as bringing all students to the same level of readiness for the HFPS (Lasater, 2007b). More specific preparation designed to insure that students had the skills and the ability to recall and understand the knowledge needed in the simulation has taken the form of: a review of material, interactive exercises, testing, training, handbooks, or guidelines (Cahalin et al., 2011; Corrigan & Hardham, 2011; Delany & Watkin, 2009; McMahon et al., 2005; Perera et al., 2010; Thompson et al., 2010; Tofil et al., 2010).

While many authors have documented the need to prepare and assess students for a simulation (Cahalin et al., 2011; Corrigan & Hardham, 2011; Delany & Watkin, 2009; Hatlevik, 2012; Lasater, 2007b; McMahon et al., 2005; Perera et al., 2010; Thompson et al., 2010; Tofil et al., 2010) the body of evidence for this was generally descriptive. The only report of a correlation between the level of students' reflective thinking and the students' ability to successfully complete a simulated scenario was in Decker's (2007) mixed methods study. The evidence did not contain any studies that examined student assessments and that determined if higher scores were associated with greater learning from the simulated experience. A multifactorial correlational analysis would be helpful



in deciding which preparation activities would be most beneficial and if an assessment of students' knowledge base, skills, or reflective ability would be useful in determining if students' preparation had primed them for optimal learning during the HFPS.

## **Simulation Design**

Faculty need to carefully design all aspects of the simulation with the goal of maximizing the opportunity for student reflective thinking. In Blatt, Plack, Maring, Mintz, and Simmens' (2007) cohort and Lasater's (2007b) descriptive studies, students were able to improve their performance by either revisiting the same or similar patients. Blatt et al. used a convenience sample of 149 third year medical students, but not all students chose to revisit the patient in an attempt to improve their patient satisfaction or skill score. However, the students that did revisit a standardized patient showed an inverse association between initial score and the amount of improvement (Blatt et al., 2007). To clarify, if students performed poorly on an assessment and chose to revisit the standardized patient, they had a large increase in their scores (Blatt et al., 2007). The average change in scores was much smaller than the standard deviation and the association may have been due to regression to the mean or to self-selection bias in the students' choice to revisit a standardized patient (Blatt et al., 2007). Strengths were that the skills and patient satisfaction checklist had face validity and several researchers reviewed and coded the data (Blatt et al., 2007). This study was marred by letting students choose which patients to revisit, which effectively skewed the second score. Possibly, students who felt that they could score much better on a revisit chose to revisit a patient, while students who felt they could not improve their score did not revisit. Using



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a control group or having a random assignment of revisits would have made this study more rigorous.

A retrospective cohort study conducted by Cook (2010) used reflective journals throughout clinical courses. The journals had no stipulations on content and students received little guidance. A three level reflection rating was used to score journals. Seventy-five records of physical therapy students who had graduated and taken the National Physical Therapy Exam were examined. Over 900 journal entries were reviewed by three coders. Inter-rater reliability was .849. No correlations were found between reflective writing levels and the National Physical Therapy Exam or scores on the Clinical Performance Instrument.

Numerous studies described how the scenario and reflective experiences were built on information the students already knew and experiences the students had already had (Blatt et al., 2007; Bruce, Parker, & Herbert, 2001; Cahalin et al., 2011; Corrigan & Hardham, 2011; Daly, 2010; Ertmer et al., 2010; Lasater, 2007b; McMahon et al., 2005; Thompson et al., 2010). Another common practice was to have additional students observing or participating in scenarios and many researchers have found that when two or more students participated in the simulation, students: learned more, practiced team building, and practiced working with simulated professionals and family members (Bruce et al., 2001; Cahalin et al., 2011; Corrigan & Hardham, 2011; Daly, 2010; Ertmer et al., 2010; Lasater, 2007b; Lindgren & Athlin, 2010; Perera et al., 2010; Thompson et al., 2010).

The strongest evidence shows that students were able to improve skill and patient satisfaction scores when they chose to revisit the same (Blatt et al., 2007) or similar



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patient scenarios (Lasater, 2007b). The evidence was generally non-analytical and described the roles of student observers or participants in the scenario and the importance of linking a scenario to the curriculum. A higher level of evidence for designing the whole simulation experience to promote reflective thinking and not just during debriefing or an extended reflection activity is needed. In order to assist students in becoming reflective practitioners, the habit of reflecting before, during, and after patient experiences must be ingrained during their education. Analytical studies are needed that demonstrate what factors in simulation preparation, execution, and follow-up are most promising in raising students' reflective levels and inculcating the reflective mindset.

# **Recording the Process**

Faculty need to videotape or otherwise record the simulation processes. Maloney, Stoor, Morgan, and Ilic's (2013) randomized controlled trial of 60 third year physiotherapy students found that students who reviewed simulation videos were able to reflect and monitor their progress and performed better on a related Objective Structured Clinical Examination. Both students and peer reviewers believed that video recording was helpful for review and analysis and that the review assisted students to identify errors and areas for improvement in both verbal and non-verbal communication (Maloney et al., 2013). Review of the videotaped scenario has been helpful to students both when they had a role in the scenario and when they were observers (Corrigan & Hardham, 2011; Daly, 2010; Hulsman, Harmsen, & Fabriek, 2009; Hussin, 2013; Kalish, Dawiskiba, Sung, & Blanco, 2011; Lasater, 2007b; Maloney et al., 2013; Thompson et al., 2010).

Jarris, Saunders, Gatti, and Weissinger's (2012) quasi-experimental pre-test posttest study found no significant difference between the control and intervention groups'



clinical skills assessments. The control group was comprised of 153 first year medical students who completed two clinical assessments three months apart. The intervention group of 47 students: reviewed a videotape of their first clinical assessment of a standardized patient, completed a self-assessment, received feedback from the standardized patient, and instructor verbal comments (Jarris et al., 2012). Faculty were able to review the video recordings and provided students with additional written feedback (Jarris et al., 2012). The researchers felt that the lack of difference between the groups may have been due to a lack of guidelines and instruction on critical reflection (Jarris et al., 2012). A limitation of this study was that there was no discussion of how the students were assigned to the intervention and control groups (Jarris et al., 2012). Several descriptive studies have used a review of the taped debriefing to assess student reflection levels as well as to evaluate the facilitator (Brown, 2011; Delany & Watkin, 2009; Duggan, Bradshaw, Carroll, Rattigan, & Altman, 2009). Additionally, preserved material from student completed activities could have been used to establish baselines, gauge progress, note missing skills or knowledge, and identify gaps in the curriculum (Cahalin et al., 2011; Flanagan, Nestel, & Joseph, 2004; Harrison & Fopma-Loy, 2010).

Two strong studies had conflicting evidence on the value of student reviewing the videotaped scenario (Jarris et al., 2012; Maloney et al., 2013). The review of the videotape needs to be accompanied by instruction and guidelines on how to critically reflect (Jarris et al., 2012). However, there is a large body of descriptive evidence supporting videotaping the scenario either for student or faculty review (Corrigan & Hardham, 2011; Daly, 2010; Hulsman et al., 2009; Hussin, 2013; Kalish et al., 2011; Lasater, 2007b; Thompson et al., 2010). Fewer studies focused on taping the debriefing



(F. S. Brown, 2011; Delany & Watkin, 2009; Duggan et al., 2009). No studies described documenting the orientation or briefing for later analysis. Videotaped orientations and briefings could assist in standardizing the student experience and preserving the most helpful elements. Although several studies mentioned the value of preserving documentation of students' work, all were descriptive in nature (Cahalin et al., 2011; Flanagan et al., 2004; Harrison & Fopma-Loy, 2010). More analytical studies are needed that concentrate on the value of retaining recordings and documentation for later analysis that may reveal areas that need improvement as well as previously successful strategies.

# Safe Environment

Faculty need to conduct all simulation activities in a psychologically safe environment. Epp's (2008) systematic review examined the use of reflective journaling in undergraduate nursing education. One hundred and fifty abstracts were reviewed from articles indexed in the OVID, EDSCO, or Blackwell Synergy database and published from 1992 to 2007 and nine studies were analyzed (Epp, 2008). One article that Epp reviewed reported trust was a key part of reflection; for not only did journaling raise levels of trust, but as levels of trust rose so did the students' self-disclosure (Landeen, Byrne, & Brown, 1995). In addition to the findings of the systematic reviews, a number of descriptive studies found that a psychologically safe environment made for a good reflective environment (Becherer, 2011; F. S. Brown, 2011; Donovan, 2007; Harrison & Fopma-Loy, 2010; Lutz, Scheffer, Edelhaeuser, Tauschel, & Neumann, 2013; Manning, Cronin, Monaghan, & Rawlings-Anderson, 2009) or a good learning experience (Ekebergh, 2007; Ladyshewsky & Gardner, 2008; Lutz et al., 2013; McMahon et al., 2005).



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The highest level evidence for a psychologically safe environment was a systematic review of undergraduates (Epp, 2008) that contained a study that specifically looked at undergraduate nursing student' levels of trust as it related to reflective journaling (Landeen et al., 1995). There was a plethora of descriptive studies stressing the importance of a psychologically safe environment; but there are no analytical studies that showed which interventions correlated with the students' feeling of safety. Analytical research studies are needed that are designed to test interventions that may increase trust within the simulation laboratory and during reflection exercises. Otherwise simulation laboratory procedures and practices will be based on opinion and observation without definitive evidence.

### **Facilitator Training and Evaluation**

Faculty need to provide education, training, and materials; and evaluate facilitators that conduct the scenario, debriefing, and extended reflection activities. Hallmark's (2010) quasi-experimental study used either trained or untrained faculty for debriefing. A convenience sample of 84 nursing student volunteers, out of a cohort of 157 third year nursing students, was randomly assigned to either the intervention or control group. The groups showed no difference in HESI scores. Although the HESI is a valid and reliable tool, it was not designed to measure reflective thinking and may not have been the best measure of a change in reflective thinking. Hallmark noted that having a trained faculty debriefer resulted in higher student satisfaction scores after controlling for: age, gender, grades, and educational level. Additionally, students of the trained faculty rated themselves significantly higher on the Reflective Learning Continuum Likert scale (Hallmark, 2010).



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In a pre-test post-test study, Ip et al. (2012) used 4.5 hours of interactive teaching that covered both the theory and application of reflective learning and small group discussion of a videotaped vignette to prepare students for reflective writing assignments. Following the education intervention students participated in 4 weeks of clinicals with instructor facilitation of self-reflection Ip et al., 2012). One hundred and seventy-three nursing students participated in the interventions (Ip et al., 2012). Only 38 students completed all the learning activities and turned in all three reflective journals after the educational intervention, 2 weeks of clinicals, and 4 weeks of clinicals (Ip et al., 2012). A post-test survey revealed that the students considered the role of faculty very important to gaining self-reflective ability (Ip et al., 2012). One of the barriers mentioned by students' in their open ended responses was that faculty were not always available to assist with self-reflection (Ip et al., 2012). Overall, students were able to significantly improve their level of reflective writing after two weeks of faculty facilitation in the two weeks from pre-test to post-test one (Ip et al., 2012). However, students did not significantly improve after two additional weeks of facilitation at post-test two (Ip et al., 2012). There was 95% inter-rater reliability between the two coders on the level of reflection: non-reflective, reflective, or critically reflective (Ip et al., 2012). The Friedman test was used to prove the statistical difference between the mean scores (Ip et al., 2012). The Wilcoxon signed-ranks test was used to compare an individual's scores over the three measurements: pre-test, post-test 1, and post-test 2 (Ip et al., 2012). The Friedman test and the Wilcoxon signed-ranks test were appropriate measures since the population was not normally distributed (Green & Salkind, 2008). Many other descriptive studies supported the premise that facilitation is a skill that needs to be taught



and assessed (F. S. Brown, 2011; Delany & Watkin, 2009; Ekebergh, 2011; McMahon et al., 2005; Murphy, 2004; Skovsgaard, 2004) and that facilitators are key to debriefing and reflection (Decker, 2007; Donovan, 2007; Ker, 2003; Lasater, 2007b; Manning et al., 2009; O'Donovan, 2006).

Hallmark's (2010) highly rated study had objective evidence that did not support faculty training and subject evidence that did support faculty training. However, the objective measure used by Hallmark (2010), the HESI, may not have been a good proxy measure of reflective thinking. Ip et al.'s (2012) equally highly rated study used an evaluation of the students' writing, a more appropriate measure of reflective thinking, and found student improvement with trained faculty. The coding of student's writing used by Ip et al., while a more subjective measure, may have reached a closer approximation of the students' reflective thinking level. Both measures are an improvement on students' self-rating on scales and the opinions of student and faculty that comprise the bulk of the evidence for using trained faculty (Brown, 2011; Decker, 2007; Delany & Watkin, 2009; Donovan, 2007; Ekebergh, 2011; Hallmark, 2010; Ker, 2003; Lasater, 2007b; Manning et al., 2009; McMahon et al., 2005; Murphy, 2004; O'Donovan, 2006; Skovsgaard, 2004). More quasi-experimental studies that use control groups, and pre and post testing are needed to evaluate the effect of trained faculty on the students' reflective experience. Additionally, changes in the students' reflective thinking should be measured through evaluations of the students' writing, speech, and behaviors and not by standardized tests designed to measure related concepts.



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# Debriefing

Facilitators should conduct an immediate debriefing, in a different area than the scenario, which should include: simulation anomalies; affective and cognitive content; a summary; and a focus on student learning, gaps in knowledge, learning process, and goals for future improvement. In a quasi-experimental pre-test post-test study, Dreifuerst (2012) used the Debriefing for Meaningful Learning method to implement guided reflection. Students were randomly assigned to the intervention or control group based on their clinical group. The control group received the standard debriefing for Meaningful Learning method. The researcher provided debriefing for all of the intervention groups. The Debriefing for Meaningful Learning the affective component and then moves to analysis of the scenario. To assemble 240 participants, student volunteers from three consecutive semesters were recruited. Statistical analysis showed that the three sets of students were homogeneous and able to be combined into one sample. The study was limited by self-selection bias. Only two students were lost to follow-up, making the final sample 238 (Dreifuerst, 2012).

The Health Sciences Reasoning Test (HSRT) was used pre-test and post-test, and given three weeks before and after the HFPS (Dreifuerst, 2012). Two additional instruments were given post-test to the intervention group to measure student satisfaction with additional elements in the simulation: the Debriefing Assessment for Simulation in Healthcare-Student Version and the Debriefing for Meaningful Learning Supplement Questions. The control group was not given the survey questions. This made comparison of the two groups on those two measures impossible and might have introduced a Hawthorne effect. Students who were in the intervention group had a



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significant increase in their HSRT scores when compared to students in the control group. However, the difference in scores may have been due to the researcher being a more skilled facilitator than the other faculty conducting the control group debriefings. Interestingly, when students had higher scores on the HSRT, they highly rated the debriefing on the Debriefing Assessment for Simulation in Healthcare-Student Version. Overall, students gave higher scores to debriefing elements associated with the Debriefing for Meaningful Learning method. While the HSRT has established reliability, the Debriefing Assessment for Simulation in Healthcare-Student Version does not. Conversely, the Debriefing Assessment for Simulation in Healthcare-Student Version has content and criterion validity, but the HSRT has no criterion validity and is not specific to nursing. This study emphasizes that a trained facilitator was able to assist students in achieving greater reasoning abilities by using a method of debriefing that focuses on the students' affective and cognitive needs (Dreifuerst, 2012).

The Debriefing for Meaningful Learning method was also used by Mariani, Cantrell, Meakim, Prieto, and Dreifuerst (2013) as the intervention in their mixed method quasi-experimental study. A convenience sample of 86 out of 90 students enrolled in a medical surgical nursing course were randomly assigned to clinical groups that were used for the control and intervention groups. A power analysis was calculated and a moderate effect size would be detectable with 54 students at the p < .05 level and a power of .80. Students participated in the same simulation followed by either standard debriefing or a debriefing using the Debriefing for Meaningful Learning method (Mariani et al., 2013). All students were evaluated by the clinical faculty using the Lasater Clinical Judgment Rubric based on their simulation performance prior to the debriefing. The students then



completed a second HFPS and a Lasater Clinical Judgment Rubric was completed on them by the research team. After the second HFPS, all students then participated in the intervention method, Debriefing for Meaningful Learning. There was no significant difference in rubric scores between the intervention and control groups. The Lasater Clinical Judgment Rubric score was determined by the clinical faculty for the first scenario and the researchers for the second scenario. The researchers' scores were used for the second scenario to blind the researchers to whether the students were in the control or intervention group. The researchers also scored the first scenario to determine an inter-rater reliability for the study. The Lasater Clinical Judgment Rubric is a valid and reliable instrument and the research team had an inter-rater reliability of 0.92 with the clinical faculty on the ratings for the first simulation. This study was limited by possible history and maturation effects since students were in their clinical groups for either four or five weeks between simulations (Mariani et al., 2013). Additionally, the Lasater Clinical Judgment Rubric does not measure changes in reflective thinking and may not be a good proxy measure for reflective thinking.

In addition to the quantitative analysis, seven volunteers representing both the control and intervention groups participated in either a focus group or an individual interview (Mariani et al., 2013). Student believed that Debriefing for Meaningful Learning was a more learner focused holistic approach, that promoted figuring problems out, assisted students in making connections, and improved student learning (Mariani et al., 2013). Students thought that the standard debriefing method was a more instructor focused method that did not look at the whole picture, concentrated on what was right versus wrong, and was not as helpful to learning as the Debriefing for Meaningful



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Learning method (Mariani et al., 2013). Although this study did not find a relationship between the Debriefing for Meaningful Learning method and increased scores on the LCJR; it gathered more evidence on the aspects of debriefing that students valued. Several other researchers supported the assertion that the debriefing needs to be focused on the students' affective and learning needs, and experiences (Boyd, 2002; Chou et al., 2011; Delany & Watkin, 2009; Dreifuerst, 2012; Dye, 2005; Ekebergh, 2011; Honey, Waterworth, Baker, & Lenzie-Smith, 2006; Lasater, 2007b; McMahon et al., 2005).

A convenience sample of 19 speech language pathology students were randomly assigned to clinical groups and used to test two different ways of receiving feedback on clinical skills and motivation (Ho & Whitehill, 2009). T-tests reveal no significant differences between the two groups in terms of: age, and sophomore or junior year GPA. However, three of the four male students were assigned to same group. One group gave a verbal self-evaluation and received immediate verbal group feedback as has been the standard in scenario debriefing. The other group submitted a written self-evaluation and received delayed written individual feedback. The immediate verbal feedback group received significantly higher ratings on their clinical skills, although the median score was 3 for both groups. Sixteen of the nineteen students received a score of 3 and the remaining scores were 2, 3.5, and 4. Overall, students received higher scores at the end of the course that during the mid-term evaluation. The immediate feedback students rated themselves higher than the delayed feedback students on the Motivated Strategies for Learning Questionnaire. The Motivated Strategies for Learning Questionnaire is a reliable survey tool but it was modified for this study so that it could be used by students



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to evaluate clinical learning. The students tended to score themselves very similarly with the median being 5 for both groups (Ho & Whitehill, 2009).

The study was limited by the small sample, and homogenous scoring by the faculty and ratings by the students (Ho & Whitehill, 2009). Possible confounding was introduced by examining three sets of variables at once: immediate versus delayed, verbal versus written, and group versus individual feedback (Ho & Whitehill, 2009). Students in the immediate verbal feedback group felt that they learned from participating with other students but that the debriefing process was time consuming (Ho & Whitehill, 2009). The group of control students, who received individual delayed feedback, felt that they were better able to reflect and that writing and receiving written evaluations was more time efficient (Ho & Whitehill, 2009). However, only three of the ten students who received delayed group feedback and none of the students who received immediate individual feedback preferred the written feedback method (Ho & Whitehill, 2009). The reason for preferring a verbal exchange may have been, as two students in the written feedback group commented, that it was more difficult to write a self-evaluation (Ho & Whitehill, 2009). Several other studies highlighted the importance that students placed on receiving immediate feedback (Corrigan & Hardham, 2011; Dye, 2005; Flanagan et al., 2004). A follow up study testing each set of variables separately is needed to figure out what is the optimal way to receive reflections from students and give feedback to students. The evidence from Ho and Whitehill (2009) suggested that students perceived the benefits of both verbal and written reflective exercises. Therefore, it may be that in order to gain the most from a simulation, students should participate in both an immediate group verbal debriefing and a delayed individual reflection assignment that



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receives written comments from the facilitator. Delayed individual feedback and many other forms of extended reflection assignments are discussed in the next section.

Exams were used by Tofil et al. (2010) to measure changes in pharmacy students' knowledge and application skills after a case study and two HFPS with reflective debriefings. The study was a pre-test post-test no control group design. Although 42 out of 45 of the eligible students participated, the sample suffered from self-selection bias since the students were recruited from an elective course. Additionally, two samples were combined from students enrolled in the course over two years without any analysis of whether the two samples were congruent. There were significant increases in student exam scores from pre-test to post-test when analyzed using paired t-tests. Ninety-five percent of the students improved their scores when compared using a chi-square analysis. Since there was no control group, it is difficult to state whether the increase in the researcher designed exam was due to the intervention or maturation. The exam was a test of knowledge and application related to the content of the case study and simulations and had face validity. Questions on the exam that addressed the application of knowledge showed the greatest amount of improvement, which may support the assertion that the intervention influenced the increase in scores. Additionally, students reported that they liked reflecting and the instructors reported that they believed the students benefitted from reflecting (Tofil et al., 2010). Ultimately, this study needed a control group to prove that the reflective debriefings caused the significant rise in application ability.

The studies that examined the effect of reflective debriefings had significant flaws. Although Dreifuerst (2012) found a significant difference in the HSRT scores of students debriefed using the DML method; the results may have been due to her ability as



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a facilitator. The strongest evidence for using a DML method of debriefing shows no difference in the LCJR (Mariani et al., 2013). However the LCJR may not have been an appropriate proxy for reflective thinking. Another study looked at the time of the debriefing and found that students performed better on clinical skills and motivation scoring, after an immediate verbal group reflective debriefing than when receiving delayed individual written feedback (Ho & Whitehill, 2009). However, the study grouped multiple variables together making any claim of significance to the timing of the feedback suspect. Although the strongest studies purport the importance of reflection and reflective thinking to debriefing and ultimately to practice; all of these studies used proxy measure for a change in reflective thinking (Ho & Whitehill, 2009; Mariani et al., 2013; Tofil et al., 2010). What was ultimately gained from these mixed method studies comes from the non-analytical portion: the recognition on the part of students and faculty of the value of student reflection (Ho & Whitehill, 2009; Mariani et al., 2013; Tofil et al., 2010). The body of descriptive evidence supports Mariani et al.'s (2013) assertion that debriefing methods need to focus on the needs of the students (Boyd, 2002; Chou et al., 2011; Delany & Watkin, 2009; Dreifuerst, 2012; Dye, 2005; Ekebergh, 2011; Honey et al., 2006; Lasater, 2007b; McMahon et al., 2005). Additional analytical studies are needed to examine the difference in reflective writing, speech, and subsequent student behaviors after exposure to differing methods of reflective debriefing. Measuring related concepts such as changes in knowledge, clinical skills, or clinical judgment without also measuring changes in reflection does not help to tease out the relationship between the concepts. Control groups are needed to detect changes that might be due to history or maturation and are especially important since multiple simulations with reflective



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debriefings might be needed before measurable changes in students' reflective thinking may develop.

# **Extended Reflection**

Faculty should give students both guidelines and allotted time to undertake one or more extended reflection activities: essay, journal writing, taped log, care planning or mapping, related case studies, transcribed scenario, online or face-to-face discussions, or group Wiki. Students used the Outcome, Present state, Test Model (OPT) to frame patients encountered in clinical and reflected on the process in a log (Kautz, Kuiper, Pesut, Knight-Brown, & Daneker, 2005). There was a two week period of class during which students were trained how to use the self-regulation prompts and the OPT model. A purposive sample of 23 junior nursing students and their clinical faculty were used to implement the OPT model after each clinical. In the reflective logs describing the use of the OPT model, students addressed their behaviors, metacognition, and worked through problems. Students were compared to a previous student sample and: showed greater self-observation, self-judgment, knowledge work, and use of personal resources but were significantly less self-efficacious and used fewer environmental structuring strategies. Over the ten weeks, the student logs showed progression in framing of patient situations and choice of interventions (Kautz et al., 2005).

The Learning from your Experience as a Professional (LEaP) critical reflection guidelines designed by Aronson, Kruidering, Niehaus, and O'Sullivan (2012) were used along with different forms of feedback to examine their effect on the reflection level of students' writing (Aronson, Niehaus, Hill-Sakurai, Lai, & O'Sullivan, 2012). A quasiexperimental pre-test post-test design was used with a cohort of 167 third year medical



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students (Aronson, Kruidering, et al., 2012). Students were randomly assigned with one group receiving the definition of reflection and the other receiving both the definition and the LEaP guidelines (Aronson, Niehaus, et al., 2012). The students were then randomly assigned to either receive feedback on the content of their reflections or to receive feedback on both the content and their ability to reflect (Aronson, Niehaus, et al., 2012). Unfortunately, the study's four arms were uneven due to 18 students that were excluded since they only participated in part of the course and did not complete both assignments (Aronson, Niehaus, et al., 2012).

A research assistant de-identified each reflection so that the raters would be blinded as to the identity of the students (Aronson, Niehaus, et al., 2012). Previously, the raters had been trained in the use of the Reflective Ability Scoring Rubric devised by O'Sullivan, Aronson, Chittenden, Niehaus, and Learman (2010) and had obtained an inter-rater reliability of 0.91. The Reflective Ability Scoring Rubric is a valid and reliable instrument (Aronson, Niehaus, et al., 2012). Four researchers gave student feedback according to a protocol and during training and practiced giving feedback until the feedback was similar (Aronson, Niehaus, et al., 2012). During the course of the study, the researchers gave and compared feedback on the same reflective piece to check for sustained continuity (Aronson, Niehaus, et al., 2012). Students that used the guidelines performed significantly better than students who received only the definitions (Aronson, Niehaus, 2012). Additionally, students that received feedback on both content and their reflective ability scored higher than students who received feedback only on the content of their reflective writing (Aronson, Niehaus, et al., 2012). However, there was no interaction between having the guidelines and being given additional feedback



(Aronson, Niehaus, et al., 2012). This study reveals the importance of both a guideline and feedback on reflective ability to the success of students in reflective writing assignments,

In an earlier study, Aronson, Niehaus, Lindow, Robertson, and O'Sullivan (2011) used a cohort of third year medical students to test the LeaP reflective learning guide. The guide was given to the intervention group before reflection and used by faculty to provide feedback (Aronson et al., 2011). The control group received a short prompt to guide their reflective writing (Aronson et al., 2011). Both raters had been previously trained and obtained a 0.89 for inter-rater reliability on the scoring rubric (Aronson et al., 2011). Five essays were unable to be fully analyzed and two students did not complete the course, resulting in a sample of 115 out of the cohort of 122 (Aronson et al., 2011). The essays were an ungraded assignment which may have led to having five essays that were not able to be scored (Aronson et al., 2011). All third year students rotated through the course and were assigned to either the control or intervention groups based on the timing of their rotation (Aronson et al., 2011). The first two rotations were controls and the last three were intervention groups (Aronson et al., 2011). The researchers believed that there was not a maturation affect since the third and fourth rotation scores did not significantly differ from the fifth and sixth rotation scores (Aronson et al., 2011). However, the study would have been more rigorous if the intervention and control groups had alternated rotations. Since the scores from the third, fourth, fifth, and sixth rotations were homogeneous, the scores were combined into one group (Aronson et al., 2011). The 78 students in the combined intervention group scored significant higher on their post-test writing than the control group (Aronson et al., 2011). Neither gender nor



learner satisfaction was correlated with a higher reflection score (Aronson et al., 2011). The researchers believed that reflective ability would improve with practice (Aronson et al., 2011). In summary, the quantitative part of the study found that the use of LEaP guidelines assisted students in writing higher level reflective pieces as did feedback that included comments on the students' reflective writing ability.

Fakude and Bruce's (2003) quasi-experimental study did not find a significant difference in reflective writing scores between students who had practiced reflective journaling and students who had not. Forty-three first year nursing student volunteers, out of a cohort of fifty-three, participated in the study. The students were assigned to groups based on which campus they attended. Although not random, this method reduced the possibility of contamination between groups. However, there was no comparison of demographic variables between the groups or pre-testing scores to ensure the groups were comparable. The 20 students in the intervention group had faculty support and used guidelines to write between one and four reflective entries over eight weeks. The voluntary ungraded reflective entries were combined and scored as one piece. At the end of the eight weeks, all students were required to write a reflective paper. Both the journals and the paper were evaluated by two researchers using a tool that had content validity. The reflective paper scored showed an improvement over the intervention groups' journal entries but the improvement was not significant. The nonsignificance may have been due to the combining all of the student's journal entries written over eight weeks into one writing sample. The 5%-20% difference in the experimental groups journal and paper scores was possibly due to experience, maturation, history, or the effort put into a graded assignment versus an ungraded one. Additionally,



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the researchers felt that lack of discussion may also have contributed to the lack of a significant rise in the intervention students' scores (Fakude & Bruce, 2003).

Overall, there was no difference between the intervention and the control group reflective writing scores on the paper (Fakude & Bruce, 2003). However, both the intervention and the control group scored 100% in three areas of reflection: description, affective, and evaluation, (Fakude & Bruce, 2003). This may have resulted in a ceiling effect. The overall reflective writing scores combined the scores in all six areas: description, affective, evaluation, analysis, alternatives, and reflection before action (Fakude & Bruce, 2003). Reflection before action was considered the highest level of reflection (Fakude & Bruce, 2003). The reflection before action scores were significantly higher in the intervention group (Fakude & Bruce, 2003). Although Fakude and Bruce's (2003) study did not find significance; the evidence supporting the use of reflective writing guidelines was reported by later more rigorous studies (Aronson, Niehaus, et al., 2012; Aronson et al., 2011). One reason that Fakude and Bruce may not have found a significant difference in the overall scores might have been that a different method of scoring was used than in the other studies (Aronson, Niehaus, et al., 2012; Aronson et al., 2011). An evaluation rubric was used in the studies with significant findings (Aronson, Niehaus, et al., 2012; Aronson et al., 2011). Additionally, the LEaP guidelines and study methodology were fine-tuned by Aronson et al.'s (2012) study from Aronson et al. (2011). The problem Fakude and Bruce's small sample size was also overcome, when later studies used cohorts of third year medical students (Aronson, Niehaus, et al., 2012; Aronson et al., 2011). The most recent studies found a significant positive effect when students were provided with detailed guidelines (Aronson, Niehaus, et al., 2012; Aronson



et al., 2011). This may have been due to the sample size, specific interventions, experimental design, or rubric (Aronson, Niehaus, et al., 2012; Aronson et al., 2011). The most rigorous of the four studies, Aronson et al.'s 2012 quasi-experimental cohort study, also found that having faculty provide feedback on the student's reflective ability assisted the student in improving their reflective writing. Although, the intervention group was given instruction, assistance, and a guide in reflective journaling, Padden's quasi-experimental pre-test, post-test design with control group did not find a significant rise in reflective ability, insight, or perceived clinical decision making. However, only 33 out of 60 (55%) of the intervention group completed, while 79 out of 93 (85%) of the controls completed the study (Padden, 2011). Additionally, the number of students need for the power analysis was not reached (Padden, 2011). Twenty-two of the thirty-three intervention students submitted only two journals over the 14 weeks of the study, the minimum number needed to be considered to have completed the study (Padden, 2011).

Perera et al.'s (2010) quasi-experimental study with control found significant differences in the OSCE scores in their sample of 202 first year medical students. The intervention group students were trained on how to give feedback to peers and evaluate performance with a standardized patient. Students used a self-assessment tool to guide reflection and identify performance gaps of their simulated patient encounter. After review the reflections, peers and then faculty gave written feedback on any additional uncovered gaps in performance. Both the intervention and control groups received immediate feedback from the standardized patient and the facilitator. Intervention group students also improved their interview style, listening and building rapport skills. However, there was no difference between the groups in use of language or interview



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structure. Ninety-percent of the intervention group students used self and peer reflective evaluation during their own spontaneous practice sessions. These students shared their new skills with some control group members and confidentiality may not have been maintained about the intervention and diluted the results. Students were assigned to groups based on pre-admission scores and there was no significant difference between the groups in gender or age distribution. Assessors were blindly assigned both intervention and control group students. Overall, the intervention was successful in assisting students in improving their interview skills and 86.4% of the students believed it was a positive process that developed team skills (Perera et al., 2010).

Jarris et al.'s (2012) study has been discussed previously in this chapter. The convenience sample of 190 first year medical students was divided into unequal groups, with 47 students comprising the intervention group (Jarris et al., 2012). There was no randomization and no demographic description of the sample (Jarris et al., 2012). Students in the intervention group viewed recordings of their first clinical skill assessment, completed a self-assessment, received immediate feedback from the standardized patient and faculty and delayed online feedback from faculty, and then wrote a reflective entry (Jarris et al., 2012). The study found no difference between the intervention or control group in pre or post-test clinical skill assessments (Jarris et al., 2012). One reason for the lack of significant findings may have been history or maturation since there was three months between pre and post testing (Jarris et al., 2012). The researchers felt that the lack of significant post-intervention differences between the groups may have been due to the students having not received any guidelines or instruction on how to critically reflect (Jarris et al., 2012). The researchers assumed that



the intervention students would complete all steps of the reflective process (Jarris et al., 2012). The steps of the reflective process used were defined by Sargeant, Mann, van der Vleuten, and Metsemakers (2009) as beginning with assessing performance and providing feedback. However, the last two steps, defining and putting into place an improvement plan based on all the feedback received, were not addressed by the students, perhaps due to a lack of faculty instruction or guidance (Jarris et al., 2012).

Ip et al. (2012) found that when given instruction and faculty support, students were able to improve their level of reflective writing. As discussed earlier, students kept voluntary reflective journals in Ip et al.'s cohort study. Most students were able to significantly improve their level of reflective writing after just two weeks of faculty intervention (Ip et al., 2012). Most students progressed from non-reflective to reflective, with 92.1% of the sample rated as non-reflective in the pre-test and 23.7% at two weeks, and 13.2% at four weeks (Ip et al., 2012). A small percentage (13.2%) of students attainted a critical reflector rating at weeks two and four (Ip et al., 2012). There was high inter-rater reliability on the rating of the students' writing samples (Ip et al., 2012). Limitations of this study are that 76.3% of students who completed the study requirements were regular writers in diaries, and that completers were not compared to non-completers (Ip et al., 2012). In the qualitative portion of Ip et al.'s study, students revealed that they thought the two biggest barriers to improvement in reflective ability were lack of time and the unavailability of the faculty. Other descriptive evidence reported that having time was a critical factor in students being able to successfully complete a reflective writing assignment (Croke, 2004; Donovan, 2007; Dye, 2005; Grant, Kinnersley, Metcalf, Pill, & Houston, 2006; Gwozdek, Klausner, & Kerschbaum,



2009; Harrison & Fopma-Loy, 2010; Hill, Davidson, & Theodoros, 2012; Kok & Chabeli, 2002; Lähteenmäaki, 2005; O'Donovan, 2006; Skovsgaard, 2004). Many descriptive studies also stressed the importance of having had the faculty provide guidelines, instruction, or assistance in critical reflection (Barry, 2008; Beyer, 2012; Boyd, 2002; Croke, 2004; Dye, 2005; Gwozdek et al., 2009; Kautz et al., 2005; Kelly, 2012; Kok & Chabeli, 2002; Ladyshewsky & Gardner, 2008; Padden, 2011; Pee, Woodman, Fry, & Davenport, 2002; Williams, Wessel, Gemus, & Foster-Seargeant, 2002). The body of evidence describes many different methods to collect students' reflective thinking: reflective papers, logs, journals, tape recording, OPT model completion, case studies, transcription of videotape, discussion boards or groups, or Wiki (Barry & O'Callaghan, 2008; Beyer, 2012; Chou et al., 2011; Croke, 2004; Daly, 2010; Dunfee et al., 2008; Durso, 2006; Dye, 2005; Grant et al., 2006; Gwozdek et al., 2009; Ho & Whitehill, 2009; Jarris et al., 2012; Kautz et al., 2005; Ker, 2003; Kuiper, 2005; Kuo, Turton, Cheng, & Lee, 2011; Ladyshewsky & Gardner, 2008; Lai & Hu, 2012; Lindgren & Athlin, 2010; Lutz et al., 2013; Makoul, Zick, Aakhus, Neely, & Roemer, 2010; Manning et al., 2009; Mamede et al., 2012; McMahon et al., 2005; O'Donovan, 2006; Plack, Driscoll, Blissett, McKenna, & Plack, 2005; Plack et al., 2007; Plack et al., 2008; Rowe, 2012; Tsang, 2012).

#### Assessment

Periodically, faculty should review student progress and assess long term outcomes from simulation activities including: themes of student learning, level and types of reflection, and proxy measures for higher level thinking skills. Epp's (2008) systematic review reported that undergraduate nursing students' reflective writing ability



develops over time, produces shifts in students' perspectives, and changes in practice. Although, undergraduate nursing students reflected primarily at lower levels, students were capable of reflecting at higher levels (Epp, 2008). Wald, Borkan, Taylor, Anthony, and Reis (2012) performed a systematic review of PubMed articles from 1995 to 2008 reviewing evidence of the best way to evaluate medical student reflective writing. A formative analytical rubric should have four steps: reading the narrative in its entirety, finding the criteria to support the analysis, deciding what level of reflection the writing represents, and listing the quotes that support the assessment (Wald et al., 2012). Several descriptive studies also stress the importance of a formative review of a student's reflective work by faculty (Bruce et al., 2001; Daly, 2010; Donovan, 2007; Duggan et al., 2009; Silvia, Valerio, & Lorenza, 2013). The descriptive evidence contains several different ways to evaluate reflection (Bae, 2012; Beyer, 2012; Boyd, 2008; Hulsman et al., 2009; Ip et al., 2012; Pee et al., 2002; Plack, et al., 2005; Plack et al., 2007; Silvia et al., 2013). Since it can be time consuming to gauge the level of reflection in written work, proxy measures have been used to monitor student progress (Dreifuerst, 2012; Lai & Hu, 2012; Mariani et al., 2013; Schwartz & Bohay, 2012).

## Summary

The level of evidence concerning reflective thinking in HFPS is primarily at the descriptive level and extrapolated from other types of simulated patient experiences. Without higher levels of evidence focused on testing interventions mentioned in the descriptive literature, promoting reflective thinking in HFPS will be haphazard at best. If reflective practice is a goal of the nursing or simulation program, then reflective thinking must be required of the students, and reviewed and evaluated by faculty (Mann, Gordon,



& Macleod, 2009). Since promoting and assessing the reflective thinking of students is an arduous and expensive process, faculty need to apply the evidence already accrued from other healthcare educational programs.



## CHAPTER 4

## GUIDELINE

# Introduction

In order to organize the guideline, recommendations were divided into eight sections. Evidence was first rated on a scale of 1++ to 4 using the SIGN (2011) that is located in Appendix C. Expert opinion was the lowest rated evidence and was not used. Recommendations were then graded according to the SIGN scale (2011) which is located in Appendix E. A  $\sqrt{}$  which would have indicated an opinion of the author, but this level of evidence was not used. None of the recommendations had a very high level of evidence supported by a number of analytical studies. All recommendations received a grade of D which was based on a body of level 3 and 4 evidence or extrapolated 2++ level evidence. The SIGN scale (2011) continues upward to a grade of A, which was the best supported level of evidence.

### **Best Practice to Promote Higher Order Thinking Skills in HFPS**

 Prepare students for simulations including an assessment of what the students already know - Grade of Recommendation D. In order to make sure that students get the most from a HFPS, the faculty must be sure that the students have been properly prepared and have mastered the fundamental knowledge needed to be successful in a given scenario (Cahalin et al., 2011; Corrigan & Hardham, 2011; Delany & Watkin, 2009; Hatlevik, 2012; Lasater, 2007b; McMahon et al., 2005; Perera et al., 2010;



Thompson et al., 2010; Tofil et al., 2010). Additionally, students' reflective thinking ability will affect their ability to successfully complete scenarios (Decker, 2007).

- 2) Carefully design all aspects of the simulation with the goal of maximizing the opportunity for student reflective thinking Grade of Recommendation D. HFPS must not only be linked to class material but progressively train students on harder scenarios containing similar concepts that may allow students to showcase their knowledge and abilities (Blatt et al., 2007; Lasater, 2007b). Students should not work in isolation; since other health professionals, friends, and family are all potential sources of assistance with a patient and having these roles in HFPS makes the experience move cognitively similar to real life (Bruce et al., 2001; Cahalin et al., 2011; Corrigan & Hardham, 2011; Daly, 2010; Ertmer et al., 2010; Lasater, 2007b; Lindgren & Athlin, 2010; Perera et al., 2010; Thompson et al., 2010).
- 3) Videotape or otherwise record the simulation processes Grade of

Recommendation D. Use of a videotaped orientation and briefing may make the experience more standardized, so that no points are forgotten and could save faculty time. Review of a videotaped scenario was helpful to students whether or not they were involved in the scenario (Corrigan & Hardham, 2011; Daly, 2010; Hulsman et al., 2009; Hussin, 2013; Kalish et al., 2011; Lasater, 2007b; Maloney et al., 2013; Thompson et al., 2010). Review of the debriefing recording can allow faculty to evaluate which facilitators and activities are most successful.

4) Faculty need to conduct all simulation activities in a psychologically safeenvironment - Grade of Recommendation D. Whether faculty are working in person



with students or asynchronously, students must believe that faculty are accepting and willing to help (Epp, 2008).

- 5) Faculty need to provide education, training, and materials; and evaluate facilitators that conduct the scenario, debriefing, and extended reflection activities - Grade of Recommendation D. Trained facilitators result in higher student satisfaction and self-confidence (Hallmark, 2010). Students' reflective writing level improved after interacting with trained facilitators (Ip et al., 2012). In order to see which methods are working, both the students' results and the facilitators' methods must be evaluated.
- 6) Conduct an immediate debriefing, in a different area than the scenario, which should include: affective and cognitive content; simulation anomalies; a summary; and a focus on student learning, gaps in knowledge, learning process, and goals for future improvement Grade of Recommendation D. Simulated scenarios have a considerable impact on students' emotions and this emotional reaction must be dealt with before the cognitive aspects can be discussed (Dreifuerst, 2012; Ho & Whitehill, 2009). This emotional reaction is also the reason that it is better to immediately explore the emotional impact of the scenario and to move the debriefing from the bedside (Dreifuerst, 2012; Mariani et al., 2013). Debriefing methods that focus on the needs of the student will find greater acceptance than those based on a standard faculty derived protocol (Dreifuerst, 2012; Mariani et al., 2013).
- 7) Give students time and guidelines to undertake one or more extended reflection activities: paper, journal writing, taped log, care mapping, or planning related case studies, transcribed scenario, online or face-to-face discussions, or group



**Wiki** - Grade of Recommendation D. Without designated guidelines about what is expected of students, extended reflection activity results will not measure up to the faculty standards (Aronson, Niehaus, et al., 2012; Aronson et al., 2011; Fakude & Bruce, 2003; Ip et al., 2012; Jarris et al., 2012).

8) Periodically review student progress and assess long term outcomes from simulation activities including: level and types of reflection, themes of student learning, and proxy measures for higher level thinking skills - Grade of Recommendation D. Reflective abilities develop over years, so it is necessary to begin reflective thinking activities early in the nursing program and repeat frequently (Epp, 2008). To understand the impact of a sequence of reflective thinking activities, monitoring will be necessary (Epp, 2008). Since measuring reflective thinking abilities in writing, actions, and behaviors can be time consuming; proxy measure may be substituted for some assessments.

#### Summary

The body of evidence for encouraging reflective thinking during HFPS is insubstantial. Most studies are extrapolated from other simulated patient experiences. The body of work supporting this guideline is generally descriptive with a few higher level studies interspersed. The evidence for interventions is idiosyncratic and few studies built on the work of previous findings. Some studies looked for correlations with concepts not directly related to reflective thinking (Blatt et al., 2007; Cook, 2010). Several analytical studies used proxy measures of reflective thinking; some with positive findings and some with negative findings (Dreifuerst, 2012; Hallmark, 2010; Mariani et al., 2013; Tofil et al., 2010). However, correlations tended to be found when studies



directly measured reflective changes in students' writing, actions, and behaviors (Aronson, Niehaus, et al., 2012; Aronson et al., 2011). These recommendations serve to suggest avenues that may yield the best results and highlight methods that have been successful.



## CHAPTER 5

#### CONCLUSION

### **Discussion of Recommendations**

Though the body of evidence for reflective thinking best practices in HFPS is lacking in analytical studies, the descriptive evidence lays groundwork for future research. Educators can begin to apply the recommendations to their HFPS programs. This would include assessing the students' current level of reflective thinking and determining the best way to link reflective thinking practices in HFPS to other simulated patient experiences. Since King and Kitchener (1994) have shown that progress in reflective thinking can continue after graduation, employers of new graduate nurses must consider how they will promote reflective thinking habits of mind and reflective practice (Schon, 1983). Policy makers will have to decide the best ways to ensure that reflective thinking is both taught and reinforced to ensure that nurses are able to reflectively and critically think about their patients. Reflection has long been used by healthcare education programs including nursing. Although thoroughly described in the literature, not enough analytical studies have yet been published that would support highly graded recommendations and create a well-founded guideline for promoting reflection during HFPS. The current outcomes of the available research point the way for changes in the way student nurses are educated. Additional changes in the focus of continuing education for practicing nurses need to be considered. These changes will need to be



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evaluated against current practice to see if there is an improvement in critical and reflective thinking as well as any other related outcomes.

### **Implication of Outcomes for Research**

The first task will be to establish the relationship between critical and reflective student in nurses and practicing nurses. Standardized, objective tools that measure changes in the critical thinking of nurses may need to be developed. These tools need to be used at appropriate time intervals during which significant changes in higher order thinking skills develop. Additionally, the benefits of critical and reflective thinking in nurses needs to be tied to standardized objective measures of practice improvements. It is not known whether reflective thinking improves understanding, learning, self-assessment, clinical practice, or patient care (Mann et al., 2009). Also, possibility of harm to the student when forcing reflective thinking during simulated patient activities needs to be investigated. At least one study has reported increased stress as being among the possible negative effects of reflective thinking activities (Corrigan & Hardham, 2011).

The reflective thinking body of literature outside of health pre-professional programs needs to be analyzed to discover what is known about how to best promote and measure reflective thinking. One of the strongest pieces of evidence (Ip et al., 2012) found that students' reflective writing can be rapidly improved with facilitator intervention; suggesting that investigating students' reflective writing ability is a worthwhile research area. The Debriefing for Meaningful Learning method (Dreifuerst, 2012) needs to be compared to less well researched debriefing methods such as the Debriefing with Good Judgment (Rudolph, Simon, Dufresne, & Raemer, 2006; Rudolph,



Simon, Raemer, & Eppich, 2008; Rudolph, Simon, Rivard, Dufresne, & Raemer, 2007). Other questions remain to be answered by additional research. At least one study has reported increased stress among the possible negative effects of reflective thinking activities (Corrigan & Hardham, 2011). Additionally, the occurrence of reflection without learning and "recipe-following" should be investigated and methods found that can limit these outcomes (Mann et al., 2009). Teaching reflection is a nuanced facilitated activity that requires attention to individualized support of the learner. The best methods for reducing "answer grabbing" strategies of students and maximizing mastering of professional reflective ability need to be delineated so that they can be adopted and modified by teachers.

## **Implications of Outcomes for Education**

Making reflective thinking a common thread within the nursing curriculum, beginning with reflections on students' previous experiences, may assist in developing reflective thinking. Mann et al.'s (2009) systematic review of reflective thinking in the health professions reported that improvement may be linked to professional development and other types of learning that take place over several months or years. All faculty, students, and preceptors will need to be trained in reflective thinking. Comprehensive guidelines will need to be developed for both creating and scoring reflective assignments. Summative feedback of the level of reflection will need to be provided to students, along with formative feedback whenever reflective assignments are given. Additional hardware expenses may be incurred by the video-recording and retention of HFPS activities: orientation, pre-briefing, scenario, debriefing, and extended reflection



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exercises. The retention of these materials will allow for future analysis and improvement of the program.

Lab faculty will need time to be instructed in debriefing training, and designing and running a HFPS program that promotes reflective practice. Immersive experiences can be designed to allow for reflection before, during, and after action (Levett-Jones et al., 2011). The use of "time out" period during the running of a scenario may provide students with an opportunity to reflect during action (Hill et al., 2012). Specific feedback needs to be provided to students based on their unique experiences (Dreifuerst, 2012; Mariani et al., 2013).

Interdisciplinary education that reduces the silos in healthcare can be accommodated by HFPS. Building teams, improving communication, and understanding the roles of each of the healthcare specialties have been addressed in reflective activities after simulation (Chou et al., 2011; Perera et al., 2010; Smith & Cole, 2009). By inculcating students in the habits of reflective thinking during HFPS, faculty can establish reflective thinking habits of mind that may continue long after graduation.

## **Implications of Outcomes on Practice**

The progression of nurses' ability to think about their patients changes dramatically in the first ten years of practice (Benner, 1982). The reflective thinking of both new graduate nurses and those that have reached competency should be reinforced. Employers of new graduate nurses should consider using a residency or internship to improve professional reflective thinking among their nursing staff. Mentors used by hospitals to train new graduate nurses should be well versed in how to encourage reflective thinking. Reflective thinking exercises that were previously used with



simulated patients could now be transferred to a reflective practice environment. One exercise could be to require reflective journals of new graduate nurses where perplexing cases could be re-examined and discussed with the mentor. These reflective thinking programs could be also be used with more experienced nurses to ensure that they are continuing to develop their reflective practice.

## **Implications of Outcomes for Policy**

The CCNE and NLN need to consider whether reflective thinking should be requirement of a nursing educational program; since reflective thinking is an essential part of critical thinking. Due to the developmental nature of reflective thinking and the progression in the thinking of a practicing nurse (Benner, 1984), policy makers should consider making HFPS programs part of mandated continuing education requirements for all new graduate nurses. Medicine has long had a nearly universal, formal residency program required of all new physicians that has resulted in practice trained professionals who are allowed to develop their practice over additional years of progressive training. Additionally, nurses re-entering practice, and nurses changing their practice focus should train in a simulated environment that develops the habits of mind and reflective practice they will need in their chosen area. HFPS continuing education for nurses might be able obtained in larger facilities Simulation Centers, but might have to be contracted out to schools of nursing. HFPS can be used not only to monitor a nurses' practice but to provide instruction in reflective thinking and measure reflective thinking skills. Educational programs that are leveled to student nurses, new graduates, and nurses who are re-entering practice or changing practice areas can serve to assist nurses in



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establishing habits of mind, developing professionally, and maintaining a reflective practice.

## Summary

A great change is coming is post-secondary education, where the emphasis will not be upon the delivery of facts to the students, but upon the cultivation of higher level thinking skills. Nursing is at the forefront of this movement and can lead the way in increasing students' reflective and critical thinking abilities. The simulation laboratory is an excellent place to increase the discipline specific thinking skills required of nurses. The controlled environment allows for extensive planning and preparation that can dramatically enhance the experience of the students. The selection of one "perfect" case can take the place of many real patients (Dewey, 1933).

Furthermore, it is not cost effective to spend thousands for dollars on laboratory equipment without investing time and effort into the running of a HFPS program (Lapkin & Levett-Jones, 2011). Faculty members are needed to discover and put into place the latest findings in patient simulation. Without a concerted effort to maximize specific student outcomes, an opportunity to greatly enhance the student's experience will be lost. The best use of resources may be carefully coordinated HFPS programs that encourage students to reflect on their experiences and incorporate learning into practice.



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#### APPENDIX A

### Skills and Sub-Skills of Critical Thinking APA Consensus Definition

Interpretation

Categorization

Decoding sentences

Clarifying meaning

Analysis

Examining ideas

Identifying arguments

Analyzing arguments

Evaluation

Assessing claims

Assessing arguments

Inference

Querying evidence

Conjecturing alternatives

Drawing conclusions

Explanation

Stating results

Justifying procedures

Presenting arguments

Self-regulation

Self-examination

Self-correction

*Note*. Adapted from "Critical thinking: A statement of expert consensus for the purposes of educational assessment and instruction," by P.A. Facione. 1990.



### APPENDIX B

# Affective Disposition Related to Critical Thinking APA Consensus Definition

General Approach to Life

Inquisitive

Desires to be well-informed

Aware of opportunities for critical thinking

Belief in the process of reasoning

Self-confident in own ability to reason

Open-minded

Flexible in consideration of different points of view

Seeks to understand points of view of others

Uses a balanced approach when evaluating reasoned arguments

Aware of own biases

Able to suspend or alter judgments and uses consideration in forming judgments

Able to change beliefs when warranted by further reflection

Approach to Specific Dilemmas

Clarifies question or problem

Organizes complicated information

Diligently seeks all related information

Prudent in selection and application of criteria

Focuses attention on current concern

Persists through difficulties

Appropriately chooses degree of precision required

*Note*. Adapted from "Critical thinking: A statement of expert consensus for the purposes of educational assessment and instruction," by P.A. Facione. 1990.



## APPENDIX C

### Scottish Intercollegiate Guidelines Network

## Levels of Evidence

1++ High quality meta-analyses, systematic reviews of RCTs, or RCTs with a very low risk of bias

1+ Well-conducted meta-analyses, systematic reviews, or RCTs with a low risk of bias

1- Meta-analyses, systematic reviews, or RCTs with a high risk of bias

2++ High quality systematic reviews of case control or cohort studies High quality case control or cohort studies with a very low risk of confounding or bias and a high probability that the relationship is causal

2+ Well-conducted case control or cohort studies with a low risk of confounding or bias and a moderate probability that the relationship is causal

2- Case control or cohort studies with a high risk of confounding or bias and a significant risk that the relationship is not causal

3 Non-analytic studies, e.g. case reports, case series

#### 4 Expert opinion

Note. Adapted from "SIGN 50: A guideline developer's handbook," by SIGN, 2011.



## APPENDIX D

# **Evidence** Tables

# Table D.1 Quantitative and Mixed Methods

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Aronson, L., Niehaus, B., Hill- Sakurai, L., Lai, C., & O'Sullivan,	Cohort quasi- experimental pre-test post- test, 4 groups	Convenienc e sample of all 149/167 third year medicals	Previously validated scoring rubric;	Uneven arms of study, 18 students were excluded d/t	Blinding, 4 different groups allowed	Students were divided into 2 groups that either received LEaP critical reflection guidelines or just a definition of critical reflection. All students received feedback
P. S. (2012) 2++	testing 2 variables	student. Random assignment.	protocols for feedback	only taking part of class	comparison of effect of both variables and possible interaction.	on content but half of each group also received feedback on their reflective ability. 1st & 3rd reflections were scored. When students were provided critical reflection guidelines, their reflective ability was greater than when they received the definition only. Feedback improved reflective ability but only when both aspects: content & ability were addressed.

المنسارات

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Aronson, L.,	Cohort quasi-	Convenience	Previously	5 essays were	Guide was	Developed a reflective learning guide
Niehaus, B.,	experimental	sample of	validated	not able to be	used by	based on a SOAP note format that
Lindow, J.,	with control	115/122 third	scoring	used. 2	students to	improved the level of critical reflection in
Robertson, P.,	group post-test	year medical	rubric; 0.89	students did not	write and	students' written work. Guide was given
& O'Sullivan,	only	students.	inter-rater	complete	instructors to	to students before reflection & used by
P. (2011)		Assigned to	reliability in	course. Non-	grade. No	faculty to direct the feedback. Before
2-		group based	previous	random	maturation	writing a one page reflection students
		rotation.	study using 2	assignment.	effect	received either a short prompt or the
		Rotations 1	raters.	Scores from	detected.	guideline. Intervention groups writing was
		& 2 were		different		rated sig, higher in critical reflection that
		controls and		rotations were		intervention groups. Student comments &
		3,4,5, & 6		combined.		discussion were used to revamp the guide.
		were				
		intervention				



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Bae, M-J. (2012) 3	Cohort study	Convenience sample of 23 music therapy students in 3 levels of practicum.	Inter-rater reliability was 73.84%	Dichotomous scale may not reveal small improvements in writing level.	Rater was blinded to level of student	Students completed a reflective assignment after practicum sessions. The data was coded on 4 dichotomous scales: constructiveness (emotional vs. objective), focus of attention (self vs. others), reactive vs. proactive, & ambiguous vs. specific. Over the course of 3 semesters, students did not aborge in the arrow of
						did not change in the areas of constructiveness or focus of attention. Students' comments were more proactive & specific when writing about levels II & III. Being proactive & specific was felt to be more of a skill. The lack of change in constructiveness & focus of attention was felt to be related to developmental level & therefore unlikely to undergo any significant change in 3 semesters.
Barry, P., & O'Callaghan, C. (2008) 3	Case Study	1 music therapy student	N/A	Sample of 1	Followed progress of 40 days of clinical practice over 5 months.	Student's reflective journal includes: descriptive journal writing, self-critiquing, integration of new insights, & evaluation. Benefits of journal writing: understanding influence of context, reframing clinical problems with theory, self-evaluation & redirection from clinical supervision, develop insight, self-awareness, & analytical thinking, & clarifying utility of music therapy.

المنسارات

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Beyer, D. A.	Case Study	Faculty of 16	N/A	No grading	Describes in	Simulation groups of 4 students
(2012)		nursing		guidelines	detail how to	participated in successive unfolding
3		students in a		given. No	set up this type	simulations with a brief debriefing after all
		med-surg		examples of	of assignment.	had been completed. The last part of one
		course.		prompts that		group's scenario was the giving of report
				students had to		to class members. Once all groups had
				answer.		completed the simulation, this was
						followed by a class debriefing
						emphasizing the progression of the
						patient's symptoms & care. Each group
						collaboratively created a Wiki. The Wiki
						assignment was based on the perceived
						needs of the class & all groups responded
						to the same questions. The history
						function of the Wiki allowed for the
						identification of individual content &
						editing, and assessments could be made on
						each student's contribution to the
						completed project. During the week long
						creation of the wiki, students & faculty
						made comments on the work in progress.
						Evaluation of the wiki allowed for
						identification of areas needed further
						clarification or additional instruction.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Blatt, B.,	Cohort study	Convenience	Medical	Not all students	Many	Students rotated through 6 different
Plack, M.,	using mixed	sample of	skills and pt	revisited the	researchers	standardized pt cases in rotating order &
Maring, J.,	methods	149 third	satisfaction	cases, self-	involved in the	could revisit their last 3 pts for an
Mintz, M., &		year medical	behavior	selection bias.	review of the	additional 5 minutes. After each pt
Simmens, S. J.		students	checklists	Changes in	coding of the	students completed a 5 min. reflection.
(2007)			had face	median revisit	data.	The pt gave feedback from checklists but
2-			validity.	scores were		did not reveal scoring. After last 3 visits,
				much smaller		students were surveyed, and either
				than the		completed a Likert scale or explained why
				standard		they decided not to revisit that pt. Sig.
				deviation.		improvements were found in the medical
						skills revisit scores for all cases. Overall
						statistical sig. was achieved for pt
						satisfaction scores. Inverse relationship
						between first score & revisit score. 63%
						of the revisit opportunities were taken;
						12% of the students never revisited a pt.
						Themes from students that elected not to
						revisit a pt included: sufficient
						information gathered to make decision, &
						all issues have been addressed with the pt.
						Positive themes were that the intervention:
						improved clinical decision making, pt
						education, clinical realism; & student & pt
						satisfaction. 16% of the revisits generated
						negative themes: decreased student
						satisfaction, neg. impact on the pt, or that
						the intervention was unnecessary.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Boyd, L. D. (2008)	Mixed Methods:	Convenience sample of 16	Validation of	Self-selection bias 23.2%	Only small	Students kept reflective journals and participated 3 spaced in interviews to
(2008) 3	Methods: Case study with qualitative methods	sample of 16 third year dental student volunteers during their first year of clinicals.	coding scheme by 3 faculty using random transcripts. Cronbach's alpha was 0.76 for coding scheme of King and Kitchener's scale	bias, 23.2% volunteered. Most students failed to maintain journal writing.	differences between study group and national pop. Interviews tape-recorded and transcribed. Field notes taken. 5 member committee developed coding scheme.	participated 3 spaced in interviews to provide material for estimating their reflective judgment. Average growth in reflective judgment from Stage 4.89 to 5.59 on King and Kitchener's Reflective Judgment Scale (1-7). Students were given guiding questions for journal and samples. Reflective judgment in treatment planning grew more than on other aspects that the students were not as exposed to. Reflective thinking that occurred was thought to be caused by "Trigger events" and disequilibrium and this was thought to be the main reason students' reflective judgment grew in such a short time.
					Coding protocol used.	
Brown, F. S. (2011) 3	Multiple case study with demographic survey, observation of faculty conducting simulation and debriefing, and interview	9 nurse educators teaching in ADN or BSN programs who had been using HFPS routinely for over one year.	N/A	5 interviews took place immediately after observation. 4 took place up to one week later.	Each faculty member had conducted between 50 and 750 simulation and debriefings Triangulated data.	Instructors were observed for use of reflection techniques during debriefing and evaluated using extensive criteria (pp. 69- 74). Debriefings that had greater student than facilitator talk time were more reflective in nature. Use of video to evaluate debriefings was underutilized.





Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Cahalin, L. P., Markowski, A., Hickey, M., & Hayward, L. (2011) 3	Case study	Random sampling of 14 fifth year Doctor of Physiotherap y students. Random	N/A	No evaluation of reflection by students. Small sample size.	Random sampling and selection. Triangulation of sources	3-5 students were grouped into a virtual community of practice that first prepared for the simulation via online problem solving of a case. After the simulation, the students' work was evaluated by: debriefing, video, a reflective paper, and instructor, standardized pt. & peer
		selection of group member to examine standardized pt.				assessment. Working with standardized pt's allowed the assessment of both professional behavior & clinical decision making skills (rubrics p. 8). Instructors also provided feedback to all students on their participation in their online discussion group, assessment of the standardized patient interactions, & group decision trees. Peers & the pt completed a professional behavior rubric. Peers & faculty used a clinical decision making rubric to evaluate the diagnosis, prognosis, & plan of care. Students felt that the exercise promoted critical thinking & improved their communication skills. All of the students wanted more standardized patients. Allowed instructors to find gaps in the curriculum where the students either needed more practice or were not applying theory to the patient exam.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Carr, S., &	Mixed	Fifth year	Not	1 coder, no	Successive	Students wrote a reflective case summary
Carmody, D.	Methods:	medical	addressed	theoretical basis	samples	that included a reflection before action
(2006)	Descriptive	student		for coding,		component. The summary is discussed at
3	study of 2	volunteers in		possible history		mid-term with a facilitator. Another
	successive	a yearlong		or maturation		summary is turned in for a grade. 1 of 4
	cohorts with	women's		effect on		levels of reflection was assigned to the
	qualitative	health course.		researcher		summative writing: listing, describing,
	theme	87/115 in				applying, and integrating. Most students
	identification	first cohort				reflected at the level of application (46%),
	of the content	and 62/72				28% at describing, 16% at integration, and
	of the writing.	volunteered.				10% at listing. Reflection allowed
						students to see the positives of a situation,
						helped students discover the way in which
						they wished to grow, and exposed students
						to different perspectives.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Cook, J. L.	Retrospective	75 physical	Pilot study	Journal entries	3 coders	Used 3 level reflection rating: non-
(2010)	cohort study	therapy	found initial	had no	reviewed 900	reflection, reflection, and critical
2-		students who	inter-rater	stipulations on	journals	reflection. Student reflection level was not
		had	reliability of	content.	entries	a predictor of National Physical Therapy
		matriculated	.823 and after	Confounding		Exam or Clinical Performance Instrument
		from 2003-	refinement	d/t not knowing		scores. There was no difference in student
		2009 and had	0.940. Inter-	if lack of effect		reflection level between their first clinical
		National	rater	is d/t reflection		course and their last. Student received
		Physical	reliability	level not being		little guidance on what to write about in
		Therapy	was .849 for	a predictor or		their journal.
		Exam and	this study.	lack of		
		Clinical		guidance in		
		Performance		reflective		
		Instrument		thinking.		
		scores, and				
		journals from				
		first and last				
		clinical				
		course.				



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Corrigan, R.,	Non-analytical	60/61	N/A	25/60 students	Voluntary	Pre-experience themes: anticipated
& Hardham,	report Pre-	physiotherap		completed the	participation;	technical problems, inadequate knowledge
G. (2011)	experience &	y students in		pre-experience	Anonymous	or preparation, lack of time to complete
3	simulation,	their 3rd year		survey, 25/60	responses; 61	the simulation, fear of being judged, lack
	post-	of		completed the	students	of direct supervision, & no immediate
	experience	undergraduat		post-experience	volunteered	feedback. Only 3/25 had no concerns.
	survey.	e work		survey, and	and 60	Students' roles: pt, video recorder,
	Designated			20/60 attempted	completed the	physiotherapist. Post-experience survey
	how to			the feedback	simulation and	revealed positive themes: additional
	received			evaluation.	feedback	practice opportunity, time limit on
	feedback			Small sample	sessions.	simulation made for realistic practice
	(individually,			size and low		session for exam, preparation requirement,
	with			response rate.		getting to choose a particularly difficult
	simulation					case for the student, & use of video &
	group, in					discuss their performance. Negative
	class, or not at					themes from the post-experience survey
	all). Students					centered on technical issues. Some
	evaluated					students felt that they had to rush, since
	feedback					other students ran over time. Stress
	received.					because they felt unprepared & from
	Online surveys					seeing themselves on camera. Helped
	contained both					students gauge how much more work they
	open and					needed to prepare for exams. 16 students
	closed					felt they were better able to evaluate their
	response					performance. 13 asked to receive feedback
	items.					with group. Preferred verbal feedback and
						17 found the feedback helpful.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Daly, G.	Descriptive	13 speech-	N/A	No description	5 point Likert	Students complete a variety of reflective
(2010)	study with	language		of sample pool,	scale used to	assignments & rated them out of 5: video
3	survey after	therapy		self-selection	rate	(4.33) & transcript (4.15) review of client
	completing 1st	student		bias	interventions.	sessions, setting clinical goals (3.76), dyad
	year.	volunteers				observations (3.38), & evaluation of their
						clinical effectiveness (4.30). When
						reviewing the video, students were given
						specific tasks that focused on the student's
						behavior & then create a plan for changing
						their behavior. Students participate in a
						team session of 4-5 students & a facilitator
						to identify & discuss clinical concerns.
						Students also transcribed a session &
						evaluated behaviors which were then
						discussed in the team sessions. In order to
						complete the assignment, the students had
						to reflect after action & before action.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Delany, C., &	Mixed	Convenience	N/A	Small sample	Informed	6 weeks of 3 hours of critical reflection
Watkin, D.	methods	sample of 14		size	consent.	intervention. Ground rules for
(2009)	Interpretive	third year			Triangulation	participating established. Students were
3	and	physiotherap			of data. 2	encouraged to deconstruct critical
	constructionist	y students			coders.	incidents in an appropriate place and time.
	methods used.	during 1st			Facilitator not	Emotions addressed. Sessions were
		clinical			faculty for	assigned objectives relating to narrative
		placement			students.	discussion, deconstruction, identifying
						values, examining assumptions, putting
						new theories into practice, and continuing
						to evaluate clinical practice. Feedback
						from students via email, field notes, and
						transcribed sessions. Reflection sessions
						seen as sharing & bonding experience in
						safe environment, with peer learning, time
						to sort things out and consider holistic
						elements. Benefits of program still present
						after 6 weeks but diminished. 2 didn't care
						for program. Facilitator not working with
						students in clinical or class.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Dreifuerst, K.	Quasi-	Convenience	HSRT has	Self-selection	Random	DASH-SV asks students to assess
T. (2012)	experimental	sample 238	established	bias. No	assignment by	debriefer's ability to: create engaging
2+	pre-test post-	senior BSN	reliability &	criterion	clinical group.	learning experience, organize debriefing,
	test	student	3 subscales	validity of the	Less than 1%	stimulate discussions, & assist student in
		volunteers in	have high	HSRT. The	LTF.	identifying performance gaps. DML
		3 successive	internal	HSRT is not		begins with the affective response &
		classes	consistency(	specific to		moves to analysis. Uses guided reflection
			Evaluation,	nursing. No		to improve a student's ability to reason
			inductive,	reliability data		clinically. HSRT given 3 weeks before
			deductive	for the DASH.		and 3 weeks after simulation. Student
			reasoning)			roles in the simulation were: primary
			Strong			nurse, secondary nurse, family member, 2
			reliability for			recorders, observers or health professional.
			tool &			Students debriefed using the DML
			subscales.			method. DASH-SV & DML supplement
			Content &			questions were given after the simulation.
			construct			DML questions: student worksheet,
			validity.			reflective thinking, treating patients with
			DASH-SV			similar conditions, & time spent
			established			debriefing. DML was significant for
			content and			improvement in HSRT scores. DASH-SV
			criterion			scores were higher for the DML group
			validity			except for on pre-briefing, which was the
			Cronbach's			same for both groups. Significant positive
			alpha of 0.82.			relationship between all items on the DML
						supplement questions, the DASH-SV &
						the HSRT, except for student worksheet &
						pre-briefing items. Students that highly
						rated the debriefing scored higher on post-
						test clinical reasoning.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Dunfee, H.,	Descriptive	Convenience	Agreement	Small sample	3 raters.	Action learning sets are small groups that
Rindflesch, A.,	case study	sample of 2	for reflection	size. Limited	Rating was	work through problems together and seek
Driscoll, M.,		groups of 3	elements	variability in	evaluated with	to learn from the experience through
Hollman, J., &		or 4 students	range was	data and high	the kappa and	reflection with or without a facilitator.
Plack, M. M.		in their final	72.9% to	prevalence	the	Over 4 weeks, students used an online
(2008)		clinical	95.9% with	made kappa	prevalence-	discussion board to reflect on critical
3		physical	kappa	coefficients	adjusted bias-	clinical incidents, provide commentary,
		therapy	coefficients	deflated and	adjusted kappa	and pose questions to their group members
		course	from 0.11 to	hampered	(PABAK)	to assist in developing a solution. All
			0.45 and	interpretation.	coefficient to	students received a class on reflective
			PABAK		account for	practice and orientation to the discussion
			coefficients		high	board. 122 entries were coded and the
			from 0.46 to		agreement and	percentage for the raters was averaged.
			0.92. Level		low	The comments were assessed for reflection
			of cognitive		disagreement	during (4.3%), after (91.0%), and before
			processing		in the data.	action (29.8%). The entries were also
			agreement			coded as to the level of cognitive
			ranged from			processing: data gathering (non-reflective,
			68.8% to			97.5%), data analysis (reflective, 84.2%)),
			95.1%, with a			and conclusion drawing (critically
			kappa of 0.35			reflective, 58.8%). More explicit criteria
			to 0.45 and			for coding may improve rater agreement.
			PABAK of			
			0.49 to 0.57.			



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Durso, S. C. (2006) 3	Case Study	1 first year medical student	N/A	Does not appear to be comprehensive report	Quotes used from student's reflective writing	Describes process of student's experience with a written reflective log kept while shadowing a clinician to be used to guide weekly discussion with the clinician. Included is the student's report of lessons learned. Reflective log helped student fit experiences into a pattern. Issues drawn from the experience include: awareness that the clinician has to work at communication; building relationships with patients relies on the development of skills; reflection led to evaluation and recognition of the considerable effort needed to create a successful relationship with pts; and realization that the student would need to master these communication skills. The reflective experience transformed the student's view of communicating with patients and the work that she would need to do to acquire the communication skills.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Dye, D. (2005)	Semi-	Random	N/A	Small sample	Random	Students wrote weekly self-SOAP notes:
3	structured	sample of		size,	sampling and	subjective feelings, summary of skills
	focus group	4/15 physical			the students all	performed, assessment of student's own
	interview	therapy			chose to	performance, and plan for improvement.
		students			complete	A previous self-SOAP note was provided
					group	as a guide. Notes were submitted by email
					interview.	or fax. The group was positive about the
						intervention and liked: ease of use of self-
						SOAP note; instructions that covered
						topics to be written about, having a guide;
						immediate feedback from clinical
						instructor that encouraged further
						reflection; self-improvement was
						highlighted, kept track of and encouraged;
						and guided future learning. Time
						consuming for students and faculty.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Epp, S. (2008)	Systematic	150 abstracts	Focus was on	One reviewer.	Each article	Undergraduate nursing students primarily
1+	Review	reviewed	undergraduat		described in	reflect at the lower levels but are capable
		from OVID,	e educational		detail.	of higher level reflection. Reflective
		EBSCO and	process.			writing develops over time and has
		Blackwell				produced shifts in students' perspectives
		synergy from				and changes in their practice. An
		articles				environment of trust is needed to support
		published				reflective writing. Undergraduates may
		from 1992 to				not have experienced and learned from
		2007				reflective writing in the same way as
		covering				graduate nurses.
		reflective				
		journaling by				
		undergraduat				
		e nursing				
		students.				



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Ertmer, P. A.,	Comparative	Convenience	N/A	Small sample	Written	Identified the critical thinking and habits
Strobel, J.,	Case Study	sample of 17		size. Selection	reflection	of mind used by students in different roles
Cheng, X.,		out of 164		bias.	while video of	of a simulation. Individual interviews
Chen, X., Kim,		students in a			simulation was	took place one week after simulation.
H., Olesova,		junior level			paused. Taped	Student's felt that the role they played and
L.,		adult nursing			& transcribed	lack of experience with simulation limited
Tomory, A.,		care course			collaborative	their ability to actively participate and to
(2010)		participated			debriefings	learn. 3 habits of mind of critical thinkers
3		in a			and individual	were used by the students: reflection,
		simulation,			interviews.	contextual perspective, and confidence.
		video review,			3 coders	Two skills were demonstrated by the
		and group			worked both	students: applying standards and logical
		debriefing.			individually	reasoning. 15/17 participants exhibited
		14 students			and	reflection. Self-evaluation, a subcategory
		took part in			cooperatively;	of reflection was identified in 14/18.
		individual			inductively	Contextual perspective was identified in
		interviews.			and	13/17. Only 4 students mentioned 3 or
					deductively	more perspectives. 11/17 students
					with the data.	demonstrated applying standards.
						Logical reasoning was demonstrated by
						15/17 students, a total of 33 times.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Fakude, L. P.,	Quasi-	Convenience	Content	Non-	Cross	Students in intervention group wrote
& Bruce, J. C.	experimental	sample of	validity of	randomized	contamination	weekly journal entries on clinical
(2003)	post-test only	43/53 first	evaluation	sample,	was avoided	experience using guidelines. Then all
2-	with control	year nursing	tool based on	possible ceiling	by basing	students were asked to write a reflective
	group	student	Gibbs'	effect.	groups on	paper. All work was evaluated as to
		volunteers	Reflective	Evaluation tool	which campus	whether the questions posed by the
			Cycle	may not be	students	guideline were answered. Intervention
			established	sophisticated	attended.	group performed better on the 2 the
			by peer	enough to		highest levels of reflection: exploring
			review.	detect		alternatives of action and formulating
				graduations of		responses in similar future situations. A
				ability to		ceiling effect may have affected the lack of
				reflect.		a sig. difference in the most categories:
						description of event (100%, 100%),
						exploring thoughts and feelings (100%,
						100%), evaluation of good/bad aspects
						(100%, 100%), and analysis for
						interpretation/meaning (85%, 91.3%).
						There was improvement in all categories
						for the intervention group from journal to
						paper, but it was not sig.

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Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Flanagan, B., Nestel, D., & Joseph, M. (2004) 3	Non-analytical descriptive case study reporting evaluation data from a	Convenience sample of 132 4th year medical students, 30 interns, and	N/A	No reporting of demographics	Actual comments reported as well as themes	Reflective debriefing was used to collect evaluative comments from the participants. Interns were able to identify leadership and communication issues. Immediate feedback after simulation was perceived as an extremely helpful learning method.
	simulation	137 practitioners. Only data from students will be used for this table.				Participants were able to identify gaps in knowledge but had difficulties implementing what they knew. Simulation was able to test whether a student was able to translate knowledge into practice. Cues used during the scenario were: phone calls, pagers, and other unspecified distractions.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
	Methodology Mixed Methods – Grounded Theory & Case Study	-	•	Limitations 167 students were excluded because they did not attend introductory class. Small sample size. Selection bias.	Strengths Participants, drop outs, and non- participants each had focus group interviews focusing on issues pertinent to their group. 2 coders & software. Student quotes included	Synopsis 2 reflective seminars. Students kept a journal based on critical incidents. Templates shared with students. Discussion groups run by 10 different instructors. As students dropped out, groups were consolidated in 4 groups. Semi-structured interviews recorded and transcribed. Saturation reached on: prior learning & context, reasons for non- participation and dropping out. All participants were interviewed. Reasons for dropping out were logistics and time problems. Non-participation views were: that reflection wouldn't be helpful, not useful to student, and logistics and time problems. The learning context was: a culture of not discussing work, & large volume of work. Participants: valued peer's reflections, gained confidence, felt emotionally supported, discovered norms of peers, and appreciated feedback from instructors. No sig. dif. in exam grades for

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Hallmark, E.	Mixed	84/157 third	HESI is a	Varied	Random	Prior patho grades & reflective thinking
F. (2010)	Methods -	year nursing	valid and	backgrounds of	assignment; 2	inventory, 2 different simulation scenarios
2-	Qualitative	student	reliable tool.	the faculty	coders; student	(heparin & blood), trained or untrained
	and Post-test	volunteers	Reflective	debriefers.	quotes	faculty debriefing, Post-test HESI and
	only Quasi-		Learning	HESI may not	included	satisfaction survey. Faculty were trained
	experimental		Continuum	be an		via a NLN course. No difference in HESI
	on the		was adapted	appropriate		scores for trained or untrained faculty.
	relationship		for nursing	measure.		After controlling for age, gender, grades,
	between		students.			and educational level, faculty training was
	student					a sig. factor in student satisfaction.
	variables and					Students believed that simulation and
	faculty					debriefing improved critical thinking
	training on					scores and enhanced learning. Reflective
	debriefing.					Learning Continuum Likert scale survey
						levels revealed a sig. difference in students
						led by trained faculty.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Harrison, P.	Case study	Convenience	N/A	No standard	Each week	Students were given progressively more in
A., & Fopma-		sample of 16		method of	entry was	depth reflective writing prompts to
Loy, J. L.		associate		evaluation of	examined for	respond to each week moving through
(2010)		degree		logs.	all students	self-awareness, social awareness, self-
3		nursing			before moving	management, to a reflection on the patterns
		students in an			on. 2 coders.	in previous journal entries. Entries
		psychiatric			Student	allowed faculty to assess student strengths
		course			quotes.	and weakness. Prompts were judged as
						needing revisions and additions. Students
						and faculty found the intervention time
						consuming and emotionally draining.
						Prompts were effective in getting students
						to expand their emotional intelligence.
						Clinical instructors need to be explicit in
						their learning goals and assist students in
						making connections between their journal
						writing and clinical problems. A
						psychological safe space is essential.
						Trust must be generated. Faculty need to
						share and develop with the students.

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Hatlevik, I. K.	Secondary	446 third	Single scale	Response rate	Comprehensiv	Students' ability to see the connections
R. (2012)	analysis of a	year nursing	measures for	71%. Single	e sample of	between theory and practice was related to
3	cross-sectional	students	most	item	Norwegian	reflective ability and knowledge of the
	correlational		variables.	measurement of	students	underlying theory. Students' subjective
	study. Data		Face and	variables meant		Likert rating of their knowledge of theory,
	retrieved from		discrimina-	that		skills, reflective ability, and coherence.
	national pre-		tion validity.	measurement		
	professional			error unable to		
	questionnaire			be estimated.		



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Hill, A. E.,	Descriptive	52	Inter-rater	94% of writings	All reflections	Students interviewed 3 different
Davidson, B.	cohort study	undergraduat	reliability for	rated as	were coded by	standardized pts either with 1 or 2
J., &		e speech-	reflective	reflectors by	2 raters. Ten	partners. Instructor called time out periods,
Theodoros, D.		language	elements	both raters.	students'	used to provide feedback and prompt
G. (2012)		therapy	ranged from	Either the	reflections	student reflection. Instructors and the
3		students	81.48% to	coding criteria	were used to	standardized pt provided feedback.
			98.77%.	was not refined	refine the	Reflective journals evaluated & coded
			Overall	enough or the	coding system	according to Plack et al.'s (2005) non-
			assessment of	sample was too	and the other	reflective, reflective, or critically reflective
			student's	homogenous.	42 students'	and nine criteria. Reflective questions
			depth of		reflections	given to the students immediately after the
			reflection had		were used for	standardized patient interview. 94% were
			a mean of		analysis.	reflectors and their writings primarily
			96% (range		Substantial to	contained content and process reflection,
			33.33% to		almost perfect	and reflection after action and for action.
			100%). Face		agreement was	3% were non-reflectors and 3% critical
			validity for		established. 9	reflectors. Few writings contained
			checklist of		were re-rated	reflection during action elements or
			reflective		to establish	premise reflections; which comprise
			elements.		inter-rater	critically reflective writing. Researchers
					reliability.	postulated that the use of specific prompts
						for the writing assignment may have
						caused the students' writing to be more
						similar in content and level than other
						studies which did not use prompts.
						Students did not received instruction on
						reflective writing or receive feedback on
						their writing prior to the next interview.
						Writing immediately after the interview
						may have affected the lack of depth.

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
	Methodology Mixed Methods Quasi- experimental. Motivated Strategies for Learning Questionnaire given after first session. Subjective comments collected.	-	•	Limitations 3 sets of variables examined without separation into groups (immediate, verbal, group). Small sample size with homogenous results a possible confounder	Strengths Random assignment to control group. 100%. volunteered. No sig. dif. between control and intervention group.	Synopsis Intervention group received immediate verbal feedback. Feedback to controls was individualized, written, and delayed. Both groups were asked to write a reflection on their performance using a guideline. All students' assessment scores improved from the mid-semester evaluation to the end. The intervention group had sig. higher ratings on subscale of clinical skills. The MSLQ self-evaluation ratings went down over the semester but the intervention group was sig. higher than the control. Intervention group felt they learned from other students and the students' clients but that it was time consuming. Control group felt they were better able to reflect given the delay and that it was more time efficient. All
						intervention group and most of control group preferred verbal feedback.

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Hulsman, R. L., Harmsen, A. B., & Fabriek, M. (2009) 2+	Cohort study	331 2nd year med students.	Observed behaviors inter-rater reliability was 76.5%. No internal reliability on behavior checklist. Face validity.	The role of the student rotated through the 3 cycles, so that no student was the care provider more than once. Different questions used for each trial.	Over 90% of students filled out a questionnaire and were evaluated. Two evaluators categorized reflections and created rating manual based on 30% of the responses.	3 cycles of simulation followed by video review for reflective activities. Groups of 15 students presented and reviewed key events, reflections, and feedback. Students rotated thru 3 roles of care provider/reflector, feedback provider/presenter, and feedback provider. 3 different scenarios were used. Assignments became progressively harder. In cycles 2 & 3 the reflection questions were categorized as: observations, describing motives or effects, asking for feedback, and indicating a goal or effect. 93% of the students found solutions. ~39% made observations of their behavior, 16% motive or effect, 7% direct question, ~10% indicated a desired goal. Only 26% believed that their medical knowledge was sufficient for exercise. Students had greater difficulty reflecting and enjoyed it less than giving feedback to peers. Both activities were not as highly valued as observing themselves and peers' recordings. Self-reflection made the students more aware of weaknesses while peer feedback revealed strengths. Simulation was the most helpful (95.4%), receiving instructor feedback (93.8%), standardized patient feedback (92.4%) and peer feedback (90.8%).

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Hussin, V. (2013) 3	Case Study	20 third year pharmacy students all were non- native English speakers.	N/A	Limited generalizability since all students were non-native English speakers.	Long term follow-up.	Simulations of patient encounters involving the student pharmacist giving advice or the staff/patient voicing concerns were videotaped and reviewed. Problem areas were identified. Both the staff/patients and the student pharmacists reviewed the simulation tape and then were interviewed. The interviews were analyzed for the staff/patients and student pharmacists' awareness of and explanations for problem areas. The interviews of the staff/patients and the matching student pharmacists were compared for contrasts and similarities. One year later, 2 focus groups of the participants were prompted to reflect. Audio tapes of the focus groups were analyzed for increased competence and professional maturity. The students liked receiving individual feedback and found the simulation and reflection helped them focus on communication areas that needed improvement. Students desired more individualized feedback but staff felt they did not have enough time. Students felt that reviewing the video was helpful because it showed both verbal and nonverbal communication.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Ip, W. Y.,	Quasi-	Convenience	Cronbach's	24/62 dropped	2 coders.	Students went to a 3 hour workshop on
Lui M. H.,	experimental	sample of	alpha was	out and not	Student quotes	reflective skills and received 4 weeks of
Chien W. T.,	study pre-test,	62/178	0.82 for the	compared to	included.	coaching from their clinical instructor on
Lee I. F.,	post-test with	sophomore	Student	completers.		how to integrate reflective skills into
Lam L. W.,	no control	nursing	Opinion	Most		practice. Student Opinion Scale was used
& Lee D.T.	group	students	Scale. Inter-	completers kept		to collect survey data. Reflective logs were
(2012)		volunteers;	rater	a diary.		collected before intervention, at the end of
2-		only 38	reliability of	Significant		the $2^{nd}$ week, and at the end of the $4^{th}$
2-		completed all	95%. 90%	results may		week. Logs were coded as non-reflective,
		aspects of	agreement on	have been		reflective, or critically reflective. Role of
		study	main themes.	because those		faculty was considered very important but
			Friedman test	students that		3 students did not establish a trusting
			& Wilcoxon	were good at		relationship. Benefits of reflective
			signed-ranks	reflective		learning were an increased understanding
			test used to	writing		about nursing practice. Barriers to self-
			prove	completed		reflection were: lack of time, and
			statistical sig.	study.		unavailability of faculty. Suggestions for
						improvement were to provide more time
						for reflection: lengthen the clinical
						placement and ease teaching load of
						faculty. Students' level of reflective
						writing was sig. different from pre-test to
						post-test. There was no sig. difference
						between the post-test measurements.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Jarris, Y. S.,	Quasi-	Convenience	N/A	No	Negative	All students had 2 clinical skills
Saunders, P.,	experimental	sample of		randomization.	report.	assessment on a standardized pt. 3 months
Gatti, M., &	pre-test post-	190 first year		No description		apart. 47 students in intervention group
Weissinger, P.	test with	medical		of sample.		viewed recordings, completed self-
(2012)	control group	students				assessment, and received feedback from
2-						pt. and faculty. Online feedback given on
						specific behaviors after review of tape.
						Students reflected on their self-assessment
						and faculty comments. 12 weeks later all
						students went through another simulation.
						No sig. diff. between groups pre-test or
						post-test was thought to be due to lack of
						practice and no guidelines for reflection.
						Students were more critical of themselves
						than either the pt or faculty. No
						instruction was given on how to critically
						reflect. Later parts of feedback model,
						refining and implementing an improved
						plan, did not occur.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Kalish, R.,	Mixed	11/12 third	Cronbach's	Small sample	Multiple	Students had to read chapter, article, watch
Dawiskiba, M.,	methods study	year medical	alpha .75 for	size	coders.	video, and review compassionate care
Sung, Y. C., &		student	question-		Student quotes	questionnaire before pt exam. Student
Blanco, M.		volunteers	naire. Paired		included.	presents synopsis, receives preceptor
(2011)			t- test to			feedback, re-examines pt with preceptor,
3			examine			pt gives feedback, student & pt complete
			difference in			questionnaires, student submits diagnosis,
			students'			receives feedback, videotape is reviewed
			ratings.			& tagged by student, preceptor, & 4 <sup>th</sup> year
						student, all 3 complete questionnaire, and
						student is debriefed by preceptor. All
						students participated in taped focus group.
						Students' self-assessment of
						compassionate care sig. dropped after
						video review. Students tagged 21 missed
						opportunities for compassionate care.
						Video allowed students to observe
						themselves more objectively, but felt that
						being taped took away from the encounter.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Kautz, D. D.,	Quasi-	Purposive	Random	Dichotomous	3 coders,	2 weeks of class used to train students how
Kuiper, R.,	experimental	sample of all	sampling of	variables	prompts and	to use the self-regulation prompts (on p.
Pesut, D. J.,	design	23 junior	journals used		evaluation	19) and the OPT model. Clinical faculty
Knight-Brown,		nursing	to establish		tools included;	worked closely with the students to frame
P., & Daneker,		students	inter-rater		all students	their work, provide guidance, and rate
D. (2005)		enrolled in a	reliability		enrolled in	OPT model. Students kept reflective
2+		med-surg			course	journals for 10 weeks on using the OPT
		course			volunteered	model guided by the self-regulation
						prompts. Verbal protocol analysis
						revealed that the students addressed all 3
						concepts the OPT model: behavioral (52-
						54%), thinking through problems (13-
						16%), and metacognitive (31-34%).
						Students used primarily connotative
						statements (62-74%), followed by causal
						(6-21%), and indicative (4-18%), and
						comparative (8-10%). Journals were
						collected each week, but no feedback was
						given in order to encourage free
						expression of thoughts. Over ten weeks
						the students' writing in a reflective log
						showed evidence of being better able to
						frame situations, and choose interventions.

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Kelly, P. J. (2012) 3	Case Study	Convenience sample of 45 physician assistant students in a medical communicati on course	N/A	No student quotes used	Very detailed response themes	Students answered a set of reflective questions about the characters in 4 movies, their feelings, and application of lessons learned. Students did not always answer the question in the way it was intended; focusing instead on their emotions, response, and beliefs. The reflective writings revealed how students were internalizing the material.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Ker, J. S. (2003) 3	Descriptive case study	Convenience sample of 6/150 junior medical students	N/A	Students volunteered for this component of the class. Daily written reflections not reviewed. Small sample size. Selection bias.	Well- structured learning plan with appropriate development of facilitator leadership in students.	Students began module with study guides, participation in clinical, analyzing their own learning needs, and skill training. Structured one hour reflection groups were scheduled for 4 weeks. Facilitator gradually reduced role as leader. In session 1: strengths, weaknesses, and professional concerns were discussed. Discussed in session 2 were: technical skills needed for clinical, study guide, and preparation of scripts for simulation. The third session was after a training session with the standardized pt. During this session students: re-evaluated their communication skills and discussed professional concerns. Last session was after the simulation and concerned progress in clinical. An open ended questionnaire was filled out by the students at the end of the 4 sessions. Students wrote a reflective paper based on their reflections during each of the reflection groups as well as integration of skills into practice, and how the intervention helped them. The module was highly rated by students. 2 students who did not do very well in the simulation wrote descriptive (non-reflective) but not evaluative (reflective) reports.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Kok, J., & Chabeli, M. M. (2002) 3	Case Study	Convenience sample of 6 senior nursing student volunteers	N/A	Only 6/17 volunteered, self-selection bias	Saturation of data, triangulation of sources for codes, 2 coders, student quotes included	Focus group after course to discuss reflective journals. Ground rules established. Positive themes were that reflection involved: integration of theory and practice through problem solving, self- evaluation, intellectual growth, and self- awareness. Subthemes of problem solving were that reflection was carried out through: critical and analytical thinking skills, evaluation, and synthesis. Negative themes were: journaling was time consuming, trust was not established, there was a lack of clear expectations, and writing was recounting of the events.
Kuiper, R. (2005) 3	Case study with comparisons to previous study	Convenience sample of 40 senior BSN students in 2 semesters	Percent agreement between coders and researcher's examples was 90%.	Completion rate 78%, 10/40 excluded for not completing weekly entries	Coding by 2 independent faculty	Weekly audiotaped reflective journal to remain confidential and ungraded. Clinical faculty received instruction. Tapes were make immediately following clinical experiences using the "think- aloud" method. Longer entries were produced than when written journals were used in previous study. Higher order thinking was expressed and the pattern of thinking did not tend to change over semester. Verbal protocol analysis of the entries. Connotative (62-72%), indicative (16-23%), comparative (6-8%) and causal (7-10%). Every major critical thinking skill was represented.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Kuiper, R., Heinrich, C., Matthias, A., Graham, M. J., & Bell- Kotwell, L. (2008) 3	Descriptive Design	Purposive sample of 44 senior nursing students	OPT Model tool is a reliable and valid instrument. Inter-rater reliability of	Small sample size. How sample was chosen was not explained.	Maturation was controlled for.	Students completed a simulation & OPT model worksheet. There was no sig. diff. between OPT scores for simulation and clinical.
<i>'</i>						



Synopsis
<ul> <li>8 discussion groups of 4-5 members &amp; moderator. 1 hour class on reflection.</li> <li>Moderators reduced support. Focus groups at the end. Moderators thought: students were more engaged, guidelines should be developed &amp; introduced earlier in curriculum. Students thought participating: was easy to do, quick, &amp; convenient, allowed editing &amp; work throughout the semester. Students liked: writing informally, peer learning, social connections, building trust, &amp; quick feedback. Some liked to provide support &amp; coaching. Forced students to pause &amp; reflect, and process &amp; structure their thinking. Felt it was a safe place. Students did not like: having technical issues, discussing difficulties, few members, not getting feedback on the final entries, not having a guide, topic assignments, delay in responses, time it took to get process working, too much moderator participation, not being able to access discussion at practice site, not being permitted to view other groups, &amp; having a moderator who was also in clinical. Changes suggested by students: introduce earlier in curriculum, deadlines for posting, issue based boards, &amp; larger</li> </ul>



Author Ev Lev	Methodology	Sample & Setting	Validity & Reliability	Limitations	Strengths	Synopsis
Lai, C. & Hu, C. (2012) 3	Case Study	8 nursing students in a psychiatric clinical	LCJR is a valid and reliable tool.	Small sample size, lack of detail in findings	Used established criteria and tool.	Students were provided with a computer notebook to access web. 3 reflective activities based on: John's, Tanner's, and the OPT model were put online for students to complete and share. LCJR showed gains in student learning from the developmental level to the accomplished level. Survey indicated that students thought the activities helped them learn reflection and nursing skills. The instructor said it helped with early identification of student problems and their critical thinking skills.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Lasater, K. (2007b) 3	Descriptive study	Convenience sample of 8/48 junior nursing students in Nursing Care of the Acutely III Adult course participated in focus group. 15 non- traditional students volunteered but only 8 were able to participate.	N/A	Small sample size. Focus group volunteers were all non- traditional students. Self- selection bias.	All 12 person simulation teams were represented	Students felt it would be a more useful learning experience with improved reflection in the debriefing process, more time debriefing, structured observation roles, and definitive & straightforward feedback. Wanted group video review with analysis and facilitator feedback on what the students were thinking as well as doing. Wanted a "follow-up" scenario with a similar pt to show improved performance. A pre-briefing was valued but did need not to cover every detail. Collaborating with other students was helpful. Learning was transferrable to clinical. Simulation was anxiety provoking although a valuable learning experience. Students learned from hearing peers debriefed.
Makoul, G., Zick, A. B., Aakhus, M., Neely, K. J., & Roemer, P. E. (2010) 3	Mixed methods cohort study	315 third year medical students over 2 academic years	N/A	Only 5 students elected to post a 2 <sup>nd</sup> time. No F/U on if students valued the board.	Comprehensiv e guideline for postings.	An anonymous online discussion board was used to collect guided reflections one or more difficult conversations. A guide for posting and responding was given to students. 93 students requested a faculty member respond to a post. Students identified lessons learned from the experience.

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Maloney, S.,	RCT, double	100% of 60	Behavioral	6.7% of	OSCE	5 min. student produced video of
Storr, M.,	blind; post-test	third year	Checklist for	students all	examiner	assessment of a clinical situation. Online
Morgan, P.,	only	physiotherap	OSCE exam.	from	blinding	tutors reviewed the videos & provided
Ilic, D. (2013)		y students in	Face validity	intervention		group feedback on strengths &
1-		one setting		group lost to		weaknesses. Students compared &
				attrition, lost		contrasted their performance to a peer's
				students not		video. At week 8, students were
				compared to		randomized into an intervention group that
				others, possible		had to produce a video of a cervical spine
				contamination		assessment (skill A) or a control group that
				of intervention		filmed a related assessment. Students
				and control		preformed 2 OSCEs (skill A & one other)
				groups		in random order. The teacher gave
						quantitative & qualitative feedback.
						Students were given a questionnaire to rate
						the utility of the self-videos. All students
						found reflection on the video helpful for
						identifying areas for improvement in
						mannerisms & communication. They also
						found teacher comments & comparing
						videos with peers helpful. Sequential
						viewing of simulation videos allowed the
						students to reflect and monitor their
						progress. The intervention group had sig.
						higher scores on skill A than the control
						group.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Ev Lev Mamede,S., van Gog, T., Moura, A. S., de Faria, R. M. D., Peixoto, J. M., Rikers, R. M. J. P., et al. (2012),	Quasi- experimental with 3 intervention groups with post-test immediately after and again	Setting 46 fourth year medical student volunteers diagnosed six clinical cases as part of learning	Reliability Inter-rater reliability of 92%.	Only 46/120 volunteered	2 evaluators of answers to cases. Blinding	Initially, test scores in the reflection group were sig. lower than the other 2 groups. 1 week later, the test scores in the reflection group were sig. higher than the other 2 groups. Scores in the reflection group sig. improved between testing, but scores fell in the other 2 groups, sig. in the immediate diagnosis group. Previous clinical
2+	1 week later diagnosing four different cases. Random assignment.	experience.				exposure to the conditions did not differ among the groups.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Mariani, B.,	Mixed method	Convenience	LCJR is a	Self-selection	Blinding	Intervention was the DML. Researchers
Cantrell, M.	quasi-	sample of	valid and	in focus groups.	attempted in	completed LCJR after both simulations,
A., Meakim,	experimental	86/90 junior	reliable tool.	LCJR scores	LCJR rating.	faculty member after 1st. All students
C., Prieto, P.,	with control	nursing	Inter-rater	completed by	Neg. Report	received DML after 2nd simulation.
& Dreifuerst,	group, random	students.	reliability	faculty member		Audio-taped 2 Focus group interviews
K. T. (2013)	assignment to	Very	was high (r	for first		contained 7 volunteers and were
2+	clinical groups	homogenous	=.92; p<.01).	simulation and		transcribed and coded for themes. No sig.
		sample mean		by researcher		diff. in LCJR scores. DML was seen as:
		age 20.5		for second.		improving student learning, being learner
		years.				focused, a holistic approach, and
						promoting figuring out problems and
						helping students make connections. The
						standard debriefing was seen as: more
						instructor focused, concentrating on right
						vs. wrong, not giving the whole picture,
						and not as helpful for learning. History
						and maturation effect since students were
						in clinical 4-5 weeks between simulations.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
McGinty, S.	Cohort study	Convenience	Inter-rater	4 students	Blinding. 2	Clinical Performance Instrument instructor
M. Y. (2001)		sample of	reliability .72	failed to turn in	coders.	narrative comments had a 72% agreement
		27/30 second	for both	all 9 journals.	Triangulation	for levels of reflection, and 80% for
3		year physical	reflective	Possible ceiling	of data by	critical thinking. Levels of reflection and
		therapy	thinking	effect: 100% of	student	critical thinking had an $r = .87$ that was
		students.	levels, not	students	interviews,	statistically sig. Students had kept
		Journals were	established	reached 4 of the	journals, and	unstructured, ungraded reflective journals
		a requirement	for critical	levels of	clinical	during program. Were given specific
		of the course,	thinking	reflection, and	performance	guidelines to write weekly entries focusing
		but 3 students	skills. Intra-	89% reached	instrument	on reflection before, during, and after
		choose not to	rater	the other 2	comments.	action. 1 on 1 interviews with 5 randomly
		be a part of	reliability	categories;	Student	selected students. Evaluated for 6 levels
		the study.	87% for	100% had 3 of	quotes.	of reflection: Descriptive, Affective,
			reflection and	the critical		Evaluative, Value Judgment, Conceptual,
			83% for	thinking skills,		and Theoretical Reflectivity. Evaluated
			critical	96%, 89%, and		for 6 critical thinking skills.
			thinking	93% for others.		
			skills.			
			Clinical			
			Performance			
			Instrument is			
			a valid and			
			reliable			
			instrument.			



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
McMahon, G. T., Monaghan, C., Falchuk,	Descriptive study	Convenience sample of 90 third year	N/A	No description of sample.	Previous pilot of learning module and	Module imbedded a group reflective session after 3 cases & 2 teaching sessions. During reflective session students were
C., Falchuk, K., Gordon, J. A., & Alexander, E. K. (2005) 3		medical students			protocol.	able to integrate all sources of knowledge. 72% of the students felt the reflective analysis was the most critical component of the module. Learning goals established up front. Use of multiple cases showed students progressing in their ability to care for the simulated pt. Instructors observed students reflecting after action, reviewing case details, finding errors, & identifying solutions. In the reflection session, students were able to formulate the underlying general principles, & compare & contrast the cases. Student comments included: "very supportive environment - tolerant of mistakes & therefore conducive to learning" (p. 88). Trained faculty were needed to conduct the reflective session.
						A group size of 3 was optimal for reflective discussion.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Murphy, J. I.	Quasi-	33 Nursing	Internal	Self-selection	Contamination	Intervention students and instructors
(2004)	experimental	student	consistency	bias, but	prevented by	received training and reinforcement on
2-	post-test only	volunteers	was	volunteers were	having groups	focused reflection and articulation to
	with control	from four	acceptable	compared to	at different	connect theory to practice. Assessment
	group	different	(Cronbach's	volunteers.	campuses.	and Analysis Instrument, based on
		cohorts of	alpha (0.90)	Researcher	Student quotes	Gordon's functional patterns, used to rate
		first semester		developed	included.	student write ups of pts during weeks 7 &
		students,		instruments not		15. Clinical reasoning ability was defined
		random		fully described.		as the number of correct items on test plus
		assignment				the instrument score. Interviews of 6 high
						and 6 low scorers on clinical reasoning
						measures. No difference in clinical
						reasoning score. Sig. dif. in Assessment
						and Analysis Instrument scores. The 6
						students with the highest clinical scores
						were in the intervention group but so were
						the 2 students with the lowest scores.
						Students with a high clinical reasoning
						score: had a more positive attitude toward
						reflection, were intrinsically motivated and
						enthusiastic, described clinical events
						more fully, and connected reflective
						writing with learning.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Padden, M. L.	Quasi-	Convenience	Inter-rater	Maturation,	10% of	Intervention was instruction on and
(2011)	experimental,	sample of	reliability at	Instrumentation	journals	researcher guided reflective journaling,
2-	pre-test, post-	112/157	.80. Content	(researcher's	Randomly	and students were given The Guide to
	test design	ADN student	validity of	skill in rating	selected &	Reflection. The researcher provided
	with control	volunteers	Level of	journals may	rated by a 2 <sup>nd</sup>	feedback, suggestions, and strategies for
	group.	enrolled in	Reflection on	have	rater. 3 <sup>rd</sup> rater	improvement. The Level of Reflection on
		third clinical	Action	improved).	was to be used	Action Assessment was used to rate
		course over	Assessment.	Self-selection.	if agreement	reflection is 1 of 6 levels. The
		14 weeks at 4	The Self	No random	could not be	intervention did not have a sig. effect on
		different	Reflection	selection or	reached but	level of reflection, self-awareness, or
		schools.	and Insight	assignment.	was not	perceived clinical decision making skills.
		Intervention	Scale is a	33/60 (55%)	needed. All	There was a sig. positive relationship
		group at one	valid and	students in	students asked	between level of reflection and self-
		school.	reliable tool,	control group	to participate	awareness and a sig. neg. relationship
			for this study	completed	volunteered.	between self-awareness and clinical
			(.87 pre-test	compared to		decision making skills, age, and hours
			& .91 post-	79/93 (85%) #		worked. Self Reflection and Insight Scale,
			test).	needed to meet		and Clinical Decision Making in Nursing
			Clinical	power analysis		Scale were used as pre and post-test
			Decision	of intervention		measures. Students were to post their
			Making skills	group not		journal entries online but due to technical
			in Nursing	reached		difficulties some chose to turn in print
			Scale is valid	(33/51).		copies.
			and reliable			
			(.72,.79)			



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Perera, J.,	Quasi-	Convenience	Face validity	No blinding.	Students	Experimental groups trained to give
Mohamadou,	experimental	sample of	of question-	No	divided based	feedback to peers & evaluate performance.
G., & Kaur, S.	with control	202 first year	naire.	questionnaire	on pre-	Standardized pts gave feedback to
(2010)	group	medical		given to control	admission	students. Self-assessment tool used to
2-		students; only		group about	scores. No	guide reflection & identify performance
		190		their simulation	sig. diff. in	gaps. Peers gave feedback on uncovered
		completed		experience.	gender, or age	gaps using reflection guide. Facilitators
		class.		Confidentiality	distribution.	addressed any other uncovered gaps.
				may not have		Interview skills learning sessions
				been		conducted by the pt. Control group had
				maintained		only feedback from the pt & facilitator.
				about the		Interview skills assessed at the end of
				intervention		semester by a 3 station OSCE with
						experimental subjects mixed with controls.
						Sig. diff. in OSCE total score, interview
						style, listening, & building rapport. No
						sig. diff. in language or interview
						structure. 88.7% of experimental group
						completed questionnaire. Less than half
						had formally self or peer assessed. 70%
						thought they identified gaps in pt
						feedback. 90.4% used self & peer
						evaluation during practice sessions. Areas
						needing improvement were: interview
						style, addressing pt concerns, empathy, pt
						understanding, non-verbal communication,
						& paraphrasing. 86.4% of the students felt
						the intervention was a positive process &
						developed skills needed for team learning.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Plack, M. M.,	Descriptive	Convenience	Inter-rater	Lack of	3 coders. 5	Reflective elements coded in 1 of 9
Driscoll, M.,	cohort study	sample of 27	reliability	variability in	journal entries	categories: reflection during action, after
Blissett, S.,		physical	ranged from	writing	were used to	action, before action, content (uses
McKenna, R.,		therapy	65.1% to	samples, led to	refine coding.	different perspectives), process, premise
& Plack, T. P.		students who	93.0% for the	some low $\Phi$		(identifies assumptions), returns to
(2005)		submitted a	9 elements	and ICC values		experience, attends to feelings, or
3		total of 48	and from	for the 9		reevaluates by comparing to past
		journals	67.4% to	elements. 3rd		experiences. Axis I was time dependent:
			85.7% for the	rater was not as		reflection during action, reflection after
			3 types of	theoretically		action, and reflection before action. Axis
			reflective	accurate as the		II was content dependent: content,
			writing	other 2 raters in		process, and premise. Axis III was stage
			ability	the areas of		dependent: returns to experience, attends
			(γ=0.88 to	"returns to		to feelings, and reevaluates. Writing
			0.98, ICC of	experience" and		samples were then classified as either non-
			0.74).	"attends to		reflective (14.7%), reflective (43.4%), or
				feelings" which		critically reflective (41.9%). The non-
				led to low inter-		reflective writing sample simply describes
				rater reliability		the experiences, and rejects learning from
				and no $\Phi$ value.		new experience. Premise reflection was
				Further		typically a characteristic of critical
				refinement of		reflection.
				these		
				definitions		
				needed.		



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Plack, M. M.,	Descriptive	Convenience	Inter-rater	81 students in	All 3 coders	3 levels of reflective writing were
Driscoll, M.,	study	sample of 21	reliability	class and 21	rated each	compared to a modified Bloom's
Marquez, M.,		third year	ranged from	volunteered;	entry.	Taxonomy definition. 5 unrelated writing
Cuppernull, L.,		med student	78.2% to	self-selection		samples were used to refine coding.
Maring, J., &		volunteers	100% with a	bias.		93.5% of the entries contained level I
Greenberg, L.		during their	kappa			elements, 68.9% contained level II
(2007)		pediatric	statistic of			elements, and 48.4% contained level III
3		clerkship	0.57.			elements. Level III writing elements
		submitted				received the lowest inter-rater agreement,
		308 journal				indicating a need for further refinement of
		entries				the definition.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Plack, M. M.,	Mixed method	Convenience	Inter-rater	Small sample	3 researchers	Web based discussion board to record
Dunfee, H.,	Case Control	sample of 7	reliability	size. Groups	coded	participant comments. Students received
Rindflesch, A.,		physical	was 87%	were from	discussion	instruction on reflective practice and a set
& Driscoll, M.		therapy	with a kappa	different	board data.	of reflective questions to use. The
(2008)		students	statistic of	semesters.	Two	experimental group, had a faculty
2-		completing	0.82 for		researchers	facilitator, received a 30 min. introduction
		their final	coding of the		analyzed &	to action learning. Students presented &
		clinical	reflective		coded essay	discussed critical incidents. After the
		internships.	essays.		data.	discussion, each student wrote a reflective
					Triangulation	paper. Comments were evaluated as
					of data.	containing reflection during action (5.2%),
						after action (92.4%), or before action
						(29.6%) and noted for data gathering
						(93.5%), data analysis (83.2%), and
						conclusion drawing (62.9%). No sig.
						differences were found between groups on
						reflection during, after, or before action.
						The experimental group had more entries
						that contained data gathering. Essays
						contained 3 themes: collaborative learning
						was enhanced; and reflective practice is a
						conscious, active, analytical method; and
						facilitates broader and deeper thinking that
						offers insight into clinical problems.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Schwartz, B.,	Cohort study	Convenience	Jefferson	Less than half	Easy to	Watched 11 videos of pts talking about
& Bohay, R.	with pre and	sample of	Scale of	completed pre-	administer	dental experiences. 2nd year pre-clinical
(2012)	post	224 pre-	Empathy for	intervention		students wrote a 1,200 word reflective
3	intervention	doctoral and	students a	survey. 59.3%		essay. 3rd year clinical students wrote
	surveys	24	validated and	of the 2nd years		1,000 words. One month later, the 2nd &
		certification	reliable	and 79.7% of		3rd year students were asked to rate the
		students	instrument.	3rd years		intervention. Students completed a 20
				completed post		question empathy survey. Reflective essay
				survey. No		was thought to significantly raise empathy
				control group		for pt by 71.9% of 2nd year & 43.7% of
						3rd year students. Students commented
						that writing turned a passive experience
						into an active one; and forced reflection;
						but that maybe a discussion would have
						been better. 3rd year scores on empathy
						were sig. lower than 2nd year scores which
						was a normal finding. 100% of 2nd & 95%
						of 3rd year thought the video time was just
						right or could be increased. 97% of 2nd
						year & 82% of 3rd year students thought
						the intervention improved their
						educational experience. 100% of the 2nd
						year & 91% of 3rd year thought the videos
						made the learning more memorable. 84%
						of the 2nd, & 67% of the 3rd year said it
						made them more committed to being a
						professional.

Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Thompson, B.	Cohort study	171 First year	N/A	So many	Many different	An online identification and reflection
M., Teal, C.	with pre-test	medical		variables within	opportunities	activity was used to prepare students,
R., Scott, S.	& post-test on	students (166		between groups	for the	along with a video vignette based large
M., Manning,	attitude and	had complete		introduced	students to	group activity. Individually students
S. N.,	confidence	data sets)		confounding	learn the	preformed a history on a standardized pt,
Greenfield, E.,	concerning pt				process.	reviewed the video tape, and completed a
Shada, R., et	contextual					reflective assignment. In facilitated small
al. (2010)	clues.					groups, students show a snippet of the
2-						video and had a discussion. Students
						highly rated the facilitator and felt the
						small group discussion was effective.
						Overall, students found the activities
						effective in promoting reflection. The
						only variable with a sig. change was
						students' confidence in their ability to
						effectively identify pt contextual concerns.
						Facilitators felt the students had been
						poorly prepared and this was confusing for
						the students.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Tofil, N. M.,	Mixed	Convenience	Not	Self-selection	Sig. change in	Content covered 1st, case based learning,
Benner, K. W.,	Methods	sample of	calculated.	d/t elective	small sample.	and 2 simulations. Sig. change in exam
Worthington,	Quasi-	42/45		course; no		score from pre-test to post-test.
M. A., Zinkan,	experimental	pharmacy		control group.		Application knowledge improved the most
L., & Lee	pre-test post-	students over		History.		from a Bloom's taxonomy perspective.
White, M.	test without	2 years		Maturation		95% of students improved scores.
(2010)	control group	enrolled in				Students liked reflecting on the experience
2-		course.				& instructors believed students benefitted
						from reflecting. Realism of the simulation
						felt to allow students to suspend belief.
						During 2nd year pre-briefing included an
						introduction on what to expect & how to
						do things in simulation. Pre-briefing was
						added in response to student concerns.



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
	Methodology Cohort study	-	•	Limitations Small sample size	Strengths         1 year study	SynopsisTrained in 2 seminars about reflective learning and writing. Students were given a guide to reflection. Reflective journal entries discussed critical incidents that happened. Faculty feedback was given in emails and one-to-one interviews. Journals were grade as pass/fail. Students' ability to reflect improved. A software program was used to evaluate the reflective writings. Students' first entries 
						-



Author	Methodology	Sample &	Validity &	Limitations	Strengths	Synopsis
Ev Lev		Setting	Reliability			
Wald, H. S.,	Systematic	Reviewed	Final ICC	ICC may have	Three raters	4 types of reflection assessment found:
Borkan, J. M.,	review with	PubMed for	was 0.632	improved over		scales, thematic coding, qualitative
Taylor, J. S.,	bibliography	articles	and	iterations d/t		analysis for model formation, analytical
Anthony, D.,	search to	written from	Cronbach's	researcher		instructional rubrics. Formative analytical
& Reis, S. P.	create rubric.	1995-2008. 5	alpha was	training, and		instructional rubrics were found to be the
(2012)	Iterative	samples of	0.774	increasing		best for the faculty's assessment of
2+	development	medical		familiarity with		reflective levels. Process for rubric starts
	of rubric with	students. 5		rubric.		with reading the entire narrative, zooming
	successive	iterations:				in to find criteria, zooming out to decide
	trials.	first 4				what level the writing sample represents,
	Random	samples were				and listing quotes that support the level
	selection of	10 narratives				assigned. The rubric criteria are: writing
	narratives	apiece and				spectrum, presence of writer, descriptive
		last was 60.				level, attention to emotions, analysis,
						answers the assignment question.
						Critically reflective writing is also
						classified as either transformative or
						confirmatory (p. 48).



Author	Aims	Sub-Concept Analysis	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		& Findings		Setting				
Becherer, V.	To identify	Reflection assisted	Grounded	Purposive	A learning	Possible	Random	Grounded
H. (2011)	student	students in: learning,	Theory	sampling of	activity then	researcher	selection,	theory used
3	perceptions	developing emotional		65 nursing	reflective	bias,	Triangula-	to verify that
	of facilitator	intelligence &		students in	thinking	subjectivity	tion of data,	reflective
	led group	professional practice,		2 sections	reviews held	of	blinding of	thinking is
	reflective	helped them recognize		of a Child	prior to each	information	journal data	key to the
	review of	what they did & didn't		and Family	of the 5	No		learning
	material and	know, prompted them		Course. 45	tests. Then a	comparison		process,
	subsequent	to study sooner, think at		students	reflective	of students		emotional
	reflective	a deeper level, consider		made	journal	who		intelligence,
	journaling	perspectives, &		journal	entry. 10	participated		and
	before tests.	deciding whether		entries. 7	Students	in reflective		professional
		information was		students	who	exercises		development
		germane. Time needed		were in a	participated	with		of student
		to consider the problem		focus group	in all	students		nurses.
		& think about context.		interview.	reviews	who did		
		Solving problems was		3 students	were	not.		
		made easier by being		had one -	interviewed			
		asked questions,		on-one	in a focus			
		discussion, & thinking		interviews.	group.			
		out loud.			Survey when			
					course was			
					over.			

## Table D.2 Qualitative Evidence



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Boyd, L. D.	To explore	In the process of	Thematic	Convenienc	Data	Non-random	Representa-	Compre-
(2002)	the	connecting lecture	analysis	e sample of	collected via:	selection of	tive sample.	hensive data
3	development	material to clinical		the cohort of	reflection	students	Student	collection.
	of critical	experiences students		69 first year	papers,	interviewed	quotes.	Thematic
	thinking	progressing from:		dental	audiotaped	Saturation	Triangula-	analysis
	through	questioning what it is		students. 3	semi-	not	tion of	appropriate for
	reflection	they see, to looking at		Interview	structured	achieved.	sources.	the
		things in a new way, to		and clinical	interviews,	Portion of		identification
		recognizing the need to		observation	and clinical	study		of feelings,
		care for the patient.		subjects	observation.	reviewed		beliefs,
		Considerable affective		chosen from	Guidelines	here small		attitudes, and
		component to the		10	given for	part of larger		values.
		reflections.		volunteers.	reflective	pilot study		
					paper. Field	and not the		
					notes taken	focus of the		
					during	paper.		
					observation.			



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Chou, C. L.,	To describe	Students felt the peer	None	42 medical	Post	Students	2 coders,	No
Johnston, C. B.,	student	group experience was	identified	students in a	experience	self-selected	data was	methodology
Singh, B.,	perceptions	best part of program.		voluntary 6	surveys	into	identical and	specified. No
Garber, J. D.,	of a peer	Enjoyed working with		month long	immediately,	program.	so was	mention of
Kaplan, E., Lee,	support	the same group through		program in	at 5, and 27		aggregated.	how themes
K., Teherani, A.	group in the	3 rotations. Felt this led		peer groups	months.		Long term	were
(2011)	VALOR	to a supportive		of 6 students			follow-up.	identified and
3	program	environment, facilitated						organized.
		reflection, &						
		communication.						
		Students felt that the						
		group enhanced sharing,						
		caring, & peer						
		assistance. Peer groups						
		were a "safe place"						
		where emotional venting						
		was permitted. Long-						
		term impact of the						
		program was that						
		students built						
		relationships, & learned						
		skills for team building.						
		Many students found it						
		useful for reflecting on						
		and the processing of						
		stressful experiences.						



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Croke, E.	To find out if	Students wrote about	Participatory	34 first	Extensive	No structure	Student	Application of
(2004)	the process of	how they used critical	action	semester	guidelines	in themes. 1	quotes	participatory
3	reflection	thinking skills and what	research	nursing	and	coder, who	included.	action
	after action	critical thinking		students	instructions	was also		research to
	would	dispositions to make			on reflective	teacher,		students'
	improve the	clinical decisions. Initial			journal	researcher.		learning
	clinical	improvements were			writing were	Did not		process; as
	decision	reported in assessment,			given to	describe how		students
	making	diagnosis, and			students.	process		explore their
	abilities of	evaluation. Later on,			Feedback and	would		approach to
	nursing	students noted progress			clarification	change as a		old solutions
	students	in planning and			provided by	result of this		they become
		implementing a plan of			instructor. 10	study.		better at
		care. Practice was felt to			weekly			solving future
		be key the students'			journals took			problems.
		progress.			1 hour to			
					write apiece.			



Author Ev Lev	Aims	Sub-Concept Analysis & Findings	Method	Sample/ Setting	Procedure	Limitations	Strengths	Rigor
Decker, S. (2007) 3	Thoughtful practice combines critical and reflective thinking. Can simulation be used as a tool to enhance both?	Groups were either in task oriented (21.4%), situation specific (39.3%) or critical thinking stage (39.3%). Reflective thinking was divided into levels: Non-Reflectors, Reflectors, & Critical reflectors, & Critical reflectors. Types of reflection: during action & conscious review to discover new understandings with the intent of applying the new knowledge to practice. Ability of the facilitator to support students' reflections assists them in reflecting after action. Reflective and critical thinking positively correlated. Level of reflective thinking of student affected their ability to successfully complete the scenario. Socratic questioning and cues used.	Grounded Theory – Mixed method	Purposeful sampling of 114/154 seniors who were exposed to a previous pilot study.	Demographic survey. Self- selected groups of 4-5 then had observation during 20 minute simulation exercise and followed by 20 min. group interview. Responses were coded and assigned to categories and sub- categories.	Only one school of nursing used. Possible self- selection bias on the part of students selected to participate in faculty's research. One coder.	Taped interviews. One-way windows used for observation. Eight student volunteers checked the merged data and agreed that it was on the mark.	Appropriate use of grounded theory to verify theory of thoughtful practice and investigate whether simulation can assist thoughtful practice.



Author Ev Lev	Aims	Sub-Concept Analysis & Findings	Method	Sample/ Setting	Procedure	Limitations	Strengths	Rigor
Ev Lev Donovan, M. O. (2007) 3	To find out nursing students perceptions of the reflective process	Findings Subcategories of understanding the process of reflection: looking back & thinking about what happened; tearing the experience apart, sitting down & thinking; discussion as reflection; sharing experiences; improving practice. Subcategories of using reflection: developing self- awareness; affective component, becoming aware of limitation; climate of trust, & client care focus. Subcategories of needing support & guidance: guidance needed to learn to reflect, need to start early in program since reflective ability improves over time; assessment possible barrier, needed time to reflect, preceptor is key	Grounded theory	Setting 5 third year diploma nursing students	Interviewed one-on-one	Small sample size, saturation not achieved in all categories, one coder	Participants given pseudonyms, constant comparative method of data analysis	In-depth interview process but all themes probably not revealed. Appropriate use of grounded theory to construct students' understanding of the reflective process.



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Duggan, A.,	To identify	3 areas for potential	None	Convenienc	Videotaped	Non-verbal	154 out of	No
Bradshaw, Y.	areas of	learning were identified:	specified.	e sample of	exam with	communica-	students 186	methodology
S., Carroll, S.	learning, and	how a disability affects		138 3rd and	standardized	tion not	asked	specified. All
E., Rattigan, S.	reflection	the treatment plan, using		4th year	pt and	analyzed.	participated	data was
H., & Altman,	during	reflection to identify		med student	debriefing	16 students'	in	reanalyzed
W. (2009)	debriefing	attitudes about people		volunteers	with feedback	transcripts	videotaping	after all
3		with disability, & the		in	from the	were not	Researchers	subthemes had
		practice of medicine. 23		successive	facilitator, pt,	analyzed due	were blinded	been created.
		different categories of		classes. 16	and a peer.15	to technical	as to who	
		student learning during		students	transcripts of	difficulties.	gave	
		the debriefing were		were	debriefing		consent. 2	
		identified. Students		excluded	were		coders	
		were able to reflect after		due to poor	reviewed by		consensus	
		action & to articulate		tape quality.	researchers to		was	
		strategies for			identify areas		achieved.	
		overcoming difficulties			of student			
		in interviewing the pt			learning. 12			
		with a disability.			practice			
		Students appreciated			transcripts			
		feedback that identified			were used to			
		areas of strength & gaps			refine coding.			
		in performance. The			Kappa of .89			
		need for balance			was achieved			
		between the patient's			on practice			
		desires & the			coding.			
		practitioner's expertise						
		was recognized.						



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Ekebergh, M.	To find out	Reflection on and	Phenomen-	25 nursing	5 focus group	All meaning	Interviews	Phenomen-
(2007)	how the	analysis of the pt moves	ological	students, 8	interviews	felt to have	tape -	ological a
3	weaving of	understanding from	episteme-	of their	with clinical	been	recorded and	good fit for
	the students'	piecemeal to holistic.	ology	clinical	groups on last	contextual,	transcribed.	uncovering the
	life-world,	Learning requires an		instructors,	day of	which limits		precursors to a
	and theory	open approach to the		8 nurses	clinical;	generaliz-		good
	and practice	students' understanding		who worked	separate	ability. No		reflective
	knowledge	of the world. Students'		with the	group	mention of		learning
	affect the	learning needs should		students	interviews of	saturation.		experience.
	learning	have priority.			teachers and			
	process.	Supervisors feel that:			nurses.			
		course was useful for			Selection of			
		teaching how to conduct			reflective			
		this method, mutual			individuals: 8			
		respect is required;			student, 2			
		openness leads to co-			instructors,			
		operation; must			and 2 nurses			
		undertake reflection			for individual			
		also; meet students			interviews 2			
		where they are; joyful			weeks later			
		environment that						
		promotes interest in						
		students learning; and						
		they must remain in						
		student experience.						



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Gwozdek, A.	To report on	29% of the journal	None	28 first	Online	Saturation	2 coders,	No
E., Klausner, C.	the content of	entries related didactic	specified	semester	directed	not reached.	student	methodology
P., &	online	material to clinical, and		dental	reflective		quotes	specified. No
Kerschbaum,	student	32% mentioned student		hygiene	journaling for		included.	structure to the
W. E. (2009)	journal	collaboration. 77% of		students	8 weeks.			categorization
3	entries as a	the students agreed that			Students			of themes.
	reflection and	the reflection journaling			wrote 6			
	sharing	was helpful. 87% found			entries and			
	strategy.	reading other students'			commented			
		post helpful, and 58%			on 2 peer			
		found commenting			postings.			
		helpful. A sense of						
		community was						
		developed through the						
		sharing of entries. They						
		found it allowed them to						
		individualize their						
		learning, but was time						
		consuming. Students						
		preferred online to in						
		person discussion						
		because they could						
		spend time on content						
		they needed.						



Author Ev Lev	Aims	Sub-Concept Analysis & Findings	Method	Sample/ Setting	Procedure	Limitations	Strengths	Rigor
Ev Lev Honey, M., Waterworth, S., Baker, H., & Lenzie-Smith, K. (2006) 3	To evaluate the usefulness of formal reflection in undergraduat e nursing disability module	Findings Coping with clinical practice subthemes were: fear and anxiety, feeling alone, feeling unprepared, and coping strategies. Coping strategies identified by students were: setting boundaries, reflecting on previous knowledge and experience, and seeking understanding through knowledge. Students' reflections focused more on overall learning and clinical practice than the disability placement. Clearer guidelines were felt to be needed. Researchers felt that students needed an opportunity to reflect before action prior to beginning. Students identified gaps in their knowledge, and took steps to bridge that gap.	Qualitative approach	Setting Convenienc e sample of 12 second year nursing student volunteers who had been enrolled in the Nursing in Mental Health and Disability course the previous year	Guide provided to students, to assist them in writing a 1,000 word paper. 12 reflective assignments were analyzed	Small sample size, self- selection bias	Anonymous submission, 2 coders with separate reviewer	No specified methodology



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Kuo, C. L.,	To explore	Six themes: journal	Qualitative.	16/880	Students	Small	Student	No
Turton, M.,	the	guided caring behavior;	Constant	senior	wrote 2	sample size.	quotes	methodology
Cheng, S., &	experience of	enabling students'	comparative	students and	reflective	Self-	included.	specified
Lee, H. (2011)	a clinical	reflective caring	method to	7/90 clinical	entries for 8	selection	Multiple	
3	caring	abilities; provides a	create	instructors	rotation	bias.	coders.	
	journal by	sense of accomplishment	categories	volunteered	month long	Saturation		
	students and	and self-awareness;	and generate	for focus	rotation.	not reached.		
	instructors.	increasing and	themes.	group.	Instructors			
		deepening interactions			provided			
		between student and			written			
		instructors; improving			feedback.			
		the students' learning			Audio taped			
		and self-development,			& transcribed			
		and improved writing			semi-			
		skills. Students felt that			structured			
		the journal should be			focus group			
		used throughout the			interview.			
		program. Students						
		wanted more guidelines						
		and examples.						



Author Ev Lev	Aims	Sub-Concept Analysis & Findings	Method	Sample/ Setting	Procedure	Limitations	Strengths	Rigor
Lähteenmäaki,	To discover	Traditional method of	Ethno-	Convenienc	5 Group	Not	Student	Ethnography
M. (2005)	how learning	teaching where student is	method-	e sample of	discussions	generaliz-	quotes	was useful in
3	takes place in	shown how to do a skill	ology	32 physio-	over 2.5	able. Only	included	finding out
	physiotherap	and then replicates the		therapy	years; video	one cohort		how the
	y clinicals	skill was seen as an		students in 5	tape and field	of students		learning needs
		obstacle to thinking.		groups; 4	notes used to	at one school		of students
		Reviewing clinical		students lost	help students			changed over
		sessions helped them to		for various	recall events			the course of
		reflectively think.		reasons	that happened			their
		Observational			in clinical.			education.
		experiences in clinical			Discussions			
		assisted students in			were tape and			
		attending to details of			video			
		the procedure &			recorded and			
		identifying areas for			transcribed.			
		future learning. More			Researcher			
		experienced students			moderator			
		valued clinical			seen as an			
		questioning. Writing			obstacle to			
		reports seemed to make			process at			
		the experience clearer to			first.			
		some. Negative emotions			Students			
		got in the way of			anxious to			
		learning and positive			learn from			
		ones helped the students			one another.			
		to focus. Writing out						
		plans for future pts was						
		seen as burdensome.						



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Lindgren, B., &	To describe	Satisfaction with being	Qualitative	8 nurse	Instructors	Possible	2 coders	No specific
Athlin, E.	the value of	in a group sub-themes	descriptive	instructors	took field	recall bias		methodology
(2010)	clinical group	were: sharing and		who led	notes during	on part of		used.
3	supervision.	recognition; and support		clinical	each session	instructors		
		and challenges. Personal		supervision	as to what the	and the		
		and professional		groups for	students had	students.		
		development was the		8-9	gained from			
		other main categories		meetings	the session.			
		with sub-categories.		over the				
		Becoming aware of		semester				
		feelings, attitudes,						
		strengths, and						
		weaknesses.						
		Understanding of others,						
		ethics, and cultural						
		issues. Preparing for						
		coming events: new						
		situations, encounters						
		with pt and family, and						
		being a nurse in the						
		future. Gaining strength:						
		being honest and plain,						
		and taking risks. Being						
		inspired in further						
		learning: searching for						
		knowledge, and asking						
		for judgment.						



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Lutz, G.,	To gain an	Students liked: having a	Develop-	18/30 fourth	Students	Data	2 coders and	Developmenta
Scheffer, C.,	understand-	trained and supportive	mental	year	taught about	saturation.	software,	l evaluation
Edelhaeuser, F.,	ing of how	facilitator, a safe place to	evaluation	medical	reflective	Selection	with a 3	technique does
Tauschel, D., &	reflection	talk, a supportive group,		student	practice. 90	bias.	researcher	not seem to be
Neumann, M.	training is	and focusing on real		volunteers	min.	Researcher	acting as	an appropriate
(2013)	perceived by	clinical problems.			reflection	conducted	reviewer.	choice of
3	students	Students felt that			training	the reflection	Student	methodology,
		reflective training:			group every 2	training	quotes	since
		reduced stress, improved			weeks.	sessions.	included.	interviews
		quality of pt care, helped			Audio-taped			were
		them deal with adversity,			& transcribed			conducted
		improved the learning			semi-			after training
		process, helped them			structured			was completed
		identify stressors, and			individual			by an author
		enhanced personal and			interviews.			not involved
		professional						in the training.
		development. Students						Interview
		recommended: more						questions and
		reflection training						follow-ups are
		throughout the program,						appropriate for
		individual coaching, use						eliciting data.
		of a neutral facilitator,						
		and more direct						
l		feedback.						



Author Ev Lev	Aims	Sub-Concept Analysis & Findings	Method	Sample/ Setting	Procedure	Limitations	Strengths	Rigor
Manning, A., Cronin, P., Monaghan, A., & Rawlings- Anderson, K. (2009) 3	To discover the utility of optional reflective groups connected to a clinical	7 major categories with sub themes: Needs (settling in, unmet reflection needs, sharing, expectations, time, changing priority, and differing objectives); Confidentiality (process, fear of disclosure, free to disclose, disclosing); Facilitator (skills, supportive environment), Group Processes (content of reflection, sharing, being together, interconnectedness); Value of Sessions (time out, deal with being a student, relating); Perceived value (resource, coping, learning, sharing, developing) Outcomes (altered perspectives, options, interpersonal skills, feeling valued, application, support).	Phenomen- onological	Purposive sample of 2 cohorts, first and third year, of nursing students	Audiotaped focus group interviews, transcribed verbatim. Follow up focus group based on the transcripts from first interview.	Small sample size. No number of students given, just 4 small focus groups	Students quotes included, coding done by 2 researchers in stages, first separating the data from the different years and then combining	Questionable combining of data from 2 different groups that had different outlooks on reflection. Phenomenon may not be the same for 1 <sup>st</sup> and 3 <sup>rd</sup> year students who are at different stages in their learning.



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Nishigori, H.,	To classify	9 learning outcomes	Semi-	Convenienc	Tape-	British	1 <sup>st</sup> author	Appropriate
Otani, T., Plint,	what students	were identified.	structured	e sample of	recorded and	students	reviewed all	use of
S., Uchino, M.,	learned from	Students were found to	individual	6 British	transcribed	were	transcripts.	thematic
& Ban, N.	inter-national	learn about most items	interviews	and 15	immediately	interviewed	2 <sup>nd</sup> author	synthesis.
(2009)	electives.	and especially	were	Japanese		10 months	reviewed	Text was 1 <sup>st</sup>
3		professional issues by	analyzed by	medical		after	Japanese	coded,
		reflecting on how	the thematic	students		experience,	transcripts.	organized by
		practice was different	synthesis	who		1 Japanese	3 <sup>rd</sup> author	descriptive
		between the 2 countries.	method.	participated		student not	reviewed	themes and
		Reflection was identified		in an		interviewed	British	then analytical
		as the most important		international			transcripts.	themes were
		process affecting the		exchange.			Triangulatio	developed.
		learning that took place					n of themes.	
		during the exchange.						
O'Donovan, M.	To explore	Sub-themes for needing	Grounded	Purposive	Audio-taped	Small	Student	Grounded
(2006)	perceptions	support and guidance in	theory	sample of 5	interview and	sample size,	quotes	theory
3	of reflection	reflective process:	constructivis	third year	transcribed.	saturation of	included.	appropriately
	as a learning	faculty have key roles,	t approach.	diploma	Field notes	data not	Triangulatio	used to
	strategy	additional time, and	Constant	nursing	taken. Initial	reached.	n of methods	identify
	during	more preparation,	comparative	students	categories	One coder	and sources.	themes that
	clinical	guidance, and support	method of		verified by 2			influence
	placement.	needed. Need to	data		participants.			students' use
		introduce reflection	analysis.					of reflection in
		training early in	-					clinical
		curriculum. Reflective						setting.
		journals should be						-
		required.						



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Pee, B.,	To describe	Students were reflecting	Mixed	14/26 dental	Guideline	Turning in	Protocols for	No
Woodman, T.,	student	at different levels and	methods.	therapy	developed to	reflective	inter-rater	methodology
Fry, H., &	reflective	had evidence of different	Qualitative	student	assist	entries was	agreement	specified.
Davenport, E.	entries at	aspects of reflection in	and case	volunteers	students in	voluntary,	using 2	
(2002)	each level	their entries. Explicit	study.	wrote	writing	selection	different	
3	and compare	questions in the tool		entries. 20	reflective	bias.	methods.	
	peer ratings	were more frequently		students	entries on		Student	
	with 2	addressed. Questions		from other	critical		example and	
	different	that are asking for		schools	incidents.		quotes	
	researcher	descriptions or the		were peer	Students		included.	
	methods.	students' perspective are		judges.	rated peers'		Both	
		more likely to be		18/26	worksheets		methods had	
		addressed. Questions		returned	for evidence		acceptable	
		that are analytical in		survey of	of reflection.		(.74 & .86)	
		nature are less frequently		tool.	Researchers		inter-rater	
		addressed.			used		agreement.	
		Improvements			established			
		considered were asking			criteria to			
		for: reasons, factors			evaluate			
		influencing events, and			writing			
		pts' and students'			samples.			
		feelings. Peers' ratings			Students			
		were consistent with			completed			
		researcher ratings.			survey.			



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Rowe, M.	To determine	Modeling of desired,	Assisted	Convenienc	Facilitated	Contingency	2 coders	No
(2012)	if an online	Contingency	performance	e sample of	blog	management	using pre-	methodology
3	social	management, Providing	through the	70 third and	assignments	not well	determined	named.
	network	feedback to students,	zone of	fourth year	linked to	connected to	themes	Fitting data
	could be used	Teaching the learning	proximal	physio-	module	quotes. No	according to	into a pre-
	to reveal	and reflective processes,	development	therapy	outcomes.	definition of	the Theory	selected
	students'	Stimulate thoughtful	reported on	students	Seniors wrote	what this	of Assisted	framework,
	understandin	responses, Create the	qualitatively		on clinical	terms means.	Performance	rather than
	g of clinical	framework for cognitive			experiences,	No	, student	letting the data
	practice	development			juniors wrote	saturation of	quotes	be organized
	issues				on ethical	data.	included	into its own
					dilemmas			logical
					experience			structure.
					during			
					clinical.			
					Students were			
					to read,			
					comment,			
					add links, and			
					media to each			
					other's'			
					posts.			



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Silvia, B.,	To describe	Themes related to	Qualitatively	12/13 2 <sup>nd</sup>	Students	Small	2 coders,	No specific
Valerio, D., &	the level of	journal writing were:	based on	and 3 <sup>rd</sup> year	wrote in a	sample size,	Student	methodology
Lorenza, G.	reflection	uneasiness about	Mezirow's 7	student	reflective	saturation,	quotes	named.
(2013)	that student	someone reading their	levels of	volunteers'	journal for 15	selection	included.	Rating scale is
3	journal	writing, anonymity	reflectivity	journals. 1	days. Journal	bias.		nominal not
	entries attain	would be preferable;		student only	entries were			ordinal in
	in a 15 day	evaluation should not be		drew in	analyzed.			nature.
	period and	based on journal entries;		journal.	Tape-			
	their	helpfulness of journal		Focus group	recorded &			
	perception of	writing. 459 reflective		was 6/13.	transcribed			
	the	levels were assigned to			semi-			
	experience.	portions of text. The			structured			
		majority of the ratings			focus group			
		were Level 1			interview.			
		Descriptively reflective						
		(51.63%). Only 4.36%						
		of the ratings were Level						
		7, Theoretical						
		reflectivity. Level 2,						
		Affective reflectivity						
		(17.43%), Level 3,						
		Discriminant (20.94%),						
		Level 4, Judgmental						
		(1.96%), Level 5,						
		Conceptual (4.36%),						
		Level 6, Psychic						
		(0.22%).						



Author Ev Lev	Aims	Sub-Concept Analysis & Findings	Method	Sample/ Setting	Procedure	Limitations	Strengths	Rigor
								XX:
Skovsgaard, A.	To describe	Most dialogues and	None	4 first year	Observation,	No quotes.	Ties together	No guiding
(2004)	the use of	reflections focus on tasks	described	student	field notes	No data	what	methodology.
3	dialogue and	and/or how to share the		nurses and	and tape-	saturation.	instructors	
	reflection	responsibility for tasks.		their clinical	recorded		and students	
	between	Students believe they		instructors	semi-		do with how	
	students and	learn in 3 steps:		on 4	structured		students	
	their clinical	observing the instructor		different	interviews		believe they	
	instructors.	do the task and provide		units.	with students		learn.	
		explanations, practice			and their			
		tasks with instructor			instructors.			
		evaluating, and dialogue						
		and reflect with						
		instructor. Dialogue and						
		reflection is at odds with						
		the need to perform						
		tasks, consuming both						
		time and attention.						
		Students tend not to						
		initiate dialogue or						
		reflection with their						
		instructors. The						
		conscious use of						
		dialogue to develop						
		knowledge and						
		reflection to problem						
		solve is not commonly						
		used by clinical						
		instructors.						



Author	Aims	Sub-Concept Analysis &	Method	Sample/	Procedure	Limitations	Strengths	Rigor
Ev Lev		Findings		Setting				
Williams, R.	To describe	Reflective themes were:	Mixed	56 physical	Used a 5	Very high	2/4 coders	Mixture of
M., Wessel, J.,	perceptions	process of making	methods.	therapy	level	levels of	graded each	methods
Gemus, M., &	of clinical	clinical decisions;	Qualitative	students all	reflective	reflection	entry.	without
Foster-	learning and	complexity and richness	and Case	with	thinking	may be d/t	Extensive	thorough
Seargeant, E.	to promote	of interactions with pts;	Study	previous	rubric,	instructions	student	description of
(2002)	reflective	effects of clinical		baccalaureat	reliability .68.	given	quotes.	criteria for
3	thinking	environment on learning		e degrees.	10 randomly	defining the		either type.
		and pt care; acquisition			selected	highest level		
		of skills; value of			journals used	of reflection		
		clinical experiences in			to establish	as		
		integrating & adapting			coding and	application		
		theory; different learning			themes.	to future		
		methods. 22 students				practice.		
		achieved the highest						
		level (reflection before						
		action), 20 the next						
		(gains a new						
		understanding), 13 the						
		next (verifies learning),						
		1 the next (analyzes						
		learning), and all						
		students moved beyond						
		the lowest level						
		(describes learning).						



DASH - SV = Debriefing Assessment for Simulation in Healthcare-Student Version	DML = Debriefing for Meaningful Learning	HSRT = Health Sciences Reasoning Test
LCJR = Lasater Clinical Judgment Rubric	OPT model = Outcome Present state Test model	OSCE= Objective Structured Clinical Examination



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## APPENDIX E

## Scottish Intercollegiate Guidelines Network

## Grades of Recommendations

A At least one meta-analysis, systematic review, or RCT rated as 1++, and directly applicable to the target population; *or* 

A body of evidence consisting principally of studies rated as 1+, directly applicable to the target population, and demonstrating overall consistency of results

**B** A body of evidence including studies rated as 2++, directly applicable to the target population, and demonstrating overall consistency of results; *or* 

Extrapolated evidence from studies rated as 1++ or 1+

**C** A body of evidence including studies rated as 2+, directly applicable to the target population and demonstrating overall consistency of results; *or* 

Extrapolated evidence from studies rated as 2++

**D** Evidence level 3 or 4; *or* 

Extrapolated evidence from studies rated as 2+

## **Good practice points**

 $\sqrt{}$  Recommended best practice based on the clinical experience of the guideline development group

Note. Adapted from "SIGN 50: A guideline developer's handbook," by SIGN, 2011.

